

Western North Carolina New Economy Coalition

Economic Leakage Study of the Asheville MSA



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Executive Summary

The Western North Carolina New Economy Coalition requested an economic leakage study of the Asheville Metropolitan Statistical Area (Asheville, MSA). “Leakage” refers to areas within the economy where goods and services are procured or “imported” outside of the local region. The NEC seeks to utilize this “leakage” information to examine potential local market opportunities for new minority business creation and/or existing minority business expansion. This study is funded by the City of Asheville.

The Asheville MSA is comprised of Buncombe County, Henderson County, Haywood County, and Madison County.

Demographics

Out of the 446,840 within the Asheville MSA, approximately 86% are White, 7% Hispanic, and 4% are Black. American Indian, Asian, and Pacific Islander each represent less than 1% of the population.

Businesses in Asheville

According to 2015 U.S. Census Bureau *County Business Pattern* data, the Asheville MSA has 12,163 employer establishments and 42,010 non-employer¹ establishments (see Table 1). There are 159,295 paid employees. Of the 12,163 employer establishments, the largest industry sectors are Retail Trade represents 1,916 (16%), Health Care and Social Assistance (11%), Professional, Scientific, and Technical Services (11%), and Construction (11%) of all establishments.

The Health Care and Social Assistance industry has the highest number of employees (34,060) and comprises 21% of all paid employees. Retail Trade (17%) has 26,452 paid employees, Accommodation and Food Services (14%) with 23,086 employees, followed by Manufacturing (12%) with 19,709. 61% of all employer firms have less than 100 paid employees.

92% of Asheville MSA’s business owners are White, 3% Hispanic, 2% Black or African American, 2% Asian, and 1% American Indian and Alaska Native.

Industry Clusters

Traded clusters are industries that serve markets beyond the region in which they are located. The Asheville MSA has 375 traded cluster establishments with 45,833 employees. Based on paid employees, the top traded clusters in the Asheville MSA are: Hospitality and Tourism (5,889), Business Services (5,359), Distribution and Electronic Commerce (5,225), Production Technology and Heavy Machinery (3,741), and Education and Knowledge Creation (3,085). The traded clusters with the highest job growth are: Production Technology and Heavy Machinery (2,455), Business Services (781), Education and Knowledge Creation (384), Vulcanized and Fired Materials (381), Aerospace Vehicles and Defense (375), Construction Products and Services (326), Lighting and Electrical Equipment (315), and Hospitality and Tourism (293). The traded clusters with the greatest job loss for this time period are: Distribution and Electronic Commerce (-988), Apparel (-338), Printing Services (-310), Insurance Services (-270),

¹ Non-employer businesses have no paid employees and are subject to federal income tax. Most non-employers are self-employed individuals operating sole proprietorships, which may or may not be the owner's principal source of income. The majority of all business establishments in the United States are non-employers, yet these firms average less than 4 percent of all sales and receipts nationally.¹

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Transportation and Logistics (-238), and Marketing, Design, and Publishing (-181). The Medical Devices traded cluster had the highest average wage at \$85,851. The Recreational and Small Electric Goods cluster had the lowest average wage at \$11,550

Local clusters consist of industries that serve the local market. The Asheville MSA has 292 local cluster establishments employing 116,984 employees. 67% of all local cluster firms have 100 employees or less. In contrast, 44% of traded cluster firms have less than 100 employees. The top local industry clusters by number of paid employees are: Local Health Services (31,475), Local Hospitality Establishments (20,634), Local Real Estate, Construction, and Development (11,545), Local Food and Beverage Processing and Distribution (9,119), Local Commercial Services (7,558), and Local Community and Civic Organizations (7,289). The highest local cluster performers are: Local Hospitality Establishments (4,210), Local Health Services (2,286), Local Food and Beverage Processing and Distribution (2,275), and Local Commercial Services (496). Hospitality and Food and Beverage far exceeded expected job creation based on national growth. Commercial Services fell short of expected job growth. The local clusters with the greatest job loss are: Local Retailing of Clothing and General Merchandise (-2,332), Local Real Estate, Construction, and Development (-1,560), and Local Entertainment and Media (-375). The Local Utilities cluster had the highest average wage at \$62,020. The Local Hospitality Establishments cluster had the lowest average wage at \$17,029.

Economic Leakage (Import/Export) Analysis

The U.S. is a highly self-reliant economy with only 15.4% of its GDP spent on imports. As a result, it is used as the benchmark to determine import probability. Utilizing averages of similarly sized MSAs, Asheville MSA's number of paid employees are compared to the national average. If the percentage is significantly higher than the national average, the industry is most likely exporting goods and/or services from the Asheville MSA. If the percentage is significantly lower than the national average, it has a high probability of economic leakage and is a candidate to consider for import substitution. This import analysis is done at the NAICS industry level.

INDUSTRIES EXCEEDING THE NATIONAL AVERAGE

Industries exceeding the national average include: Continuing care retirement communities (338%), Reupholstery and furniture repair (286%), Offices of mental health practitioners (except physicians) (275%), Temporary shelters (252%), Pet care (except veterinary services) (247%), Breweries (242%), Book stores (219%), Caterers (117%), Child day care services (115%), and Beauty Salons (115%).

INDUSTRIES WITH ECONOMIC LEAKAGE SERVING AS CANDIDATES FOR IMPORT SUBSTITUTION

Industries with high probability of economic leakage include: School and employee bus transportation (1%), Document preparation services (11%), Home and garden equipment repair and maintenance (12%), Barber shops (14%), General freight trucking, local (23%), Nail salons (23%), Clothing accessories stores (9%), Armored car services (22%), Drywall and insulation contractors (28%), Convenience stores (31%), Baked goods stores (33%), Framing contractors (32%), Security guards and patrol services (39%).

Entrepreneurial Ecosystem

Over 30 minority businesses, business development and support organizations, supplier diversity professionals, and key community stakeholders were interviewed to capture anecdotal information about

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the entrepreneurial ecosystem in the Asheville MSA. These comments were mapped to the Entrepreneurial Ecosystem Domain model developed by Babson College.

Minority Businesses in the Asheville MSA

387 minority business firms were identified during the course of this economic leakage study. Information about each of the firms is also provided.

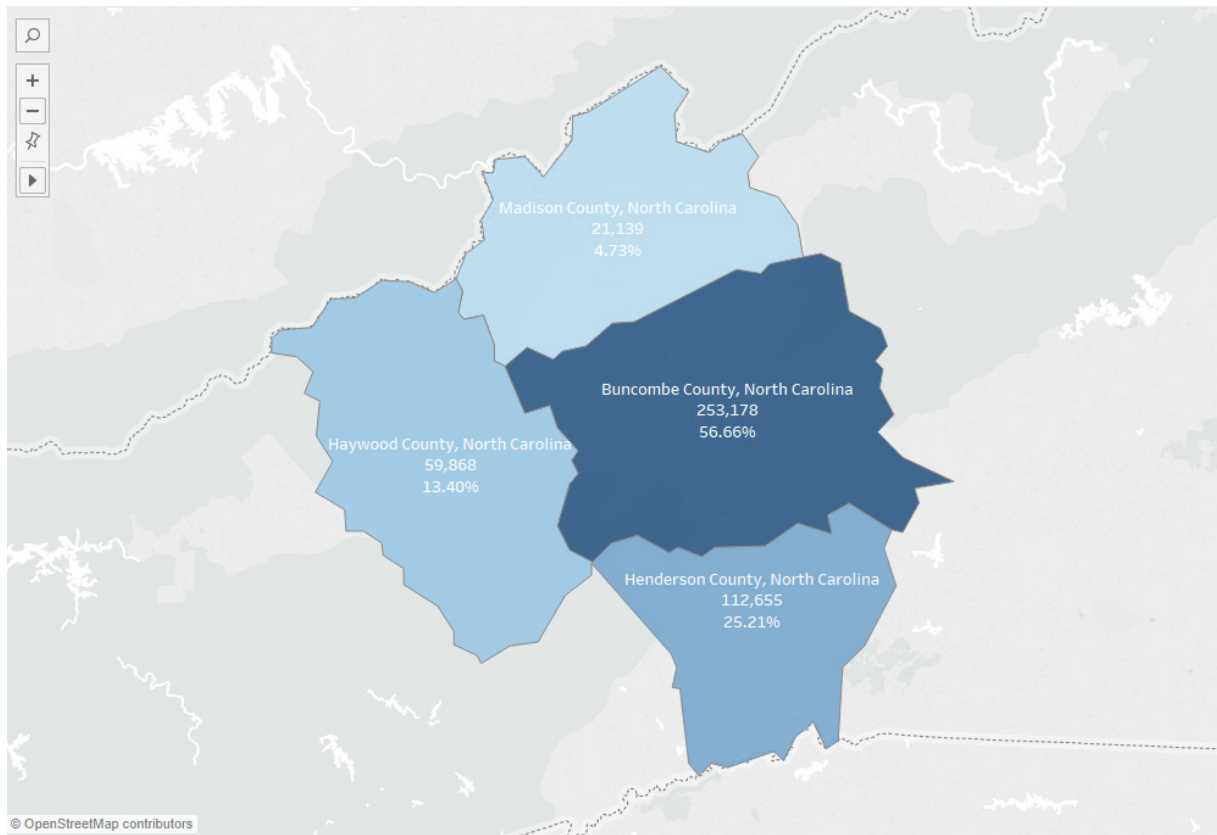
Introduction

The Western North Carolina New Economy Coalition (NEC) seeks to identify the economic leakage of the Asheville Metropolitan Statistical Area (Asheville MSA). “Economic leakage” is the procurement of goods and services from businesses located outside of the local community that could be plausibly provided by new or existing local businesses. This “leakage” information will be used to determine potential local market opportunities for new minority business creation and/or existing minority business expansion. The study conducted to generate this report was funded by the City of Asheville.

In addition to economic leakage, this report includes contextual data about the demographics of the Asheville MSA and information about the industry clusters in the region.

The Asheville MSA is comprised of the four (4) counties: Buncombe, Haywood, Henderson, and Madison. This MSA covers approximately 2,033 miles.

Figure 1: Asheville MSA County Population Distribution, 2015



Source: U.S. Census Bureau, Population Division, 2016

Demographics of Asheville MSA

POPULATION

According to the U.S. Census Bureau, the 2015 total population for the Asheville MSA is 446,840, a change of 20,976 (5%) from 2010 (416,276). Asheville’s population ranked 116th out of 381 MSAs in 2015 (50th Quartile of the U.S.). As shown in Figure 1 on page 1, Buncombe County comprises 57% of the Asheville MSA followed by Henderson County (25%), Haywood County (13%), and Madison County (5%).

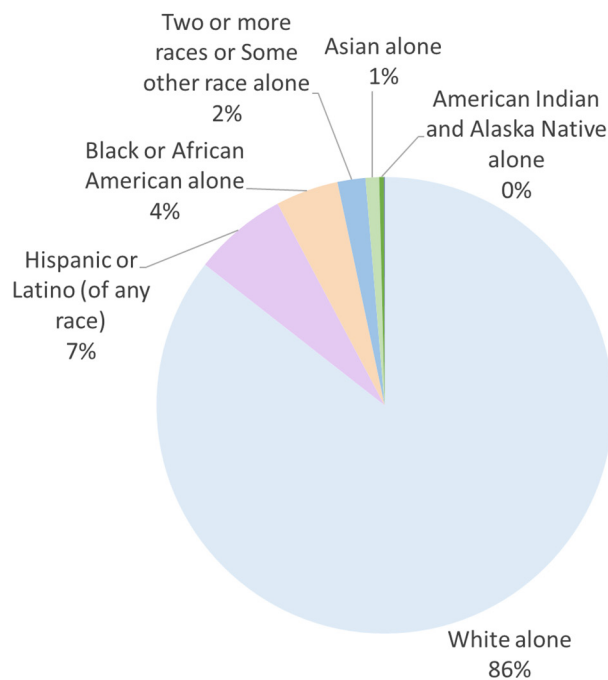
GENDER

The gender distribution in the Asheville MSA is 52% Female (226,060) and 48% Male (211,192).

RACE AND ETHNICITY

Figure 2 shows the race distribution in the Asheville MSA. Approximately 86% of the population is White, 7% is Hispanic, and 4% is Black. American Indian, Asian, and Pacific Islander each represent less than 1% of the population.

Figure 2: 2015 Asheville MSA Race and Ethnicity Distribution

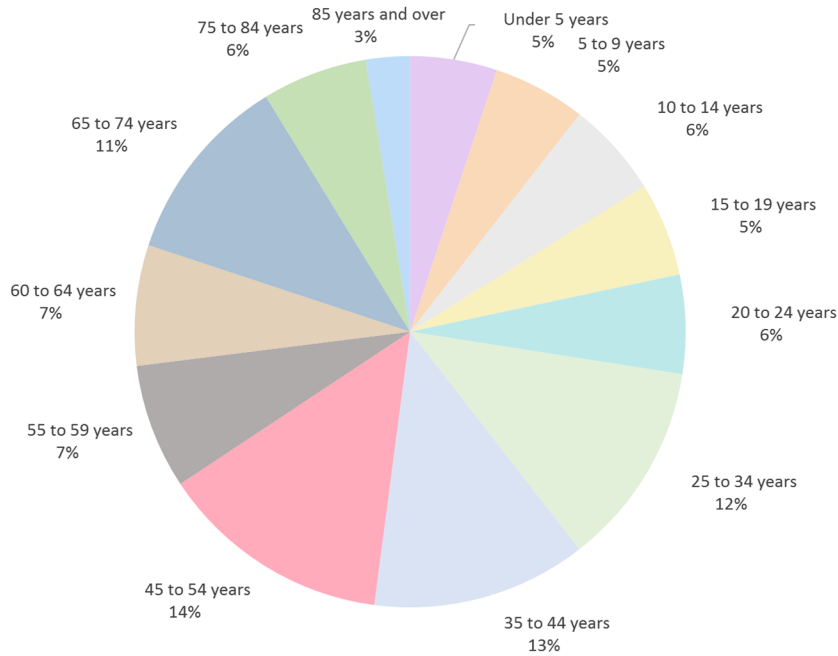


Source: U.S. Census Bureau, Population Division, 2017

AGE

Figure 3 illustrates the age distribution in the Asheville MSA. 21% of the population is 19 years of age and younger, 59% between ages 20 and 64, and 20% are 65 years of age and older.

Figure 3: Asheville MSA Age Distribution (Source: US Census Bureau)



Source: U.S. Census Bureau, 2016

Asheville MSA Business Overview

NAICS INDUSTRY SECTORS

According to 2015 U.S. Census Bureau *County Business Pattern* data, the Asheville MSA has 12,163 employer establishments and 42,010 non-employer² establishments. There are 159,295 paid employees.

Table 1 provides summary data at the highest NAICS level on the number of establishments and number of paid employees in the Asheville MSA. Detailed levels by NAICS code contain missing values for the number of paid employees and payroll information. When data is missing, it is either (1) withheld to avoid disclosing data for individual companies, (2) not available, or (3) not comparable.

For this study, missing values have been estimated/extrapolated based on the information provided (i.e. number of establishments and establishment size). Estimating missing information provides for analysis at a granular level that can be utilized for strategy development.

Table 1: Asheville MSA Employer Non-Employer Data by Industry Sector, 2015 (Source: US Census Bureau)

NAICS Code	NAICS Industry Sector	Employers		Non-Employers	
		No. Establishments	No. Paid Employees	No. of Establishments	Receipts (\$1,000)
00	Total for all sectors	12,163	159,295	42,010	1,710,526
11	Agriculture, forestry, fishing and hunting	17	68	354	13,550
21	Mining, quarrying, and oil and gas extraction	8	125	8	184
22	Utilities	25	609	57	4,198
23	Construction	1,289	7,578	5,845	331,564
31-33	Manufacturing	483	19,709	837	32,826
42	Wholesale trade	489	5,409	656	41,880
44-45	Retail trade	1,916	26,452	3,245	144,231
48-49	Transportation and warehousing	225	2,977	1,564	94,922
51	Information	172	1,988	583	15,874
52	Finance and insurance	625	3,848	982	51,948
53	Real estate and rental and leasing	674	2,181	4,603	360,165
54	Professional, scientific, and technical services	1,328	5,760	5,651	189,613

² Non-employer businesses have no paid employees and are subject to federal income tax. Most non-employers are self-employed individuals operating sole proprietorships, which may or may not be the owner's principal source of income. The majority of all business establishments in the United States are non-employers, yet these firms average less than 4 percent of all sales and receipts nationally.²

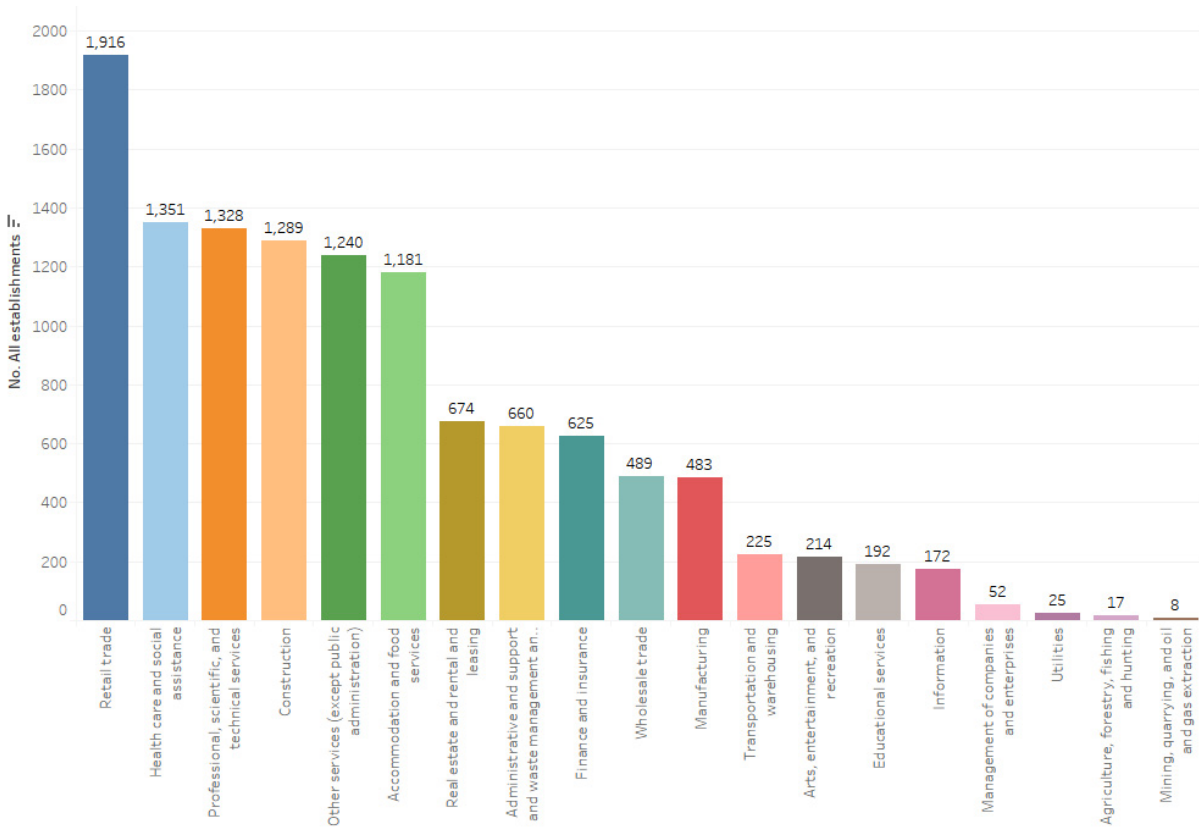
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NAICS Code	NAICS Industry Sector	Employers		Non-Employers	
		No. Establishments	No. Paid Employees	No. of Establishments	Receipts (\$1,000)
55	Management of companies and enterprises	52	1,716		
56	Administrative and support and waste management and remediation services	660	8,263	3,980	80,909
61	Educational services	192	4,683	1,242	15,847
62	Health care and social assistance	1,351	34,060	2,862	90,403
71	Arts, entertainment, and recreation	214	3,089	3,003	61,291
72	Accommodation and food services	1,181	23,086	664	28,585
81	Other services (except public administration)	1,240	7,681	5,874	152,536

Source: U.S. Census Bureau, 2017

Of the 12,163 employer establishments, Retail Trade represents 1,916 (16%), Health Care and Social Assistance (11%), Professional, Scientific, and Technical Services (11%), and Construction (11%) of all establishments (see Figure 4).

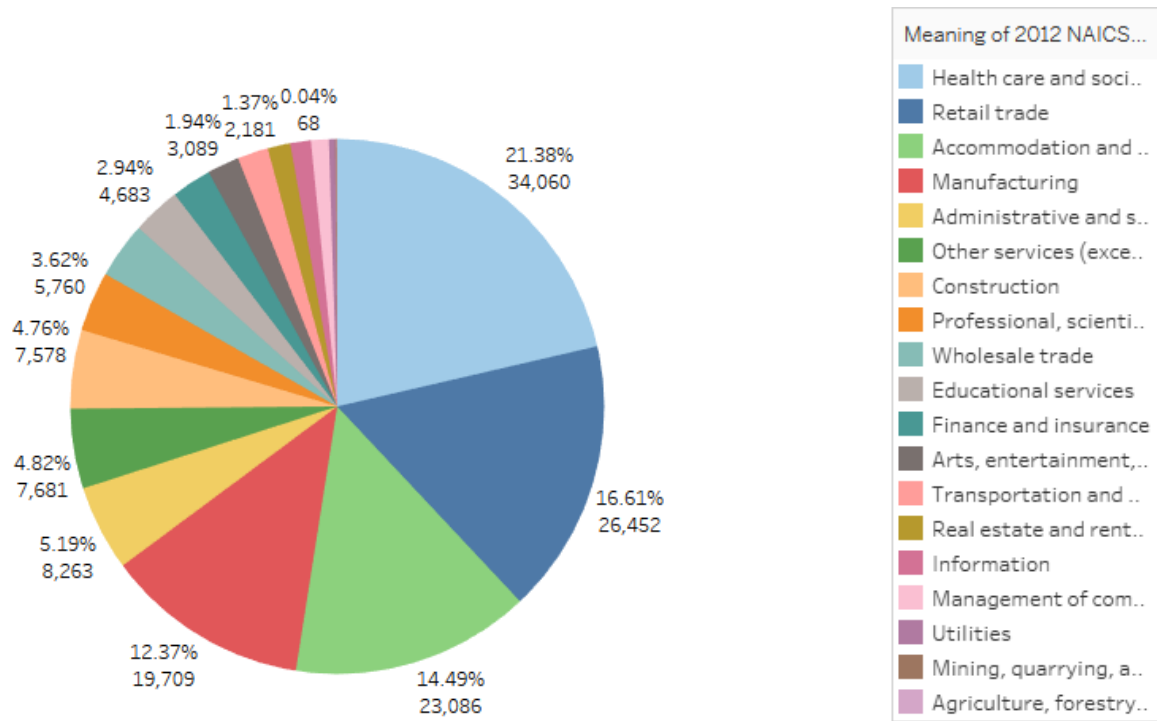
Figure 4: Number of Employer Establishments in Asheville MSA by Industry Sector, 2015



Source: U.S. Census Bureau, 2017

The Health Care and Social Assistance industry has the highest number of employees (34,060) and comprises 21% of all paid employees. Retail Trade (17%) has 26,452 paid employees, Accommodation and Food Services (14%) with 23,086 employees, followed by Manufacturing (12%) with 19,709.

Figure 5: Distribution of Paid Employees in Asheville MSA by Industry Sector, 2015

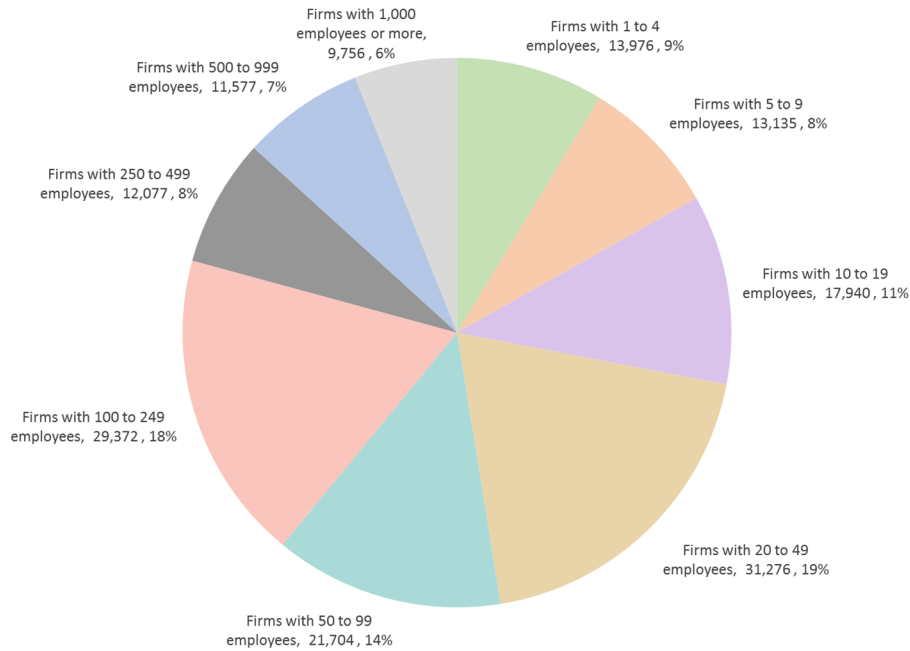


Source: U.S. Census Bureau, 2017

FIRM SIZE

As illustrated in Figure 6, 61% of all employer firms have 100 employees or less.

Figure 6: Distribution of All Paid Employees in Asheville MSA by Firm Size, 2015

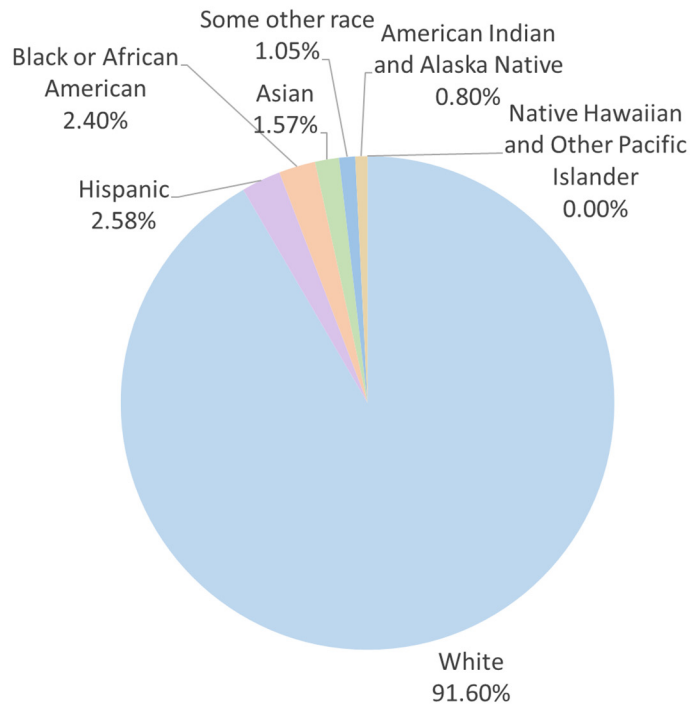


Source: U.S. Census Bureau, 2017

BUSINESS OWNERSHIP BY RACE AND ETHNICITY

According to the 2012 *Survey of Business Owners*, 92% of Asheville MSA's business owners are White, 3% Hispanic, 2% Black or African American, 2% Asian, and 1% American Indian and Alaska Native.

Figure 7: Distribution of Business Ownership by Race and Ethnicity, 2012



Source: U.S. Census Bureau, 2015

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As compared with the population of the Asheville, MSA (Table 2), the business ownership of Whites is 7% greater than the representation of Whites in the entire population, Hispanic business ownership is 61% lower than Hispanic percentage in the population, and Black business ownership is 46% lower than Black's population percentage.

Table 2: Distribution of Population and Business Ownership by Race and Ethnicity, 2012

<i>Race/Ethnicity</i>	% of Asheville MSA Population	% of Asheville MSA Business Owners	Business Ownership % Compared to Population %
<i>White alone</i>	86%	92%	7% greater
<i>Hispanic or Latino (of any race)</i>	7%	3%	61% less
<i>Black or African American alone</i>	4%	2%	46% less
<i>Two or more races or Some other race alone</i>	2%	1%	21% less
<i>Asian alone</i>	1%	2%	10% greater
<i>American Indian and Alaska Native alone</i>	0%	1%	138% greater
<i>Native Hawaiian and Other Pacific Islander alone</i>	0%	0%	100% less

Source: U.S. Census Bureau, 2015

Asheville MSA Industry Cluster Data

A “cluster” is a regional concentration of related industries in a particular location. Clusters are a striking feature of economies, making regions uniquely competitive for jobs and private investment. They consist of companies, suppliers, and service providers, as well as government agencies and other institutions that provide specialized training and education, information, research, and technical support. (Delgado, Porter, & Stern, 2013).

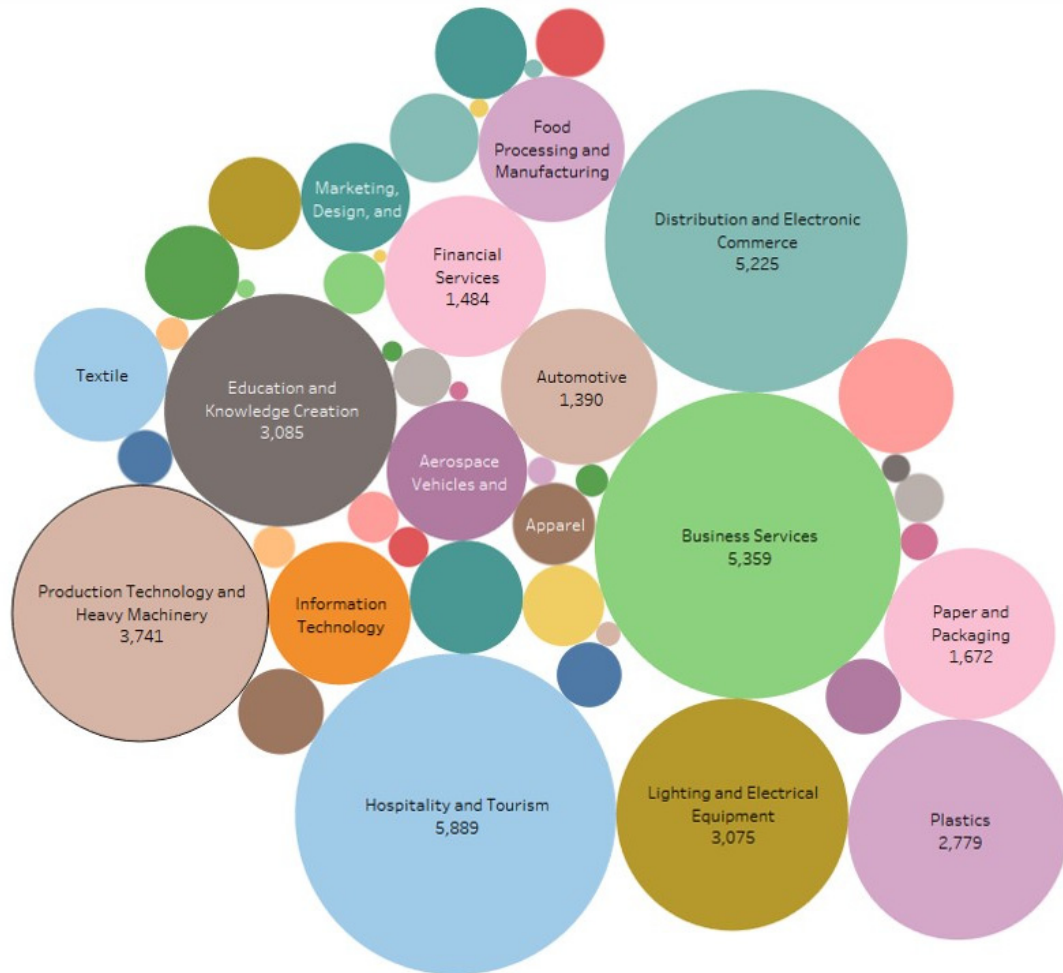
Traded Clusters

Traded clusters are groups of related industries that serve markets beyond the region in which they are located. They are free to choose their location of operation (unless the location of natural resources drives where they can be) and are highly concentrated in a few regions, tending to only appear in regions that afford specific competitive advantages. Since traded clusters compete in cross-regional markets, they are exposed to competition from other regions. (Delgado, Porter, & Stern, 2013).

According to the U.S. Cluster Mapping project developed by the Harvard Business School Institute for Strategy and Competitive (<http://clustermapping.us>), the Asheville MSA had 375 traded cluster establishments with 45,833 paid employees in 2015.³

³ See Data Limitations: Multiple Data Sources on page XX.

Figure 8: 2015 Asheville, MSA Traded Clusters by Number of Paid Employees



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 8 illustrates the top traded clusters by number of paid employees of all Asheville MSA traded clusters (see Table 3): Hospitality and Tourism (5,889), Business Services (5,359), Distribution and Electronic Commerce (5,225), Production Technology and Heavy Machinery (3,741), and Education and Knowledge Creation (3,085).

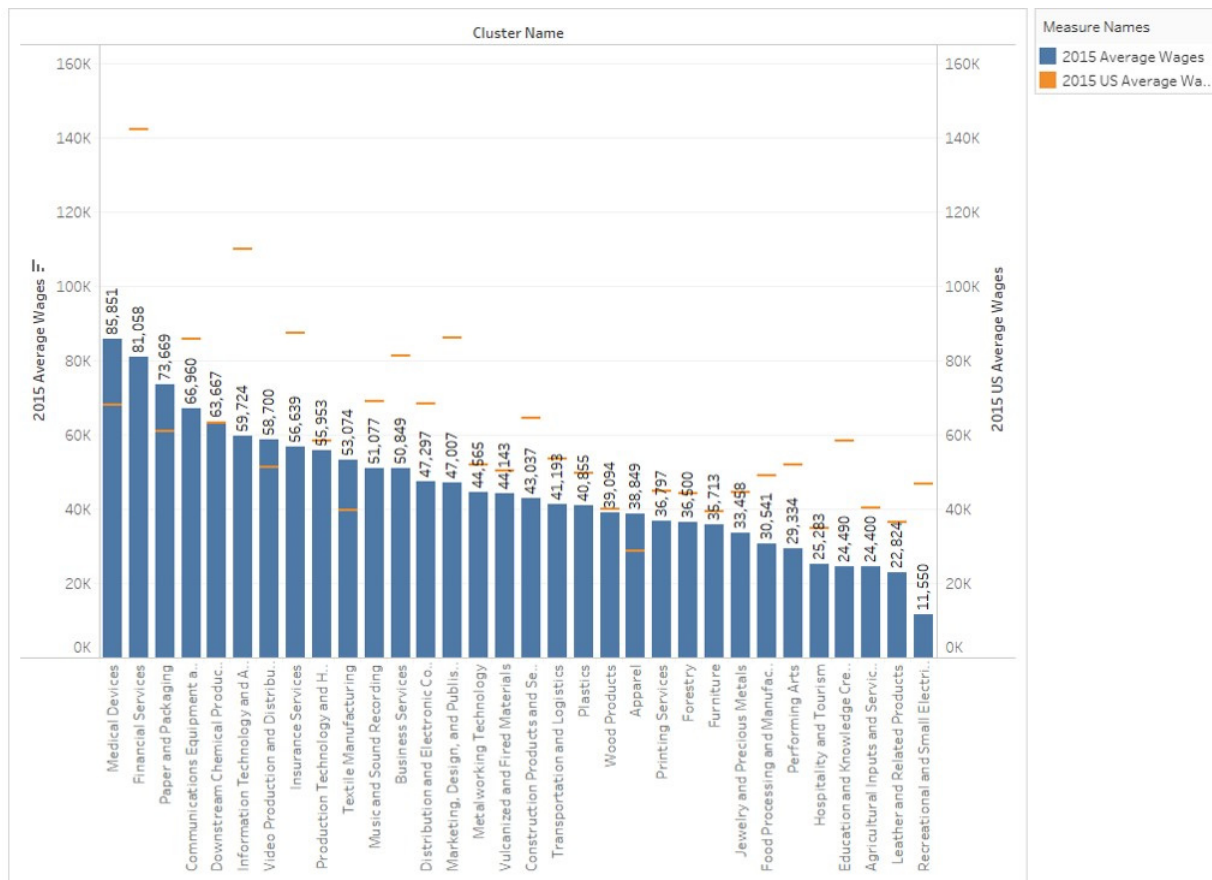
TRADED CLUSTER WAGES

Figure 9 shows the average wages by traded cluster industry type. In 2015, Asheville MSA’s Medical Devices traded cluster had the highest average wage at \$85,851. This average far exceeds the national average for this cluster (\$68,478). There were 452 paid employees in the Medical Devices cluster.

Financial Services average wage of \$81,057 (the second highest average wage) falls far below the national average for this cluster (\$142,545).

The Recreational and Small Electric Goods cluster had the lowest average wage at \$11,550 with 170 paid employees. This average is also far below the national average of \$47,093.

Figure 9: 2015 Asheville MSA Traded Cluster Wages (Compared to US Average Wages)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

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Table 3 lists traded clusters in the Asheville MSA by estimated number of paid employees in 2015. The traded clusters have been divided into four tiers based on cluster size. Tier 1 (4th Quartile) consists of traded clusters with the highest number of paid employees. Tier 4 (1st Quartile) includes traded clusters with the fewest employees.

Table 3: List of Traded Cluster Employer Businesses by No. of Paid Employees, 2015

Traded Cluster	No. Firms	2010 Paid Employees	2015 Paid Employees	Actual Growth	Expected Growth
TIER I					
Hospitality and Tourism	24	5,596	5,889	293	601
Business Services	31	4,578	5,359	781	987
Distribution and Electronic Commerce	54	6,213	5,225	(988)	736
Production Technology and Heavy Machinery	20	1,286	3,741	2,455	197
Education and Knowledge Creation	12	2,701	3,085	384	238
Lighting and Electrical Equipment	8	2,760	3,075	315	134
Plastics	10	2,599	2,779	180	287
Paper and Packaging	6	1,675	1,672	(3)	(64)
Financial Services	17	1,423	1,484	61	17
Automotive	7	1,105	1,390	285	322
Food Processing and Manufacturing	16	987	1,217	230	116
Information Technology and Analytical Instruments	12	1,262	1,164	(98)	83
Aerospace Vehicles and Defense	2	750	1,125	375	(2)
TIER II					
Textile Manufacturing	7	913	1,018	105	(41)
Metalworking Technology	9	754	754	-	150
Construction Products and Services	8	405	731	326	84
Marketing, Design, and Publishing	20	859	678	(181)	132
Transportation and Logistics	9	745	507	(238)	91
Upstream Metal Manufacturing	6	380	490	110	43
Vulcanized and Fired Materials	7	98	479	381	9
Medical Devices	3	420	452	32	(10)
Printing Services	4	729	419	(310)	(72)
Apparel	4	714	387	(327)	(63)
Communications Equipment and Services	5	520	378	(142)	(44)
Performing Arts	7	391	324	(67)	62

Traded Cluster	No. Firms	2010 Paid Employees	2015 Paid Employees	Actual Growth	Expected Growth
TIER III					
Wood Products	7	360	267	(93)	28
Furniture	4	240	240	-	7
Leather and Related Products	2	205	216	11	(1)
Electric Power Generation and Transmission	3	90	195	105	3
Recreational and Small Electric Goods	6	110	170	60	(10)
Downstream Metal Products	5	290	150	(140)	12
Nonmetal Mining	4	160	140	(20)	7
Insurance Services	7	371	101	(270)	21
Downstream Chemical Products	5	30	93	63	1
Oil and Gas Production and Transportation	3	20	80	60	7
Biopharmaceuticals	1	20	60	40	1
Trailers, Motor Homes, and Appliances	1	70	60	(10)	27
Music and Sound Recording	3	43	46	3	9
TIER IV					
Agricultural Inputs and Services	5	50	45	(5)	1
Forestry	2	40	34	(6)	2
Jewelry and Precious Metals	1	90	24	(66)	(1)
Environmental Services	2	50	20	(30)	10
Upstream Chemical Products	2	20	20	-	2
Video Production and Distribution	1	80	20	(60)	50
Water Transportation	2	-	20	20	-
Livestock Processing	1	10	10	-	-

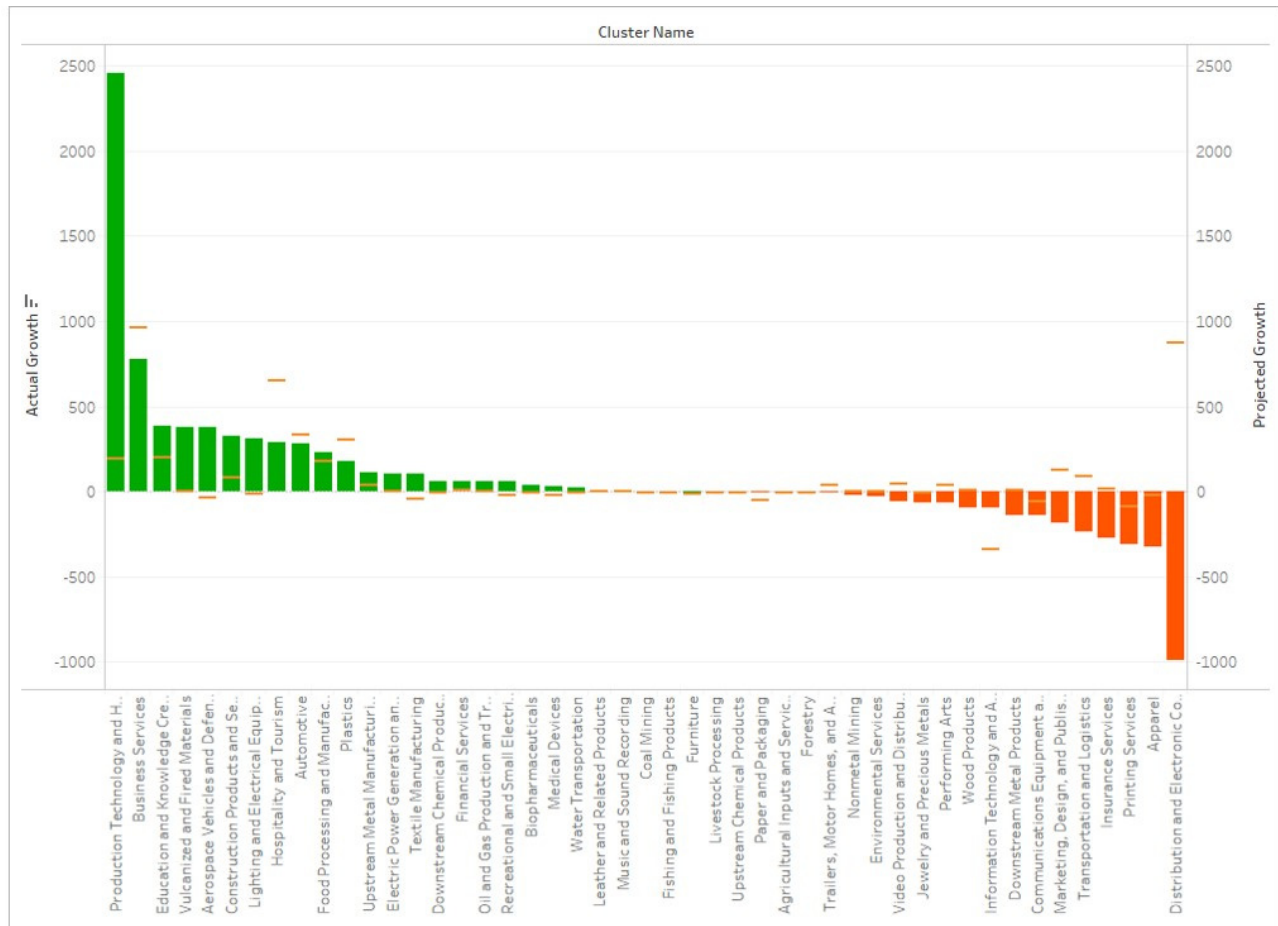
Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

TRADED CLUSTER JOB CREATION

Figure 10 shows job creation between 2010 and 2015 for the Asheville MSA as compared to the expected job creation based on national growth. The traded clusters with the largest job creation are: Production Technology and Heavy Machinery (2,455), Business Services (781), Education and Knowledge Creation (384), Vulcanized and Fired Materials (381), Aerospace Vehicles and Defense (375), Construction Products and Services (326), Lighting and Electrical Equipment (315), and Hospitality and Tourism (293).

The traded clusters with the greatest job loss for this time period are: Distribution and Electronic Commerce (-988), Apparel (-338), Printing Services (-310), Insurance Services (-270), Transportation and Logistics (-238), and Marketing, Design, and Publishing (-181).

Figure 10: Traded Cluster Job Creation and Expected Growth (2010 - 2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

TRADED SUBCLUSTERS

To better understand 2015 traded cluster economic performance in Asheville MSA, subclusters of each traded cluster are examined below.

Tier I Traded Cluster Job Creation by Subcluster

Table 4 on page 20 lists Tier I traded clusters representing clusters with the highest number of paid employees (between 1,100 and 5,900).

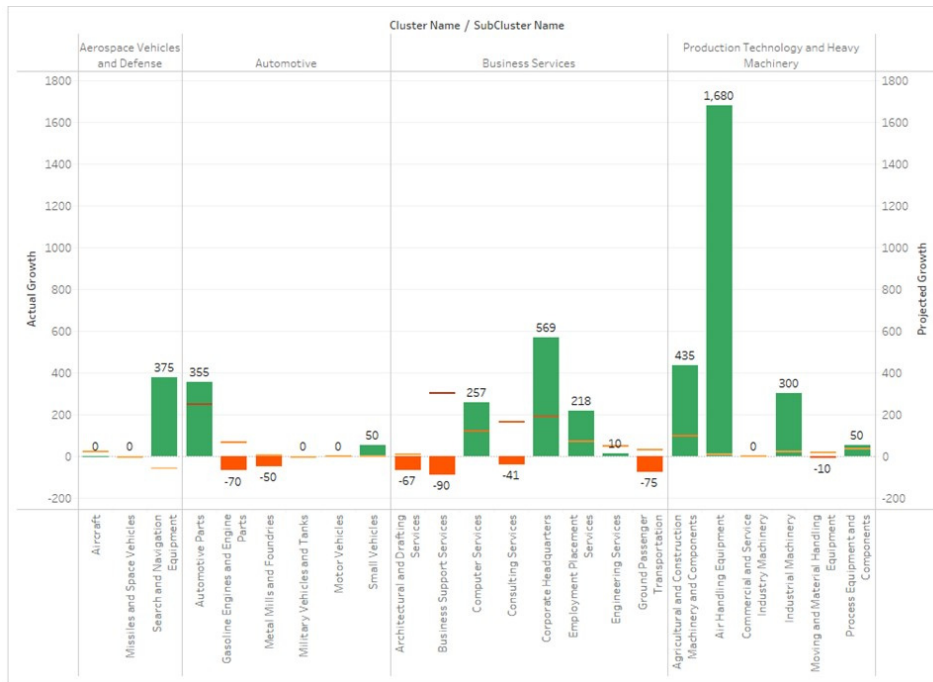
The Production, Technology, and Heavy Machinery cluster had the highest net job creation (2,455 jobs). The Air Handling Equipment subcluster had the highest growth in jobs (1,680). Business Services had the second highest growth in traded clusters (781 jobs). (Figure 11)

The Distribution and Electronic Commerce Cluster had the highest net job loss (988). 894 jobs were lost in the Warehousing and Storage subcluster. Wholesale of Drugs and Druggist Stores subcluster lost 336 jobs. The Wholesale of Electrical and Electronic Goods subcluster grew by 512 jobs. (Figure 12)

The Colleges, Universities, and Professional Schools subcluster of Education and Knowledge cluster grew by 382 jobs. Malt Beverages subcluster within the Food Processing and Manufacturing cluster grew by 140 jobs. (Figure 13)

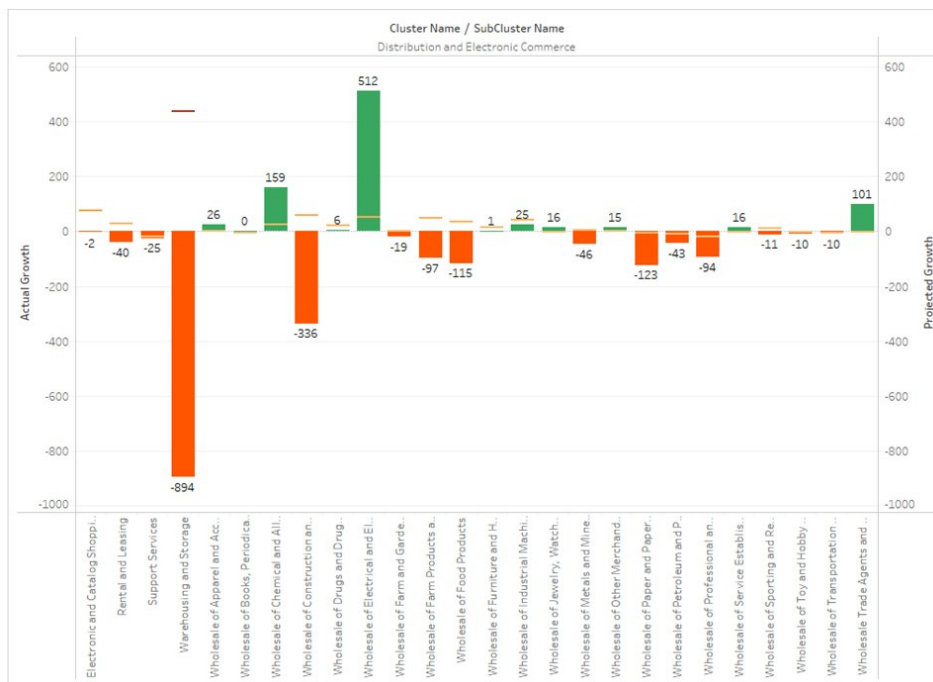
The Hospitality and Tourism cluster has the highest number of paid employees (5,889). Its Accommodations and Related Services subcluster grew by 876 jobs. Tourism Attractions and Related Services lost 296 and 328 jobs respectively. The Information Technology and Analytical cluster had a net loss of 98 jobs. The Electrical Equipment subcluster grew by 315 jobs and the Plastic Materials and Resin subcluster grew by 299. (Figure 14)

Figure 11: Tier I-1 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



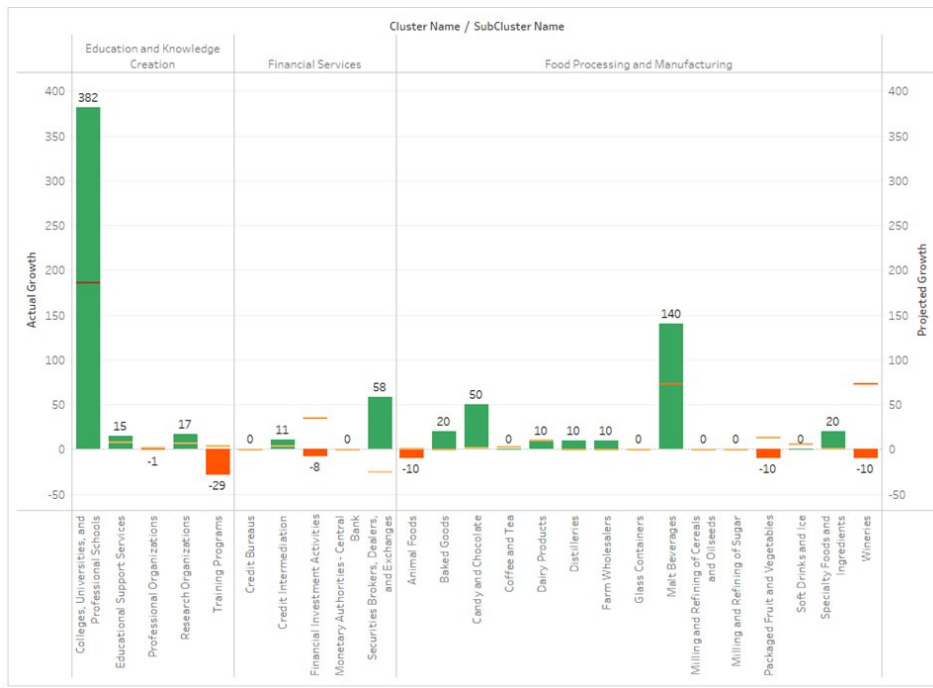
Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 12: Tier I-2 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



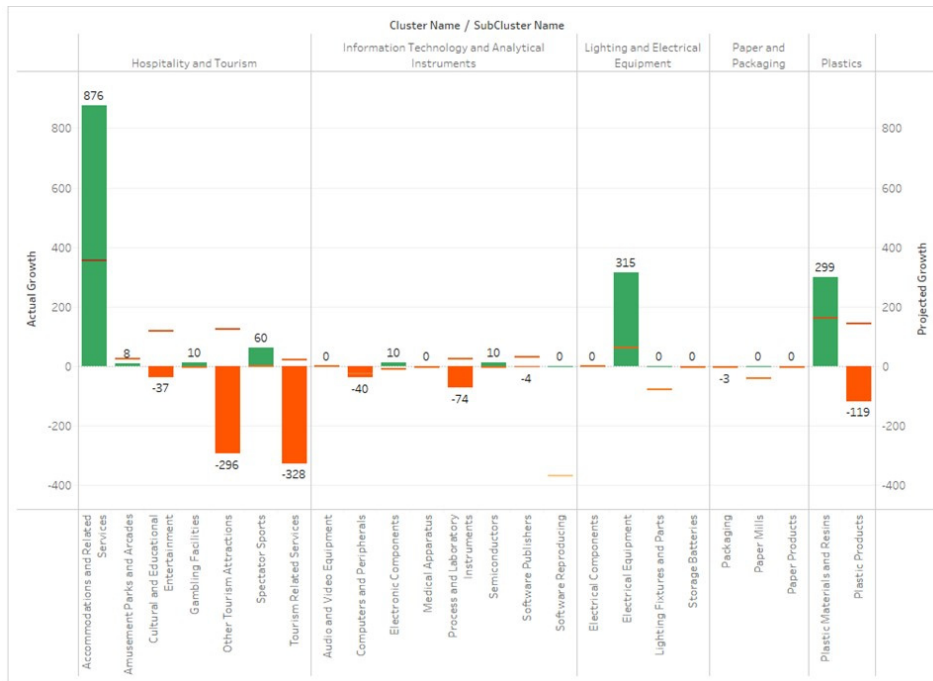
Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 13: Tier I-3 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 14: Tier I-4 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 4: Asheville MSA 2010-2015 Traded Cluster Tier I Cluster and Subcluster Growth

<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Aerospace Vehicles and Defense Cluster				
<i>Search and Navigation Equipment</i>	375	750	375	(57)
<i>Aircraft</i>	375	375	-	27
<i>Missiles and Space Vehicles</i>	-	-	-	-
Automotive Cluster				
<i>Automotive Parts</i>	770	1,125	355	254
<i>Small Vehicles</i>	10	60	50	3
<i>Motor Vehicles</i>	10	10	-	4
<i>Military Vehicles and Tanks</i>	-	-	-	-
<i>Metal Mills and Foundries</i>	70	20	(50)	9
<i>Gasoline Engines and Engine Parts</i>	245	175	(70)	69
Business Services Cluster				
<i>Corporate Headquarters</i>	1,147	1,716	569	193
<i>Computer Services</i>	542	799	257	125
<i>Employment Placement Services</i>	305	523	218	75
<i>Engineering Services</i>	455	465	10	51
<i>Consulting Services</i>	524	483	(41)	168
<i>Architectural and Drafting Services</i>	294	227	(67)	13
<i>Ground Passenger Transportation</i>	160	85	(75)	36
<i>Business Support Services</i>	1,151	1,061	(90)	307
Distribution and Electronic Commerce Cluster				
<i>Wholesale of Electrical and Electronic Goods</i>	420	932	512	55
<i>Wholesale of Chemical and Allied Products</i>	202	361	159	27
<i>Wholesale Trade Agents and Brokers</i>	147	248	101	-
<i>Wholesale of Apparel and Accessories</i>	50	76	26	6
<i>Wholesale of Industrial Machinery, Equipment, and Supplies</i>	195	220	25	47
<i>Wholesale of Jewelry, Watches, Precious Stones, and Precious Metals</i>	20	36	16	1
<i>Wholesale of Service Establishment Equipment, and Supplies</i>	20	36	16	-
<i>Wholesale of Other Merchandise</i>	148	163	15	4
<i>Wholesale of Drugs and Druggists' Sundries</i>	162	168	6	26
<i>Wholesale of Furniture and Home Furnishing</i>	145	146	1	18
<i>Wholesale of Books, Periodicals, and Newspapers</i>	10	10	-	(2)
<i>Electronic and Catalog Shopping</i>	251	249	(2)	80
<i>Wholesale of Transportation Equipment and Supplies (except Motor Vehicles)</i>	20	10	(10)	(1)
<i>Wholesale of Toy and Hobby Goods and Supplies</i>	10	-	(10)	1

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
<i>Wholesale of Sporting and Recreational Goods and Supplies</i>	95	84	(11)	16
<i>Wholesale of Farm and Garden Machinery and Equipment</i>	39	20	(19)	5
<i>Support Services</i>	190	165	(25)	(15)
<i>Rental and Leasing</i>	114	74	(40)	32
<i>Wholesale of Petroleum and Petroleum Products</i>	153	110	(43)	(4)
<i>Wholesale of Metals and Minerals (except Petroleum)</i>	70	24	(46)	9
<i>Wholesale of Professional and Commercial Equipment and Supplies</i>	455	361	(94)	(17)
<i>Wholesale of Farm Products and Supplies</i>	457	360	(97)	52
<i>Wholesale of Food Products</i>	404	289	(115)	39
<i>Wholesale of Paper and Paper Products</i>	171	48	(123)	(1)
<i>Wholesale of Construction and Mining Machinery and Equipment</i>	435	99	(336)	62
<i>Warehousing and Storage</i>	1,830	936	(894)	440
Education and Knowledge Cluster				
<i>Colleges, Universities, and Professional Schools</i>	2,195	2,577	382	187
<i>Research Organizations</i>	79	96	17	8
<i>Educational Support Services</i>	30	45	15	9
<i>Professional Organizations</i>	20	19	(1)	2
<i>Training Programs</i>	377	348	(29)	5
Financial Services Cluster				
<i>Securities Brokers, Dealers, and Exchanges</i>	325	383	58	(24)
<i>Credit Intermediation</i>	790	801	11	5
<i>Monetary Authorities - Central Bank</i>	-	-	-	-
<i>Credit Bureaus</i>	-	-	-	-
<i>Financial Investment Activities</i>	308	300	(8)	36
Food Process and Manufacturing Cluster				
<i>Malt Beverages</i>	92	232	140	74
<i>Candy and Chocolate</i>	10	60	50	2
<i>Specialty Foods and Ingredients</i>	60	80	20	1
<i>Baked Goods</i>	-	20	20	-
<i>Dairy Products</i>	375	385	10	11
<i>Distilleries</i>	-	10	10	-
<i>Farm Wholesalers</i>	-	10	10	-
<i>Soft Drinks and Ice</i>	60	60	-	7
<i>Coffee and Tea</i>	10	10	-	3
<i>Glass Containers</i>	-	-	-	-
<i>Milling and Refining of Sugar</i>	-	-	-	-
<i>Milling and Refining of Cereals and Oilseeds</i>	-	-	-	-

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
<i>Packaged Fruit and Vegetables</i>	185	175	(10)	14
<i>Wineries</i>	185	175	(10)	74
<i>Animal Foods</i>	10	-	(10)	1
Hospitality and Tourism Cluster				
<i>Accommodations and Related Services</i>	3,123	3,999	876	358
<i>Spectator Sports</i>	10	70	60	1
<i>Gambling Facilities</i>	-	10	10	-
<i>Amusement Parks and Arcades</i>	80	88	8	28
<i>Cultural and Educational Entertainment</i>	877	840	(37)	121
<i>Other Tourism Attractions</i>	952	656	(296)	128
<i>Tourism Related Services</i>	554	226	(328)	23
Information Technology and Analytical Instruments Cluster				
<i>Electronic Components</i>	70	80	10	(7)
<i>Semiconductors</i>	-	10	10	-
<i>Software Reproducing</i>	750	750	-	(366)
<i>Audio and Video Equipment</i>	60	60	-	3
<i>Medical Apparatus</i>	-	-	-	-
<i>Software Publishers</i>	112	108	(4)	32
<i>Computers and Peripherals</i>	60	20	(40)	(23)
<i>Process and Laboratory Instruments</i>	210	136	(74)	28
Lighting and Electrical Equipment Cluster				
<i>Electrical Equipment</i>	870	1,185	315	64
<i>Lighting Fixtures and Parts</i>	1,820	1,820	-	(76)
<i>Electrical Components</i>	70	70	-	3
<i>Storage Batteries</i>	-	-	-	-
Paper and Packaging Cluster				
<i>Paper Mills</i>	750	750	-	(40)
<i>Paper Products</i>	10	10	-	(1)
<i>Packaging</i>	915	912	(3)	-
Plastics Cluster				
<i>Plastic Materials and Resins</i>	1,116	1,415	299	163
<i>Plastic Products</i>	1,483	1,364	(119)	147
Production Technology and Heavy Machinery Cluster				
<i>Air Handling Equipment</i>	140	1,820	1,680	13
<i>Agricultural and Construction Machinery and Components</i>	580	1,015	435	102
<i>Industrial Machinery</i>	221	521	300	26
<i>Process Equipment and Components</i>	255	305	50	40
<i>Commercial and Service Industry Machinery</i>	10	10	-	1
<i>Moving and Material Handling Equipment</i>	80	70	(10)	21

Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Tier II Traded Cluster Job Creation by Subcluster

Table 5 on page 24 lists Tier II traded clusters representing clusters with the number of paid employees between 320 and 1,000.

The Apparel cluster lost over 320 jobs. The Construction subcluster gained 296 jobs. Marketing, Design, and Publishing lost a total of 181 jobs. (Figure 15)

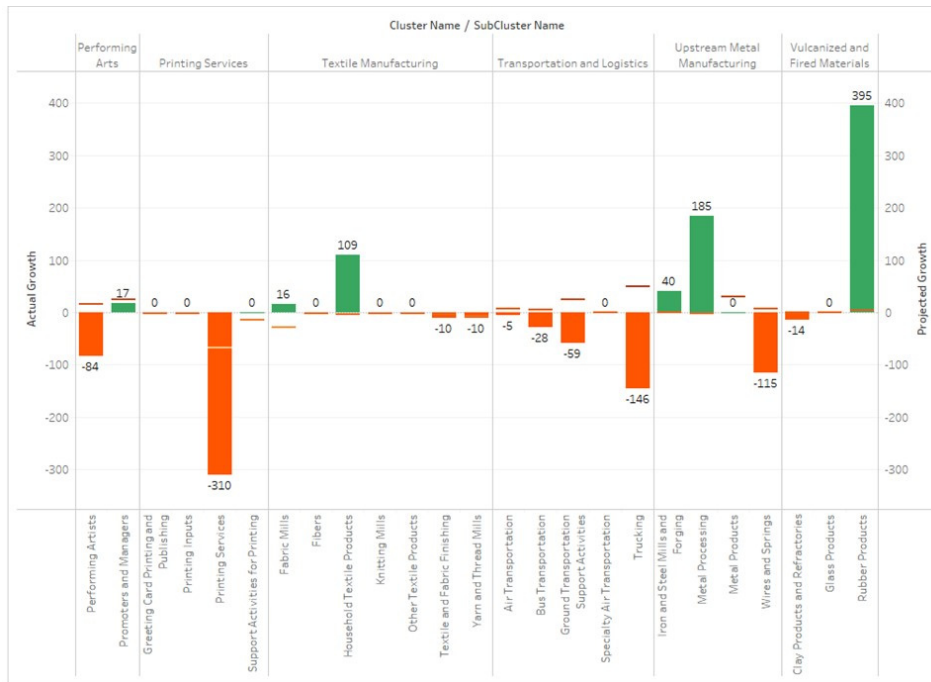
The Vulcanized and Fire Materials cluster grew by 381 jobs. While the Printing Services cluster lost 310 jobs. In the Transportation and Logistics traded cluster, the Trucking subcluster lost 146 jobs. The overall cluster lost 238 jobs; whereas the Local Logistical Services local cluster gained 319 jobs. (Figure 16)

Figure 15: Tier II-1 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 16: Tier II-2 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 5: Asheville MSA 2010-2015 Traded Cluster Tier II Cluster and Subcluster Growth

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Apparel Cluster				
Men's Clothing	0	0	0	0
Women's Clothing	60	0	-60	7
Apparel Contractors	80	10	-70	-17
Accessories and Specialty Apparel	574	377	-197	-3
Communications Equipment and Services Cluster				
Communications Equipment	175	175	0	-32
Communications Equipment Components	0	0	0	0
Communications Services	345	203	-142	-18
Construction Products and Services Cluster				
Construction	365	661	296	88
Construction Components	30	40	10	3
Construction Products	0	10	10	0
Water, Sewage, and Other Systems	0	10	10	0
Construction Materials	10	10	0	0
Marketing, Design, and Publishing Cluster				

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<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
<i>Design Services</i>	178	159	-19	12
<i>Advertising Related Services</i>	142	108	-34	17
<i>Other Marketing Related Services</i>	268	224	-44	66
<i>Publishing</i>	271	187	-84	37
Medical Devices Cluster				
<i>Surgical and Dental Instruments and Supplies</i>	410	442	32	-15
<i>Optical Instruments and Ophthalmic Goods</i>	10	10	0	1
Metalworking Technology Cluster				
<i>Fasteners</i>	197	337	140	51
<i>Hand Tools</i>	0	0	0	0
<i>Metalworking Machinery</i>	237	231	-6	31
<i>Metal Processing</i>	170	130	-40	31
<i>Machine Tools and Accessories</i>	150	56	-94	28
Performing Arts Cluster				
<i>Promoters and Managers</i>	101	118	17	27
<i>Performing Artists</i>	290	206	-84	17
Printing Services Cluster				
<i>Support Activities for Printing</i>	60	60	0	-12
<i>Greeting Card Printing and Publishing</i>	0	0	0	0
<i>Printing Inputs</i>	0	0	0	0
<i>Printing Services</i>	669	359	-310	-65
Textile Manufacturing Cluster				
<i>Household Textile Products</i>	195	304	109	-1
<i>Fabric Mills</i>	618	634	16	-26
<i>Fibers</i>	10	10	0	0
<i>Other Textile Products</i>	0	0	0	0
<i>Knitting Mills</i>	0	0	0	0
<i>Yarn and Thread Mills</i>	70	60	-10	-6
<i>Textile and Fabric Finishing</i>	20	10	-10	-1
Transportation and Logistics Cluster				
<i>Specialty Air Transportation</i>	10	10	0	1
<i>Air Transportation</i>	100	95	-5	8
<i>Bus Transportation</i>	88	60	-28	7
<i>Ground Transportation Support Activities</i>	140	81	-59	27
<i>Trucking</i>	407	261	-146	52
Upstream Metal Manufacturing Cluster				
<i>Metal Processing</i>	0	185	185	0
<i>Iron and Steel Mills and Forging</i>	20	60	40	2
<i>Metal Products</i>	175	175	0	31
<i>Wires and Springs</i>	185	70	-115	9

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Vulcanized and Fired Materials Cluster				
<i>Rubber Products</i>	60	455	395	6
<i>Glass Products</i>	18	18	0	2
<i>Clay Products and Refractories</i>	20	6	-14	1

Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Tier III Traded Cluster Job Creation by Subcluster

Table 6 on page 27 lists Tier III traded clusters representing clusters with 46 to 267 paid employees.

Insurance Services cluster had 371 jobs in 2010 and lost a total 270 jobs by 2015. Metal products subcluster lost 120 jobs. (Figure 17)

Wood Products subcluster lost a total of 93 jobs. (Figure 18)

Figure 17: Tier III-1 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 18: Tier III-2 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 6: Asheville MSA 2010-2015 Traded Cluster Tier III Cluster and Subcluster Growth

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Biopharmaceuticals Cluster				
<i>Biopharmaceutical Products</i>	20	60	40	1
<i>Diagnostic Substances</i>	0	0	0	0
<i>Biological Products</i>	0	0	0	0
Downstream Chemical Products Cluster				
<i>Dyes, Pigments and Coating</i>	10	60	50	1
<i>Personal Care and Cleaning Products</i>	10	23	13	0
<i>Lubricating Oils and Greases</i>	10	10	0	3
<i>Explosives</i>	0	0	0	0
<i>Processed Chemical Products</i>	0	0	0	0
Downstream Metal Products Cluster				
<i>Metal Containers</i>	0	0	0	0
<i>Fabricated Metal Structures</i>	70	60	-10	6
<i>Ammunition</i>	20	10	-10	3
<i>Metal Products</i>	200	80	-120	4
Electric Power Generation and Transmission Cluster				

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<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
<i>Fossil Fuel Electric Power</i>	60	175	115	2
<i>Electric Power Transmission</i>	10	10	0	3
<i>Alternative Electric Power</i>	20	10	-10	0
Furniture Cluster				
<i>Institutional Furniture</i>	120	177	57	-10
<i>Household Furniture</i>	30	42	12	0
<i>Mobile Homes</i>	0	0	0	0
<i>Office Furniture</i>	10	0	-10	0
<i>Wood Cabinets and Woodwork</i>	80	21	-59	6
Insurance Services Cluster				
<i>Reinsurance Carriers</i>	0	0	0	0
<i>Insurance Related Services</i>	39	18	-21	10
<i>Insurance Carriers</i>	332	83	-249	16
Leather and Related Products Cluster				
<i>Personal Leather Goods and Luggage</i>	10	31	21	-1
<i>Women's Handbags and Purses</i>	0	0	0	0
<i>Textile Bags and Canvas Products</i>	195	185	-10	10
Music and Sound Recording Cluster				
<i>Music and Sound Recording</i>	43	46	3	9
Nonmetal Mining Cluster				
<i>Nonmetal Mining</i>	160	140	-20	7
Oil and Gas Production and Transportation Cluster				
<i>Oil and Gas Extraction</i>	10	60	50	2
<i>Support Activities for Oil and Gas Operations</i>	10	20	10	6
<i>Pipeline Transportation</i>	0	0	0	0
<i>Oil and Gas Machinery</i>	0	0	0	0
<i>Drilling Wells</i>	0	0	0	0
<i>Petroleum Processing</i>	0	0	0	0
Recreational and Small Electric Goods Cluster				
<i>Motorcycles and Bicycles</i>	10	60	50	2
<i>Electric Housewares</i>	0	10	10	0
<i>Sporting and Athletic Goods</i>	0	10	10	0
<i>Recreational and Decorative Goods</i>	80	80	0	-12
<i>Games, Toys, and Children's Vehicles</i>	10	10	0	-3
<i>Office Supplies</i>	10	0	-10	-2
Trailers, Motor Homes, and Appliances Cluster				
<i>Household Appliances</i>	0	0	0	0
<i>Burial Caskets</i>	0	0	0	0
<i>Trailers and Motor Homes</i>	70	60	-10	47
Wood Products Cluster				

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Wood Processing	90	85	-5	9
Prefabricated Wood Building	70	60	-10	-5
Wood Components and Products	200	122	-78	15

Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Tier IV Traded Cluster Job Creation by Subcluster

Table 7 on page 30 lists Tier IV traded clusters representing clusters with less than 46 paid employees.

Jewelry and Precious Metals Products traded cluster 66 jobs.

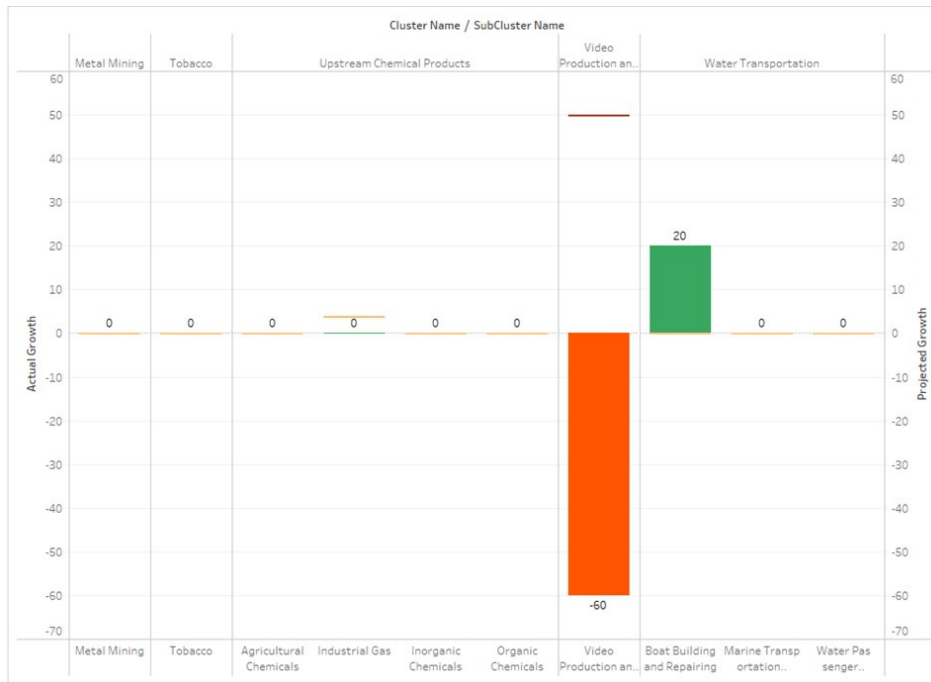
Video Production and Distribution lost 60 jobs.

Figure 19: Tier IV-1 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 20: Tier IV-2 Traded Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 7: Asheville MSA 2010-2015 Traded Cluster Tier IV Cluster and Subcluster Growth

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Agricultural Inputs and Services Cluster				
<i>Fertilizers</i>	10	10	0	1
<i>Farm Management and Labor Services</i>	10	10	0	2
<i>Agricultural Services</i>	30	25	-5	-1
Coal Mining Cluster				
<i>Coal Mining</i>	0	0	0	0
Environmental Services Cluster				
<i>Other Waste Management Services</i>	10	10	0	2
<i>Waste Processing</i>	20	10	-10	5
<i>Waste Collection</i>	20	0	-20	1
Fishing and Fishing Products Cluster				
<i>Fishing and Fishing Products</i>	0	0	0	0
Footwear Cluster				
<i>Footwear Components</i>	0	0	0	0
<i>Footwear</i>	0	0	0	0
Forestry Cluster				

<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Forestry	40	34	-6	2
Jewelry and Precious Metals Cluster				
Jewelry and Precious Metals Products	90	24	-66	-1
Livestock Processing Cluster				
Livestock Merchant Wholesalers	10	10	0	-1
Meat Processing	0	0	0	0
Metal Mining Cluster				
Metal Mining	0	0	0	0
Tobacco Cluster				
Tobacco	0	0	0	0
Upstream Chemical Products Cluster				
Industrial Gas	10	10	0	4
Inorganic Chemicals	10	10	0	0
Agricultural Chemicals	0	0	0	0
Organic Chemicals	0	0	0	0
Video Production and Distribution Cluster				
Video Production and Distribution	80	20	-60	50
Water Transportation Cluster				
Boat Building and Repairing	0	20	20	0
Marine Transportation Services	0	0	0	0
Water Passenger Transportation	0	0	0	0

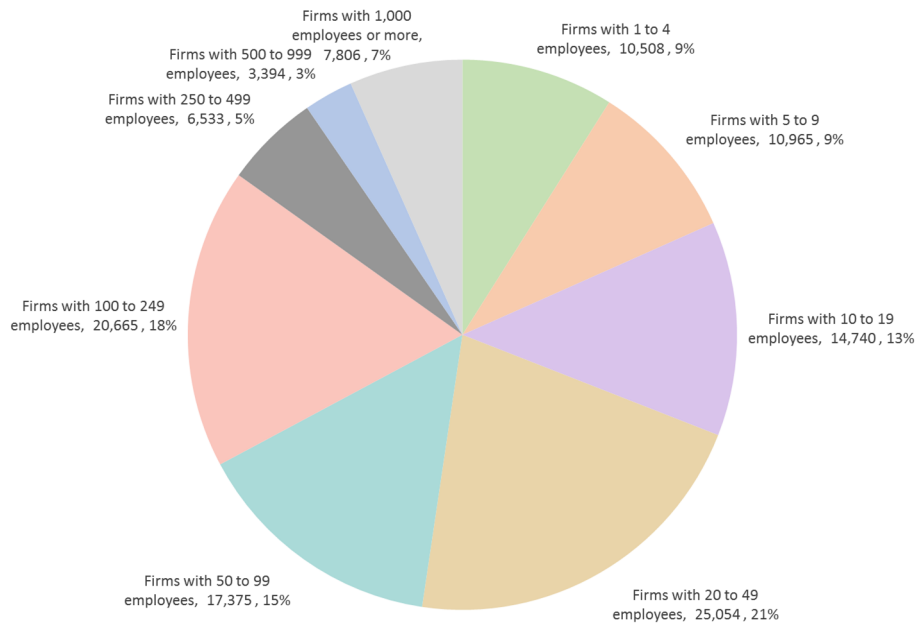
Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Local Clusters

Local clusters consist of industries that serve the local market. They are prevalent in every region of the country, regardless of the competitive advantages of a particular location. As a result, a region's employment in local clusters is usually proportional to the population of that region. Moreover, the majority of a region's employment comes from jobs in local clusters. Since local clusters are tied to the regions in which they are located, they are not directly exposed to competition from other regions. (Delgado, Porter, & Stern, 2013).

The Asheville MSA has 292 local cluster establishments employing 116,984 employees. 67% of all local cluster firms have 100 employees or less. In contrast, 44% of traded cluster firms have less than 100 employees.

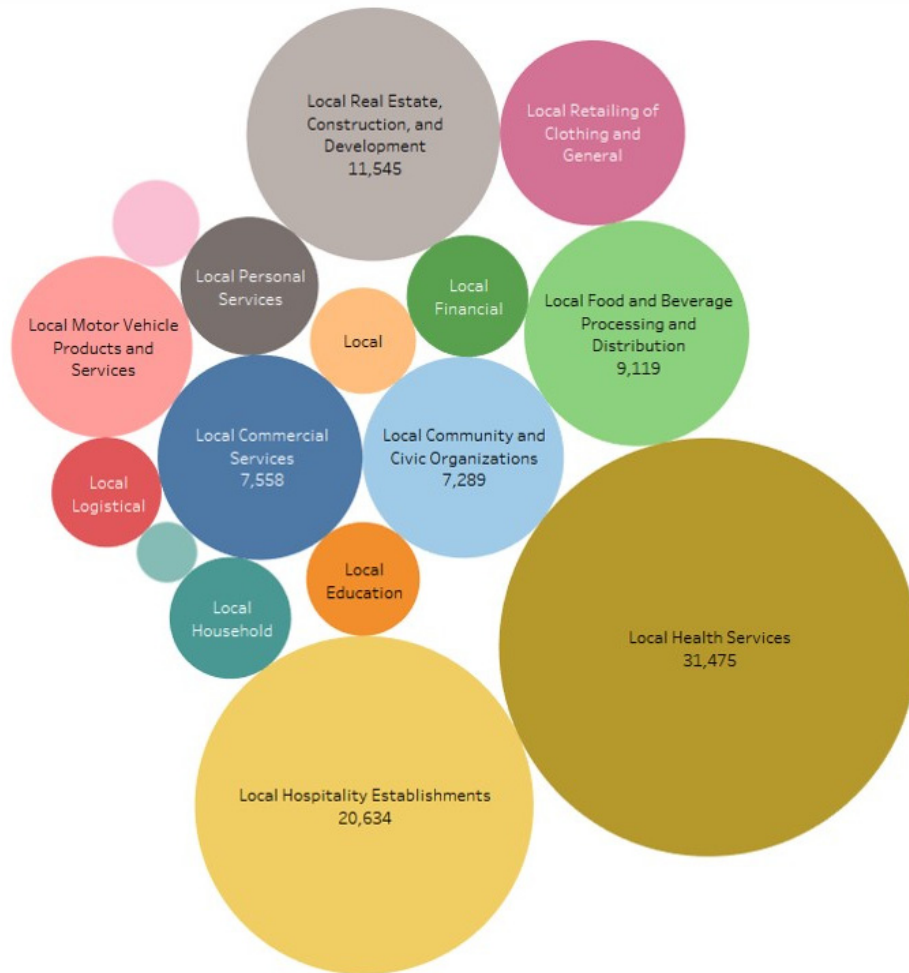
Figure 21: Distribution of Local Cluster Paid Employees in Asheville MSA by Firm Size, 2015



Source: U.S. Census Bureau, 2017

Figure 22 illustrates that the top local industry clusters by number of paid employees are: Local Health Services (31,475), Local Hospitality Establishments (20,634), Local Real Estate, Construction, and Development (11,545), Local Food and Beverage Processing and Distribution (9,119), Local Commercial Services (7,558), and Local Community and Civic Organizations (7,289).

Figure 22: 2015 Asheville, MSA Local Clusters by Number of Paid Employees

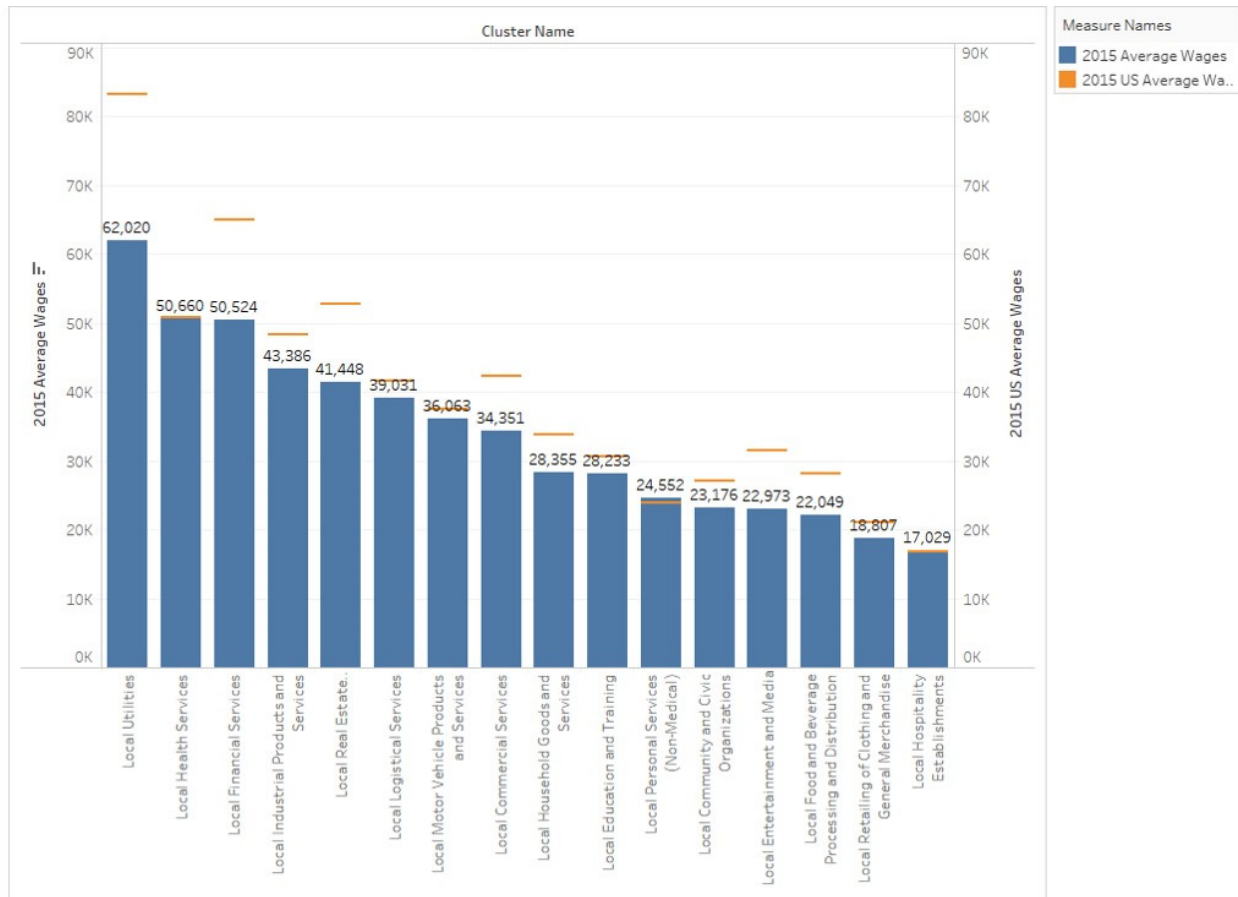


Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

LOCAL CLUSTER WAGES

Figure 23 shows the 2015 average wages by local cluster industry type. The Local Utilities cluster had the highest average wage at \$62,020. This average is well below the national average of \$83,447 for the local utilities cluster. Local Utilities is one of the smallest industries in the Asheville MSA (1,365 paid employees). The Local Hospitality Establishments cluster had the lowest average wage at \$17,029. This Local Hospitality cluster average is the same as the national average for this cluster. It is also the second largest local cluster in the Asheville MSA (20,634 paid employees). The average wage for the Local Financial Services cluster (\$50,660) is also the same as its national average.

Figure 23: Asheville MSA 2015 Local Cluster Wages (Compared to US Average Wages)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 8 lists local clusters in the Asheville MSA by estimated number of paid employees. The clusters have been divided into four tiers based on size. Tier 1 (4th Quartile) consists of local clusters with the greatest number of paid employee. Tier 4 (1st Quartile) includes local clusters with the fewest employees.

Table 8: List of Local Cluster Businesses by No. of Paid Employees, 2015

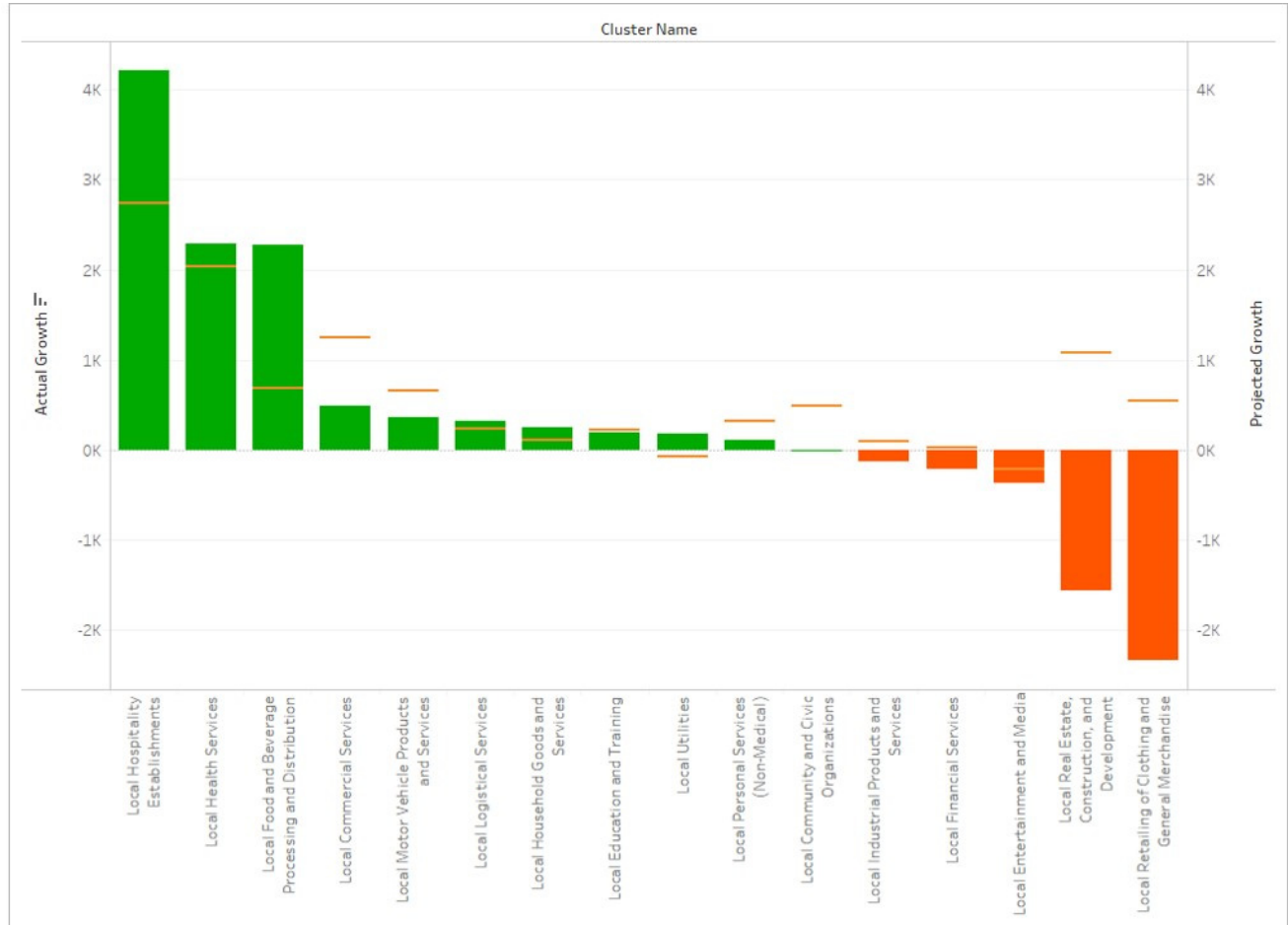
Local Cluster	No. Firms	2010 Paid Employees	2015 Paid Employees	Actual Growth	Expected Growth
TIER I					
Local Health Services	34	29,189	31,475	2,286	2,008
Local Hospitality Establishments	12	16,424	20,634	4,210	2,738
Local Real Estate, Construction, and Development	52	13,105	11,545	(1,560)	1,240
Local Food and Beverage Processing and Distribution	21	6,844	9,119	2,275	656
TIER II					
Local Commercial Services	32	7,062	7,558	496	1,279
Local Community and Civic Organizations	19	7,289	7,289	-	551
Local Retailing of Clothing and General Merchandise	15	8,511	6,179	(2,332)	638
Local Motor Vehicle Products and Services	25	5,531	5,893	362	683
TIER III					
Local Personal Services (Non-Medical)	18	3,325	3,436	111	281
Local Household Goods and Services	15	2,411	2,662	251	158
Local Financial Services	6	2,852	2,643	(209)	57
Local Education and Training	4	2,137	2,327	190	199
TIER IV					
Local Logistical Services	14	1,854	2,173	319	228
Local Entertainment and Media	10	2,400	2,025	(375)	(166)
Local Utilities	128	1,190	1,365	175	(56)
Local Industrial Products and Services	6	792	661	(131)	90

LOCAL CLUSTER JOB CREATION

Figure 24 shows the job creation performance of the local clusters between 2010 and 2015. The highest local cluster performers are: Local Hospitality Establishments (4,210), Local Health Services (2,286), Local Food and Beverage Processing and Distribution (2,275), and Local Commercial Services (496). Hospitality and Food and Beverage far exceeded expected job creation based on national growth. Commercial Services fell short of expected job growth.

The local clusters with the greatest job loss are: Local Retailing of Clothing and General Merchandise (-2,332), Local Real Estate, Construction, and Development (-1,560), and Local Entertainment and Media (-375).

Figure 24: Local Cluster Job Creation and Expected Growth (2010 – 2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

LOCAL SUBCLUSTERS

To better understand 2015 local cluster economic performance in Asheville MSA, subclusters of each local cluster are examined below.

Tier I Local Cluster Job Creation by Subcluster

Table 9 on page 38 lists Tier I local clusters representing clusters with the highest number of paid employees (between 9,000 and 31,500).

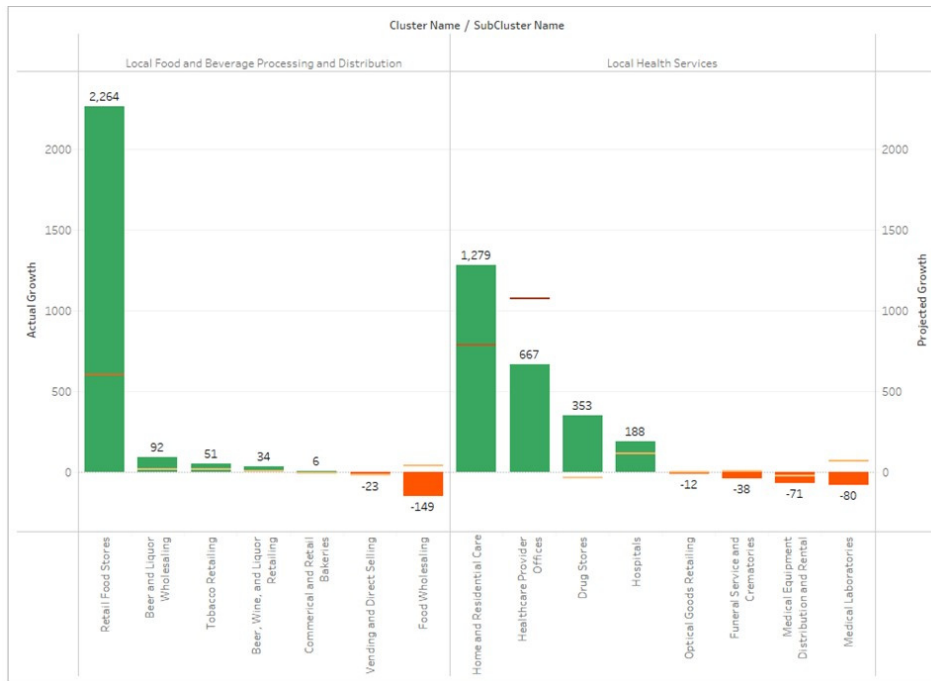
Local Health Services cluster had the 2nd highest growth in jobs (2,286). It was only projected to grow by 607 jobs based on the national growth averages. The Home and Residential Care subcluster grew by

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1,279 jobs. Local Food and Beverage Processing Distribution cluster is the 3rd largest cluster by growth (2,275). The Retail Food Stores subcluster grew by over 2,200 jobs. (Figure 25)

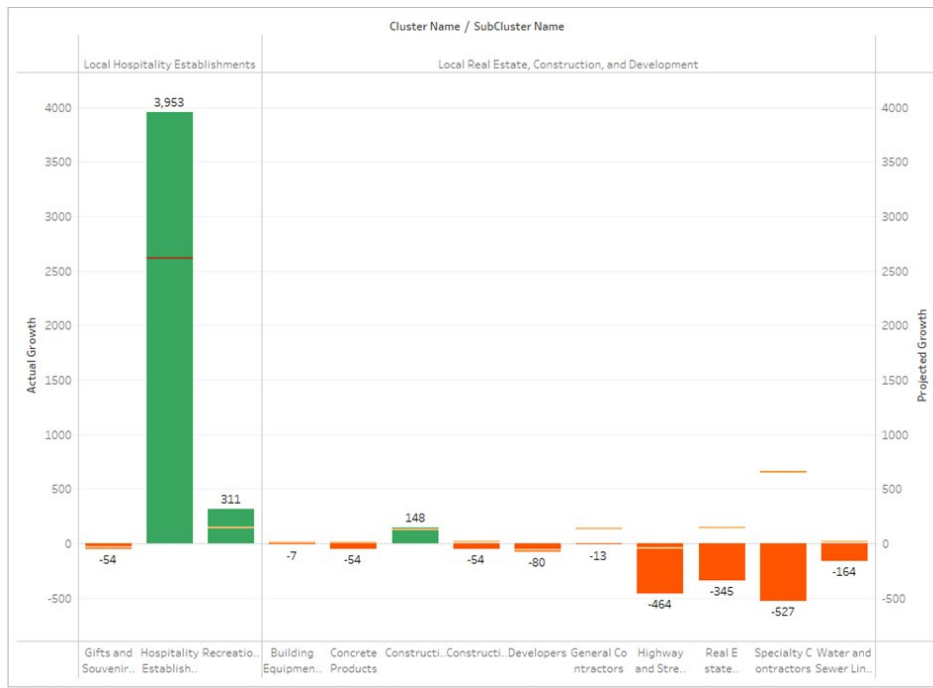
Local Hospitality Establishments had the highest growth of all local clusters (4,210 jobs). The Hospitality Establishments subcluster grew by 3,953 jobs. Although the Local Real Estate, Construction, and Development Cluster had the 3rd highest number of paid employees, this cluster lost 1,560 jobs between 2010 and 2015. (Figure 26)

Figure 25: Tier I-1 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 26: Tier I-2 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 9: Asheville MSA 2010-2015 Local Cluster Tier I Cluster and Subcluster Growth

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Local Food and Beverage Processing and Distribution Cluster				
Retail Food Stores	5,544	7,808	2,264	607
Beer and Liquor Wholesaling	235	327	92	20
Tobacco Retailing	38	89	51	23
Beer, Wine, and Liquor Retailing	148	182	34	14
Commercial and Retail Bakeries	100	106	6	-
Vending and Direct Selling	200	177	(23)	(10)
Food Wholesaling	579	430	(149)	46
Local Health Services Cluster				
Home and Residential Care	8,125	9,404	1,279	794
Healthcare Provider Offices	8,513	9,180	667	1,083
Drug Stores	938	1,291	353	(30)
Hospitals	10,350	10,538	188	123
Optical Goods Retailing	71	59	(12)	6
Funeral Service and Crematories	306	268	(38)	12
Medical Equipment Distribution and Rental	144	73	(71)	(18)

<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
<i>Medical Laboratories</i>	742	662	(80)	75
Local Hospitality Establishments Cluster				
<i>Hospitality Establishments</i>	14,947	18,900	3,953	2,628
<i>Recreational Facilities and Instruction</i>	1,220	1,531	311	155
<i>Gifts and Souvenirs Retailing</i>	257	203	(54)	(28)
Local Real Estate, Construction, and Development Cluster				
<i>Construction Materials Retailing</i>	2,087	2,235	148	138
<i>Building Equipment Distribution</i>	139	132	(7)	20
<i>General Contractors</i>	2,033	2,020	(13)	141
<i>Concrete Products</i>	377	323	(54)	20
<i>Construction Materials Wholesaling</i>	269	215	(54)	26
<i>Developers</i>	142	62	(80)	(54)
<i>Water and Sewer Line Construction</i>	318	154	(164)	23
<i>Real Estate Services</i>	1,949	1,604	(345)	154
<i>Highway and Street Construction</i>	803	339	(464)	(38)
<i>Specialty Contractors</i>	4,988	4,461	(527)	665

Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

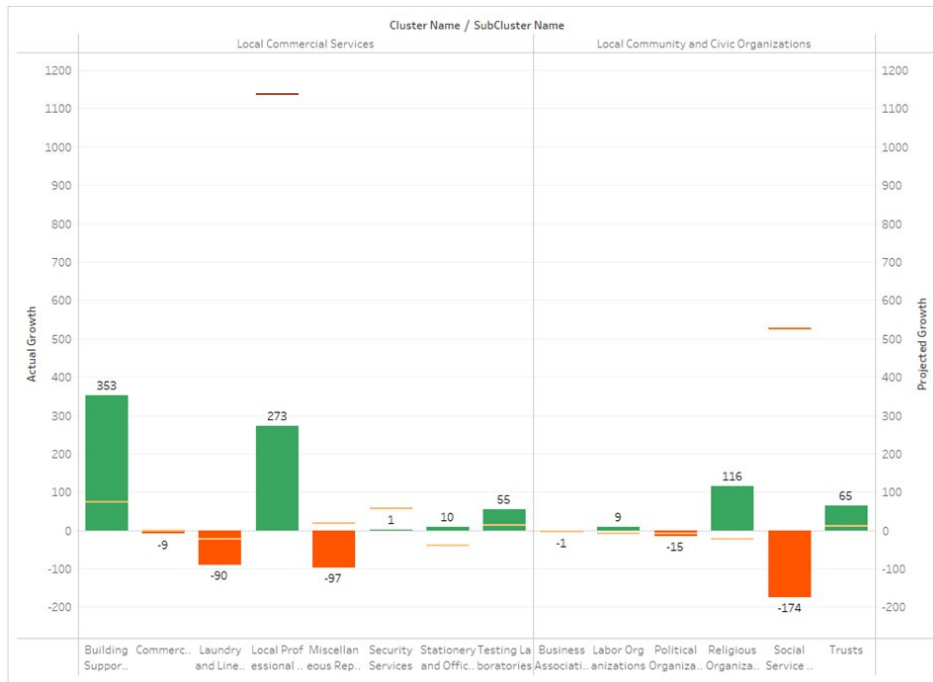
Tier II Local Cluster Job Creation by Subcluster

Table 10 on page 27 lists Tier II local clusters representing clusters with 5,000 to 8,000 paid employees.

Local Commercial Services grew by a total of 496 jobs. Building Support Services and Local Professional Services subclusters grew by 353 and 273 jobs respectively. The Local Community and Civic Organizations cluster had a zero-net gain/loss in jobs. Religious Organizations subcluster grew by 116 jobs. Social Service Organizations, however, lost 174. (Figure 27)

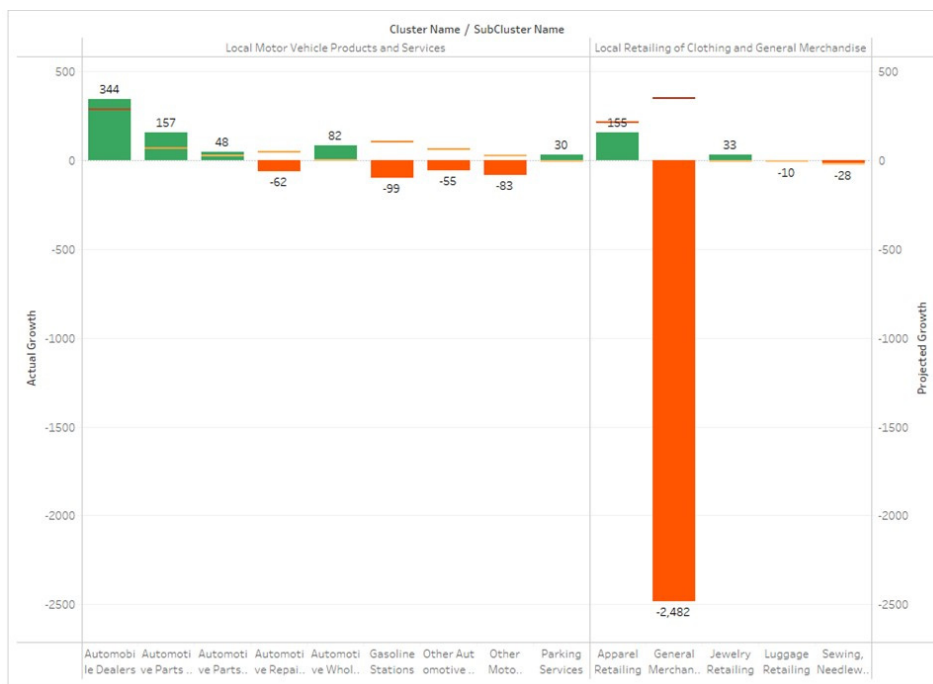
Local Retailing of Clothing and General Merchandise saw huge losses in jobs (2,332 total). Its subcluster, General Merchandise Retailing alone lost 2,482 jobs. (Figure 28)

Figure 27: Tier II-1 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 28: Tier II-2 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 10: Asheville MSA 2010-2015 Local Cluster Tier II Cluster and Subcluster Growth

<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Local Commercial Services Cluster				
<i>Building Support Services</i>	835	1,188	353	77
<i>Local Professional Services</i>	4,946	5,219	273	1,139
<i>Testing Laboratories</i>	64	119	55	16
<i>Stationery and Office Supply Retailing</i>	165	175	10	(36)
<i>Security Services</i>	345	346	1	59
<i>Commercial Photography, Printing and Signmaking</i>	51	42	(9)	2
<i>Laundry and Linen Services</i>	383	293	(90)	(20)
<i>Miscellaneous Repair Services</i>	273	176	(97)	22
Local Community and Civic Organizations Cluster				
<i>Religious Organizations</i>	3,629	3,745	116	(21)
<i>Trusts</i>	85	150	65	13
<i>Labor Organizations</i>	61	70	9	(5)
<i>Business Associations</i>	117	116	(1)	(1)
<i>Political Organizations</i>	20	5	(15)	(6)
<i>Social Service Organizations</i>	3,377	3,203	(174)	528
Local Motor Vehicle Products and Services Cluster				
<i>Automobile Dealers</i>	1,461	1,805	344	293
<i>Automotive Parts Retailing</i>	730	887	157	73
<i>Automotive Wholesaling</i>	70	152	82	8
<i>Automotive Parts Wholesaling</i>	290	338	48	32
<i>Parking Services</i>	30	60	30	3
<i>Other Automotive Services</i>	449	394	(55)	69
<i>Automotive Repair Shops</i>	784	722	(62)	54
<i>Other Motor Vehicles Distribution</i>	351	268	(83)	33
<i>Gasoline Stations</i>	1,366	1,267	(99)	111
Local Retailing of Clothing and General Merchandising Cluster				
<i>Apparel Retailing</i>	1,694	1,849	155	219
<i>Jewelry Retailing</i>	172	205	33	1
<i>Luggage Retailing</i>	20	10	(10)	2
<i>Sewing, Needlework, and Piece Goods Retailing</i>	137	109	(28)	(14)
<i>General Merchandise Retailing</i>	6,488	4,006	(2,482)	354

Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Tier III Local Cluster Job Creation by Subcluster

Table 11 on page 43 lists Tier III local clusters representing clusters with 2,200 and 3,500 paid employees.

Local Education and Training cluster gained 288 jobs, but lost 98. Job Training Services subcluster had a gain of 211. Deposit taking institutions subcluster lost 197 jobs. (Figure 29)

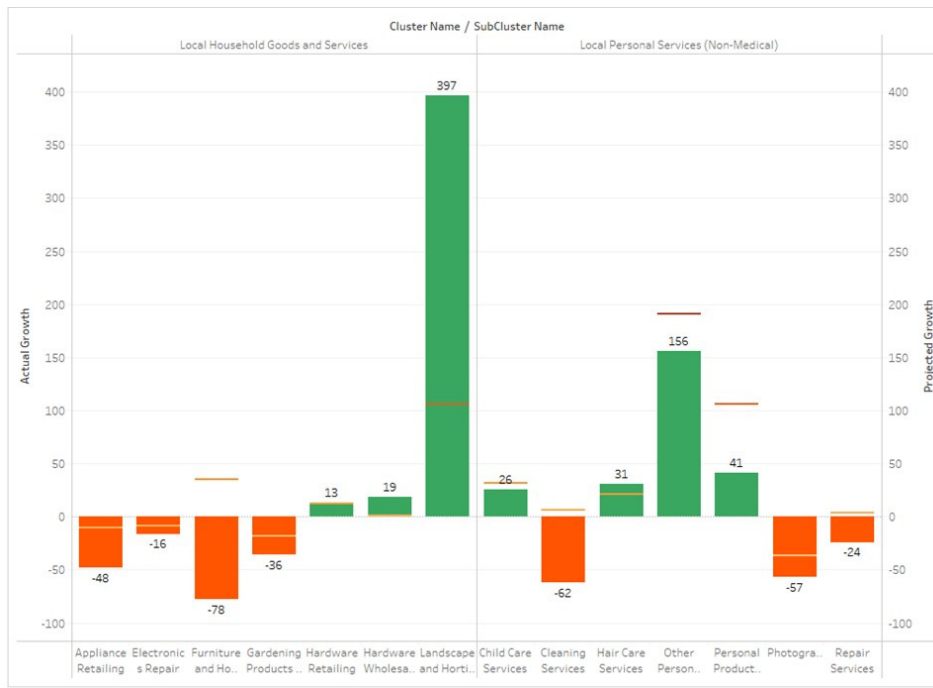
Local Household Goods and Services had a net gain of 251 jobs. Landscape and Horticultural Services subcluster gained 397 jobs with an expected growth of 107. (Figure 30)

Figure 29: Tier III-1 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 30: Tier III-2 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 11: Asheville MSA 2010-2015 Local Cluster Tier III Cluster and Subcluster Growth

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Local Education and Training Cluster				
<i>Job Training Services</i>	565	776	211	(57)
<i>Elementary and Secondary Schools</i>	1,418	1,495	77	257
<i>Recreational and Other Services</i>	154	56	(98)	30
Local Financial Services Cluster				
<i>Insurance Agents and Brokers</i>	594	661	67	36
<i>Collection Agencies</i>	60	60	-	(8)
<i>Tax Return Preparation Services</i>	308	289	(19)	(33)
<i>Pension, Health, and Welfare Funds</i>	120	60	(60)	47
<i>Deposit-taking Institutions</i>	1,770	1,573	(197)	4
Local Household Goods and Services Cluster				
<i>Landscape and Horticultural Services</i>	721	1,118	397	107
<i>Hardware Wholesaling</i>	10	29	19	2
<i>Hardware Retailing</i>	174	187	13	13
<i>Electronics Repair</i>	40	24	(16)	(8)
<i>Gardening Products and Supplies Retailing</i>	371	335	(36)	(17)

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<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
<i>Appliance Retailing</i>	149	101	(48)	(9)
<i>Furniture and Homefurnishings Retailing</i>	946	868	(78)	36
Local Personal Services (Non-Medical) Cluster				
<i>Other Personal Services</i>	1,082	1,238	156	192
<i>Personal Products Retailing</i>	499	540	41	107
<i>Hair Care Services</i>	477	508	31	22
<i>Child Care Services</i>	967	993	26	33
<i>Repair Services</i>	52	28	(24)	5
<i>Photographic and Photofinishing Services</i>	118	61	(57)	(36)
<i>Cleaning Services</i>	130	68	(62)	7

Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

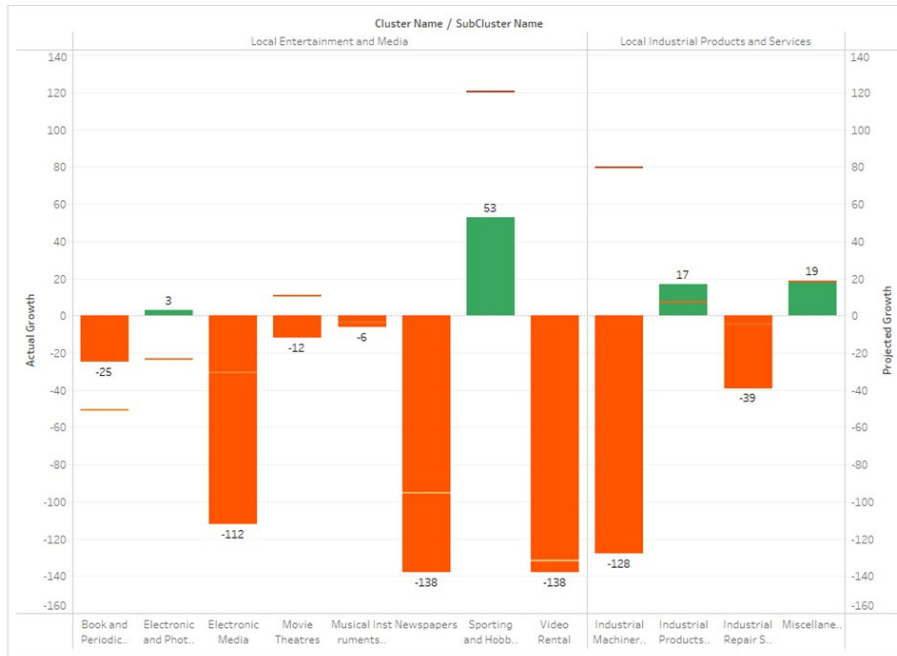
Tier IV Local Cluster Job Creation by Subcluster

Table 12 on page 46 lists Tier IV local clusters representing clusters with fewer than 2,200 paid employees.

Local Entertainment and Media had a net loss of 375 jobs. Video Rental (-138), Newspapers (-138), and Electronic Media (-112) subclusters had the greatest loss. (Figure 31)

The Local Logistical Services cluster has 2,173 paid employees. 319 new jobs were created between 2010 and 2015. Local Utilities gained 140 jobs in its Communications Services subcluster, but lost 86 jobs in the Heating Oil and Other Fuel Dealers subcluster. (Figure 32)

Figure 31: Tier IV-1 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Figure 32: Tier IV-2 Local Cluster Job Creation/Loss by Subcluster (2010-2015)



Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Table 12: Asheville MSA 2010-2015 Local Cluster Tier IV Cluster and Subcluster Growth

Cluster/Subcluster	2010 Employment	2015 Employment	Actual Growth	Expected Growth
Local Entertainment and Media Cluster				
<i>Sporting and Hobby Retailing</i>	499	552	53	121
<i>Electronic and Photographic Retailing</i>	395	398	3	(23)
<i>Musical Instruments Retailing</i>	80	74	(6)	(3)
<i>Movie Theatres</i>	195	183	(12)	11
<i>Book and Periodical Retailing</i>	269	244	(25)	(50)
<i>Electronic Media</i>	440	328	(112)	(30)
<i>Newspapers</i>	360	222	(138)	(95)
<i>Video Rental</i>	162	24	(138)	(131)
Local Industrial Products and Services Cluster				
<i>Miscellaneous Equipment Rental and Leasing</i>	97	116	19	19
<i>Industrial Products and Services Wholesaling</i>	120	137	17	8
<i>Industrial Repair Services</i>	92	53	(39)	(4)
<i>Industrial Machinery and Distribution</i>	483	355	(128)	80
Local Logistical Services Cluster				
<i>Passenger Car Rental</i>	60	152	92	(1)
<i>Local Passenger Transportation</i>	152	240	88	12
<i>Local Transportation Services</i>	1,532	1,603	71	220

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<i>Cluster/Subcluster</i>	2010 Employment	2015 Employment	Actual Growth	Expected Growth
<i>Truck Leasing</i>	20	85	65	7
<i>Warehousing Services</i>	90	93	3	6
Local Utilities Cluster				
<i>Communications Services</i>	468	608	140	(34)
<i>Electric Power Distribution</i>	240	296	56	(4)
<i>Natural Gas Distribution</i>	120	175	55	3
<i>Sanitary Services</i>	70	80	10	2
<i>Heating Oil and Other Fuel Dealers</i>	292	206	(86)	(24)

Source: Institute for Strategy and Competitiveness, Harvard Business School, 2017

Asheville MSA Economic Leakage Analysis

Addressing economic leakage places a focus on utilizing local business to provide the goods and services that the Asheville MSA currently imports from outside the region. This “localization” approach leads to local business expansion, job creation, and a healthier economy in which more community residents can participate. Participation in a healthy economy affects the financial condition of individuals and families. The benefits, however, affect many key dimensions of communities and families including health and education.

“Localization” does not mean the elimination of exports or decreasing the participation in a global economy. Research shows that an increase in localization increases the pool of businesses equipped to export goods and/or services outside of their local area.

Methodology for Analyzing Economic Leakage

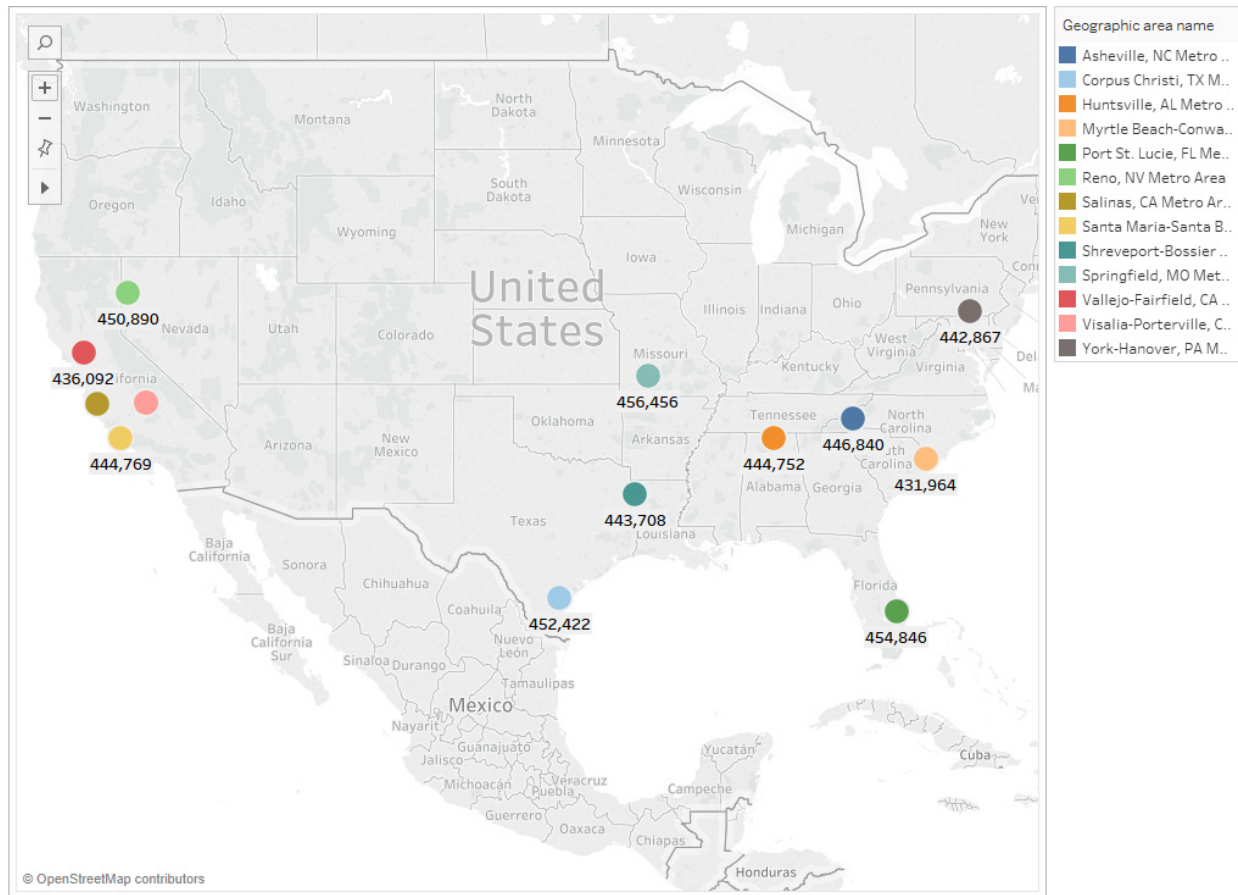
Although import data for goods, services, and capital exists at a national level, measuring economic leakage at a local level is a challenge. The various economic databases (federal, state, and private) utilize different methodologies for data collection and data adjustment to address sampling errors and other uncertainties. Too often, these databases are not architected to work together. ED3 Group utilizes an approach that is intended to provide broad guidance to the New Economy Coalition and other key stakeholders as they develop strategies to advance job creation.

BENCHMARK USED IN DETERMINING ECONOMIC LEAKAGE

With only 15.4% of the overall GDP going to imports (according to the World Bank), the U.S. is a relatively self-reliant economy. Buying patterns are very similar from region to region. Therefore, a local or regional economy that is “self-reliant” will have a composition of paid jobs and types of businesses consistent with the national average. When a region’s key economic indicators are proportionately larger than the average for the U.S., a higher level of export is occurring. If the indicators are proportionately smaller, there is a high likelihood of import or economic leakage. This utilization of national data as the benchmark for determining economic leakage provides guidance on potential areas for import substitution.

An “Import Index” was calculated by comparing the Asheville MSA number of paid employees with the national average (see Table 13 on page 52 and Table 14 on 66). The national average is calculated using the number of paid employees in a typical U.S. MSA similar in population size as the Asheville MSA (see Figure 33). If the Import Index deviates significantly from the national average, there is a high likelihood of economic leakage/import. An Import Index much higher than the national average are areas of a strong traded and/or local industry.

Figure 33: MSA Areas of Similar Populations (Source: US Census Bureau)



HISTORICAL PERFORMANCE AND PLAUSIBILITY

The import index identifies industries that have a high potential for import substitution. This index provides guidance on potential areas that can be further assessed for plausibility. Part of this plausibility analysis is to examine the subcluster Expected Growth (Exp. Growth) based on the 2010 to 2015 national growth rate and the Actual Growth (Act. Growth) based on the Asheville MSA growth/loss in jobs from 2010 to 2015.

Import/Export Analysis Table 13 on page 51 for Local Cluster industries and Table 14 on page 66 for Traded Cluster industries contain detailed information by industry. The detail is being provided so that the New Economy Coalition can explore opportunities for minority business creation and/or expansion at the most granular level of industry identification. Each table contains the following data:

- **Cluster Name:** Local or Traded Industry Cluster Name
- **Subcluster Name:** Subcluster for Local or Traded Cluster
- **Subcluster Expected Growth (Exp. Growth):** National growth rate for this subcluster from 2010 to 2015
- **Subcluster Actual Growth (Act. Growth):** Actual growth rate from 2010 to 2015 for Asheville MSA
- **NAICS Industry:** 6 Digit NAICS Industry
- **2015 Number of Establishments (2015 No. Firms):** Number of establishments in Asheville MSA
- **2015 Number of Paid Employees (2015 No. Paid Employees):** Number of paid employees in
- **2015 National MSA Average:** National benchmark the average number of paid employees for MSAs with similar populations
- **Import Index:** Comparison of number of paid employees in Asheville MSA with national benchmark. Substantially low percentages (highlighted in **green**) indicate high likelihood of import and serve as candidates for import substitution. Substantially high percentages (highlighted in **blue**) are exceeding national averages and in many cases, may be key export industries within the Asheville MSA.
- **Number of Potential New Jobs (No. New Jobs):** The number of jobs created if Asheville MSA creates or expands jobs in this industry to meet the national average

LOCAL CLUSTER IMPORT/EXPORT ANALYSIS

Table 13 identifies local cluster industries (green highlight) that have a high likelihood of experiencing economic leakage and are candidates for import substitution. The local cluster industries exceeding the national average (blue highlight) are more likely to export their goods and services to other regions outside of the Asheville MSA.

High Performing Local Cluster Industries

The following are examples of the local cluster industries in the Asheville MSA exceeding the national average:

- Continuing care retirement communities (338%)
- Reupholstery and furniture repair (286%)
- Offices of mental health practitioners (except physicians) (275%)
- Temporary shelters (252%)
- Pet care (except veterinary services) (247%)
- Book stores (219%)
- Supermarkets and other grocery (except convenience stores) (198%)
- Automotive transmission repair (184%)
- Commercial photography (176%)
- Funeral homes and funeral services (171%)
- Nursing care facilities (skilled nursing facilities) (163%)
- Cafeterias, grill buffets, and buffets (158%)
- Tobacco stores (146%)
- Beer and merchant wholesalers (145%)
- Siding contractors (138%)
- Home health equipment rental (133%)
- Full service restaurants (130%)
- Home health care services (128%)
- Building inspection services (126%)
- Caterers (117%)
- Child day care services (115%)
- Beauty salons (115%)
- Drinking places (alcoholic beverages) (113%)

Local Cluster Candidates for Import Substitution

The following are examples of the local cluster industries in the Asheville MSA that are much lower than the national average, have a high likelihood for economic leakage, and are good candidates to consider for import substitution. The examples selected also have positive national growth rates from 2010 to 2015. All except some of the construction contractors have positive actual growth rates in the Asheville MSA:

- School and employee bus transportation (1%)
- Document preparation services (11%)
- Home and garden equipment repair and maintenance (12%)
- Barber shops (14%)
- General freight trucking, local (23%)
- Nail salons (23%)
- Armored car services (22%)
- Clothing accessories stores (27%)
- Drywall and insulation contractors (28%)
- Convenience stores (31%)
- Baked goods stores (33%)
- Framing contractors (32%)
- Tile and terrazzo contractors (36%)
- Psychiatric and substance abuse hospitals (39%)
- Specialty (except psychiatric and substance abuse) hospitals (39%)
- Security guards and patrol services (39%)
- Nonresidential property managers (40%)
- Testing laboratories (47%)
- Court reporting and stenotype services (48%)
- Masonry contractors (50%)
- Flooring contractors (50%)
- Diet and weight reducing centers (52%)

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- Parking lots and garages (53%)
- Confectionary and nut stores (64%)
- Children’s and infants’ clothing stores (65%)
- Snack and nonalcoholic beverage bars (71%)

Table 13: Local Cluster Import/Export Index (Source: US Census Bureau)

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
■ - Potential for Import Substitution ■ - Probable Export					
Local Commercial Services					
Building Support Services Exp. Growth: 9%, Act. Growth: 42%					
561710 Exterminating and pest control services	17	216	216	100%	
561720 Janitorial services	107	891	869	103%	
561790 Other services to buildings and dwellings	15	81	81	100%	
Commercial Photography, Printing and Signmaking Exp. Growth: 5%, Act. Growth: -18%					
339950 Sign manufacturing	4	29	71	41%	42
541922 Commercial photography	7	13	7	176%	
Laundry and Linen Services Exp. Growth: -5%, Act. Growth: -24%					
812320 Drycleaning and laundry services (except coin-operated)	17	134	181	74%	47
812331 Linen supply	1	7	156	4%	149
812332 Industrial launderers	5	149	138	108%	
Local Professional Services Exp. Growth: 23%, Act. Growth: 5%					
541110 Offices of lawyers	244	1,105	905	122%	
541211 Offices of certified public accountants	99	561	438	128%	
541219 Other accounting services	57	212	274	77%	62
541350 Building inspection services	19	24	19	126%	
541620 Environmental consulting services	24	67	91	74%	24
561110 Office administrative services	36	520	488	107%	
561320 Temporary help services	37	2,385	2,771	86%	386
561410 Document preparation services	10	45	414	11%	369
561431 Private mail centers	6	20	32	62%	12
561439 Other business service centers (including copy shops)	4	17	25	67%	8
561491 Repossession services	2	5	5	99%	0
561492 Court reporting and stenotype services	3	6	13	48%	7
561990 All other support services	35	247	144	172%	
Miscellaneous Repair Services Exp. Growth: 8%, Act. Growth: -36%					

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Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
561622 Locksmiths	6	10	23	44%	13
811212 Computer and office machine repair and maintenance	13	49	32	153%	
811310 Commercial and industrial machinery and equipment (except automotive and electronic) repair and maintenance	26	98	366	27%	268
811411 Home and garden equipment repair and maintenance	4	4	32	12%	28
811412 Appliance repair and maintenance	7	15	23	64%	8
Security Services Exp. Growth: 17%, Act. Growth: 1%					
561611 Investigation services	5	57	44	128%	
561612 Security guards and patrol services	8	213	539	40%	326
561613 Armored car services	1	15	65	22%	51
561621 Security systems services (except locksmiths)	9	63	108	58%	45
Stationery and Office Supply Retailing Exp. Growth: -22%, Act. Growth: -20%					
453210 Office supplies and stationery stores	8	132	112	118%	
Testing Laboratories Exp. Growth: 24%, Act. Growth: 86%					
541380 Testing laboratories	11	119	252	47%	133
Local Community and Civic Organizations					
Business Associations Exp. Growth: -1%, Act. Growth: -1%					
813910 Business associations	21	116	78	148%	
Labor Organizations Exp. Growth: -8%, Act. Growth: 15%					
813930 Labor unions and similar labor organizations	11	70	83	84%	13
Political Organizations Exp. Growth: -31%, Act. Growth: -75%					
813940 Political organizations	6	5	107	5%	102
Religious Organizations Exp. Growth: -1%, Act. Growth: 3%					
813110 Religious organizations	440	3,745	2,220	169%	
Social Service Organizations Exp. Growth: 16%, Act. Growth: -5%					
624110 Child and youth services	29	400	255	157%	
624120 Services for the elderly and persons with disabilities	46	1,343	1,080	124%	
624190 Other individual and family services	57	401	463	87%	62
624210 Community food services	6	18	98	18%	80
624221 Temporary shelters	12	281	112	252%	
624229 Other community housing services	5	100	51	195%	
624230 Emergency and other relief services	4	42	66	64%	24
813212 Voluntary health organizations	6	35	30	116%	

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
813219 Other grantmaking and giving services	8	23	58	40%	35
813311 Human rights organizations	5	14	46	31%	32
813312 Environment, conservation and wildlife organizations	23	187	114	164%	
813319 Other social advocacy organizations	8	139	60	233%	
813410 Civic and social organizations	33	154	280	55%	126
813990 Other similar organizations (except business, professional, labor, and political organizations)	15	66	200	33%	134
Trusts Exp. Growth: 15%, Act. Growth: 76%					
813211 Grantmaking foundations	24	150	65	230%	
Local Education and Training					
Elementary and Secondary Schools Exp. Growth: 18%, Act. Growth: 5%					
611110 Elementary and secondary schools	42	1,495	800	187%	
Job Training Services Exp. Growth: -10%, Act. Growth: 37%					
611519 Other technical and trade schools	11	58	82	71%	24
624310 Vocational rehabilitation services	5	718	449	160%	
Recreational and Other Services Exp. Growth: 19%, Act. Growth: -64%					
611610 Fine arts schools	22	56	74	76%	18
Local Entertainment and Media					
Book and Periodical Retailing Exp. Growth: -18%, Act. Growth: -9%					
451211 Book stores	33	244	111	219%	
Electronic and Photographic Retailing Exp. Growth: -6%, Act. Growth: 1%					
443142 Electronics stores	54	398	418	95%	20
Electronic Media Exp. Growth: -7%, Act. Growth: -26%					
515112 Radio stations	12	153	80	192%	
515120 Television broadcasting	1	175	180	97%	5
Movie Theatres Exp. Growth: 5%, Act. Growth: -6%					
512131 Motion picture theaters (except drive-ins)	9	183	201	91%	18
Musical Instruments Retailing Exp. Growth: -4%, Act. Growth: -8%					
451140 Musical instrument and supplies stores	12	74	52	142%	
Newspapers Exp. Growth: -26%, Act. Growth: -38%					
511110 Newspaper publishers	11	222	221	100%	
Sporting and Hobby Retailing Exp. Growth: 24%, Act. Growth: 11%					
451110 Sporting goods stores	45	338	466	73%	128
451120 Hobby, toy, and game stores	19	214	240	89%	26

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
Video Rental Exp. Growth: -81%, Act. Growth: -85%					
532230 Video tape and disc rental	5	24	51	47%	27
Local Financial Services					
Collection Agencies Exp. Growth: -13%, Act. Growth: -31%					
561440 Collection agencies	2	42	54	77%	12
Deposit-taking Institutions Exp. Growth: 0%, Act. Growth: -11%					
522110 Commercial banking	113	1,107	1,460	76%	353
522130 Credit unions	36	466	365	128%	
Insurance Agents and Brokers Exp. Growth: 6%, Act. Growth: 11%					
524210 Insurance agencies and brokerages	177	661	726	91%	65
Pension, Health, and Welfare Funds Exp. Growth: 39%, Act. Growth: -69%					
524292 Third party administration of insurance and pension funds	2	37	69	54%	32
Tax Return Preparation Services Exp. Growth: -11%, Act. Growth: -6%					
541213 Tax preparation services	40	289	258	112%	
Local Food and Beverage Processing and Distribution					
Beer and Liquor Wholesaling Exp. Growth: 9%, Act. Growth: 39%					
424810 Beer and ale merchant wholesalers	4	327	225	145%	
Beer, Wine, and Liquor Retailing Exp. Growth: 10%, Act. Growth: 23%					
445310 Beer, wine, and liquor stores	38	182	207	88%	25
Commercial and Retail Bakeries Exp. Growth: 0%, Act. Growth: -8%					
311811 Retail bakeries	8	46	85	54%	39
311812 Commercial bakeries	4	47	100	47%	53
Food Wholesaling Exp. Growth: 8%, Act. Growth: -24%					
424410 General line grocery merchant wholesalers	2	17	156	11%	139
424420 Packaged frozen food merchant wholesalers	3	12	121	10%	109
424430 Dairy product (except dried or canned) merchant wholesalers	3	3	69	4%	66
424450 Confectionery merchant wholesalers	5	9	188	5%	179
424490 Other grocery and related products merchant wholesalers	20	398	437	91%	39
Retail Food Stores Exp. Growth: 11%, Act. Growth: 41%					
445110 Supermarkets and other grocery (except convenience) stores	95	7,575	3,819	198%	
445120 Convenience stores	22	37	119	31%	82
445210 Meat markets	4	18	49	37%	31

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
445230 Fruit and vegetable markets	7	27	26	104%	
445291 Baked goods stores	2	10	29	33%	20
445292 Confectionery and nut stores	9	21	33	64%	12
445299 All other specialty food stores	14	68	59	116%	
446191 Food (health) supplement stores	16	52	60	86%	8
Tobacco Retailing Exp. Growth: 60%, Act. Growth: 134%					
453991 Tobacco stores	18	89	61	146%	
Vending and Direct Selling Exp. Growth: -5%, Act. Growth: -12%					
454210 Vending machine operators	6	28	33	86%	5
454390 Other direct selling establishments	34	140	123	114%	
722330 Mobile food services	10	9	92	10%	83
Local Health Services					
Drug Stores Exp. Growth: -3%, Act. Growth: 38%					
446110 Pharmacies and drug stores	69	1,291	869	148%	
Funeral Service and Crematories Exp. Growth: 4%, Act. Growth: -12%					
812210 Funeral homes and funeral services	20	234	136	171%	
0 Cemeteries and crematories	10	34	40	86%	6
Healthcare Provider Offices Exp. Growth: 15%, Act. Growth: 7%					
621111 Offices of physicians (except mental health specialists)	294	4,729	3,416	138%	
621112 Offices of physicians, mental health specialists	19	49	56	88%	7
621210 Offices of dentists	188	1,357	1,189	114%	
621310 Offices of chiropractors	80	202	160	126%	
621320 Offices of optometrists	37	225	173	130%	
621330 Offices of mental health practitioners (except physicians)	71	382	139	275%	
621340 Offices of physical, occupational and speech therapists, and audiologists	73	525	368	143%	
621391 Offices of podiatrists	8	55	51	108%	
621399 Offices of all other miscellaneous health practitioners	41	91	69	132%	
621410 Family planning centers	2	22	60	36%	38
621420 Outpatient mental health and substance abuse centers	28	525	245	215%	
621492 Kidney dialysis centers	7	142	170	84%	28
621493 Freestanding ambulatory surgical and emergency centers	11	184	215	86%	31

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
621498 All other outpatient care centers	12	424	456	93%	32
621991 Blood and organ banks	3	50	126	40%	76
621999 All other miscellaneous ambulatory health care services	9	147	61	243%	
Home and Residential Care Exp. Growth: 10%, Act. Growth: 16%					
621610 Home health care services	44	2,069	1,623	128%	
623110 Nursing care facilities (skilled nursing facilities)	36	3,462	2,123	163%	
623210 Residential intellectual and developmental disability facilities	29	736	558	132%	
623220 Residential mental health and substance abuse facilities	18	488	308	158%	
623311 Continuing care retirement communities	17	1,863	552	338%	
623312 Assisted living facilities for the elderly	30	646	586	110%	
623990 Other residential care facilities	10	140	118	119%	
Hospitals Exp. Growth: 1%, Act. Growth: 2%					
622110 General medical and surgical hospitals	5	10,188	6,238	163%	
622210 Psychiatric and substance abuse hospitals	1	175	450	39%	276
622310 Specialty (except psychiatric and substance abuse) hospitals	1	175	446	39%	271
Medical Equipment Distribution and Rental Exp. Growth: -13%, Act. Growth: -49%					
532291 Home health equipment rental	11	73	55	133%	
Medical Laboratories Exp. Growth: 10%, Act. Growth: -11%					
339116 Dental laboratories	19	103	129	80%	26
621511 Medical laboratories	13	442	196	226%	
621512 Diagnostic imaging centers	10	117	137	85%	20
Optical Goods Retailing Exp. Growth: 8%, Act. Growth: -17%					
446130 Optical goods stores	15	59	98	60%	39
Local Hospitality Establishments					
Gifts and Souvenirs Retailing Exp. Growth: -11%, Act. Growth: -21%					
453220 Gift, novelty, and souvenir stores	59	203	232	88%	29
Hospitality Establishments Exp. Growth: 18%, Act. Growth: 26%					
722310 Food service contractors	25	375	397	95%	22
722320 Caterers	23	129	111	117%	
722410 Drinking places (alcoholic beverages)	47	500	442	113%	
722511 Full-service restaurants	432	10,159	7,798	130%	
722513 Limited-service restaurants	345	6,655	6,098	109%	

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
722514 Cafeterias, grill buffets, and buffets	14	481	304	158%	
722515 Snack and nonalcoholic beverage bars	71	601	844	71%	243
Recreational Facilities and Instruction Exp. Growth: 13%, Act. Growth: 25%					
611620 Sports and recreation instruction	24	108	123	88%	15
713910 Golf courses and country clubs	15	516	776	66%	260
713940 Fitness and recreational sports centers	49	856	645	133%	
713950 Bowling centers	4	51	75	68%	24
Local Household Goods and Services					
Appliance Retailing Exp. Growth: -6%, Act. Growth: -32%					
443141 Household appliance stores	18	101	84	121%	
Electronics Repair Exp. Growth: -20%, Act. Growth: -40%					
811211 Consumer electronics repair and maintenance	4	2	16	13%	14
811213 Communication equipment repair and maintenance	4	22	136	16%	114
Furniture and Homefurnishings Retailing Exp. Growth: 4%, Act. Growth: -8%					
442110 Furniture stores	57	369	278	133%	
442210 Floor covering stores	12	97	95	102%	
442291 Window treatment stores	2	14	12	119%	
442299 All other home furnishings stores	45	315	241	131%	
561740 Carpet and upholstery cleaning services	10	40	49	82%	9
811420 Reupholstery and furniture repair	7	37	13	286%	
Gardening Products and Supplies Retailing Exp. Growth: -5%, Act. Growth: -10%					
444210 Outdoor power equipment stores	7	54	44	123%	
444220 Nursery, garden center, and farm supply stores	29	220	175	126%	
453110 Florists	24	61	69	88%	8
Hardware Retailing Exp. Growth: 8%, Act. Growth: 7%					
444130 Hardware stores	20	187	176	106%	
Hardware Wholesaling Exp. Growth: 20%, Act. Growth: 190%					
423710 Hardware merchant wholesalers	4	29	80	36%	51
Landscape and Horticultural Services Exp. Growth: 15%, Act. Growth: 55%					
561730 Landscaping services	205	1,118	1,004	111%	
Local Industrial Products and Services					
Industrial Machinery and Distribution Exp. Growth: 17%, Act. Growth: -27%					
332710 Machine shops	26	355	282	126%	
Industrial Products and Services Wholesaling Exp. Growth: 6%, Act. Growth: 14%					

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
423930 Recyclable material merchant wholesalers	11	109	142	77%	33
423990 Other miscellaneous durable goods merchant wholesalers	11	28	77	36%	49
Industrial Repair Services Exp. Growth: -5%, Act. Growth: -42%					
811219 Other electronic and precision equipment repair and maintenance	10	53	44	119%	
Miscellaneous Equipment Rental and Leasing Exp. Growth: 129%, Act. Growth: 65%					
532210 Consumer electronics and appliances rental	13	105	64	163%	
532310 General rental centers	6	56	21	261%	
Local Logistical Services					
Local Passenger Transportation Exp. Growth: 8%, Act. Growth: 72%					
485113 Bus and other motor vehicle transit systems	2	89	138	65%	49
485410 School and employee bus transportation	1	3	351	1%	348
485991 Special needs transportation	4	42	44	96%	2
621910 Ambulance services	7	128	231	55%	103
Local Transportation Services Exp. Growth: 14%, Act. Growth: 5%					
484110 General freight trucking, local	23	43	187	23%	144
484122 General freight trucking, long-distance, less than truckload	14	291	361	81%	70
484210 Used household and office goods moving	11	171	123	139%	
484220 Specialized freight (except used goods) trucking, local	30	110	289	38%	179
492110 Couriers and express delivery services	16	613	619	99%	6
492210 Local messengers and local delivery	7	38	43	88%	5
562111 Solid waste collection	24	337	312	108%	
Passenger Car Rental Exp. Growth: 0%, Act. Growth: 153%					
532111 Passenger car rental	17	152	124	123%	
Truck Leasing Exp. Growth: 36%, Act. Growth: 325%					
532120 Truck, utility trailer, and RV (recreational vehicle) rental and leasing	9	85	85	100%	0
Warehousing Services Exp. Growth: 6%, Act. Growth: 3%					
531130 Lessors of mini-warehouses and self-storage units	45	93	91	102%	
Local Motor Vehicle Products and Services					
Automobile Dealers Exp. Growth 20%, Act. Growth: 24%					
441110 New car dealers	30	1,613	1,537	105%	
441120 Used car dealers	46	192	190	101%	

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
Automotive Parts Retailing Exp. Growth: 10%, Act. Growth: 22%					
441310 Automotive parts and accessories stores	67	609	541	113%	
441320 Tire dealers	44	278	281	99%	3
Automotive Parts Wholesaling Exp. Growth: 11%, Act. Growth: 14%					
423120 Motor vehicle supplies and new parts merchant wholesalers	23	278	207	134%	
423130 Tire and tube merchant wholesalers	4	50	49	102%	
423140 Motor vehicle parts (used) merchant wholesalers	1	3	29	9%	26
Automotive Repair Shops Exp. Growth: 7%, Act. Growth: -8%					
811111 General automotive repair	128	448	451	99%	3
811112 Automotive exhaust system repair	3	11	114	10%	103
811113 Automotive transmission repair	11	48	26	184%	
811118 Other automotive mechanical and electrical repair and maintenance	4	10	25	40%	15
811121 Automotive body, paint, and interior repair and maintenance	49	196	280	70%	84
811122 Automotive glass replacement shops	5	9	30	30%	21
Automotive Wholesaling Exp. Growth: 12%, Act. Growth: 117%					
423110 Automobile and other motor vehicle merchant wholesalers	8	152	154	99%	2
Gasoline Stations Exp. Growth: 8%, Act. Growth: -7%					
447110 Gasoline stations with convenience stores	186	1,071	1,100	97%	29
447190 Other gasoline stations	27	196	176	111%	
Other Automotive Services Exp. Growth: 15%, Act. Growth: -12%					
488410 Motor vehicle towing	17	62	82	76%	20
811191 Automotive oil change and lubrication shops	24	173	101	172%	
811192 Car washes	20	142	225	63%	83
811198 All other automotive repair and maintenance	5	17	20	84%	3
Other Motor Vehicles Distribution Exp. Growth: 10%, Act. Growth: -27%					
441210 Recreational vehicle dealers	4	65	93	70%	28
441222 Boat dealers	3	4	67	6%	63
441228 Motorcycle, ATV, and all other motor vehicle dealers	17	139	105	132%	
453930 Manufactured (mobile) home dealers	8	47	26	183%	
Parking Services Exp. Growth: 11%, Act. Growth: 20%					
812930 Parking lots and garages	3	36	68	53%	32

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
■ - Potential for Import Substitution ■ - Probable Export					
Local Personal Services (Non-Medical)					
Child Care Services Exp. Growth: 3%, Act. Growth: 3%					
624410 Child day care services	83	993	860	115%	
Cleaning Services Exp. Growth: 5%, Act. Growth: -48%					
812310 Coin-operated laundries and drycleaners	13	68	51	134%	
Hair Care Services Exp. Growth: 5%, Act. Growth: 5%					
812111 Barber shops	1	3	18	14%	16
812112 Beauty salons	109	485	420	115%	
812113 Nail salons	10	13	56	23%	43
Other Personal Services Exp. Growth: 25%, Act. Growth: 20%					
532220 Formal wear and costume rental	1	3	23	11%	21
532299 All other consumer goods rental	4	119	70	169%	
541940 Veterinary services	70	736	495	149%	
812191 Diet and weight reducing centers	1	15	28	52%	14
812199 Other personal care services	39	81	132	61%	51
812910 Pet care (except veterinary) services	41	289	117	247%	
812990 All other personal services	28	52	51	102%	
Personal Products Retailing Exp. Growth: 21%, Act. Growth: 8%					
446120 Cosmetics, beauty supplies, and perfume stores	22	156	184	85%	28
446199 All other health and personal care stores	24	58	101	58%	43
453910 Pet and pet supplies stores	21	184	157	117%	
453998 All other miscellaneous store retailers (except tobacco stores)	27	142	134	106%	
Photographic and Photofinishing Services Exp. Growth: -31%, Act. Growth: -55%					
541921 Photography studios, portrait	30	51	45	113%	
812922 One-hour photofinishing	1	3	3	80%	1
Repair Services Exp. Growth: 9%, Act. Growth: -46%					
811490 Other personal and household goods repair and maintenance	13	28	43	66%	15
Local Real Estate, Construction, and Development					
Building Equipment Distribution Exp. Growth: 14%, Act. Growth: -10%					
423720 Plumbing and heating equipment and supplies (hydronics) merchant wholesalers	11	62	90	69%	28
423730 Warm air heating and air-conditioning equipment and supplies merchant wholesalers	13	60	66	91%	6
423740 Refrigeration equipment and supplies merchant wholesalers	1	3	21	12%	18

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
Concrete Products Exp. Growth: 5%, Act. Growth: -20%					
327320 Ready-mix concrete manufacturing	5	263	121	217%	
327390 Other concrete product manufacturing	2	37	130	28%	93
Construction Materials Retailing Exp. Growth: 204%, Act. Growth: -1%					
444110 Home centers	11	1,580	1,102	143%	
444120 Paint and wallpaper stores	12	57	49	116%	
444190 Other building material dealers	65	428	367	116%	
Construction Materials Wholesaling Exp. Growth: 10%, Act. Growth: -27%					
423310 Lumber, plywood, millwork, and wood panel merchant wholesalers	9	112	111	101%	
423320 Brick, stone, and related construction material merchant wholesalers	3	8	27	29%	19
423330 Roofing, siding, and insulation material merchant wholesalers	3	35	45	78%	10
423390 Other construction material merchant wholesalers	2	42	49	85%	7
Developers Exp. Growth: -38%, Act. Growth: -56%					
237210 Land subdivision	17	62	82	76%	20
General Contractors Exp. Growth: 7%, Act. Growth: -1%					
236115 New single-family housing construction (except for-sale builders)	233	754	303	249%	
236116 New multifamily housing construction (except for-sale builders)	4	12	20	60%	8
236117 New housing for-sale builders	47	115	105	110%	
236118 Residential remodelers	161	408	465	88%	57
236220 Commercial and institutional building construction	42	731	515	142%	
Highway and Street Construction Exp. Growth: -5%, Act. Growth: -58%					
237310 Highway, street, and bridge construction	16	339	369	92%	30
Real Estate Services Exp. Growth: 8%, Act. Growth: -18%					
531110 Lessors of residential buildings and dwellings	72	485	369	131%	
531120 Lessors of nonresidential buildings (except mini-warehouses)	39	139	156	89%	17
531190 Lessors of other real estate property	13	30	68	44%	38
531210 Offices of real estate agents and brokers	251	368	402	91%	34
531311 Residential property managers	98	283	555	51%	272
531312 Nonresidential property managers	16	53	131	40%	78
531320 Offices of real estate appraisers	34	41	38	108%	

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
531390 Other activities related to real estate	18	49	68	72%	19
541191 Title abstract and settlement offices	1	3	73	3%	70
541370 Surveying and mapping (except geophysical) services	33	146	81	180%	
Specialty Contractors Exp. Growth: 13%, Act. Growth: -10%					
238110 Poured concrete foundation and structure contractors	25	110	239	46%	129
238120 Structural steel and precast concrete contractors	2	69	53	131%	
238130 Framing contractors	17	50	156	32%	106
238140 Masonry contractors	27	79	159	50%	80
238150 Glass and glazing contractors	10	105	62	170%	
238160 Roofing contractors	26	582	319	182%	
238170 Siding contractors	20	68	49	138%	
238190 Other foundation, structure, and building exterior contractors	4	29	91	32%	62
238210 Electrical contractors and other wiring installation contractors	145	754	911	83%	157
238220 Plumbing, heating, and air-conditioning contractors	182	1,212	1,248	97%	36
238290 Other building equipment contractors	12	114	125	91%	11
238310 Drywall and insulation contractors	19	87	307	28%	220
238320 Painting and wall covering contractors	52	194	233	83%	39
238330 Flooring contractors	16	46	92	50%	46
238340 Tile and terrazzo contractors	13	42	118	36%	76
238350 Finish carpentry contractors	53	135	130	104%	
238390 Other building finishing contractors	7	16	35	45%	19
238910 Site preparation contractors	61	409	357	114%	
238990 All other specialty trade contractors	37	240	479	50%	239
332322 Sheet metal work manufacturing	5	63	182	35%	119
337212 Custom architectural woodwork and millwork manufacturing	3	39	46	85%	7
562991 Septic tank and related services	7	27	46	58%	19
Water and Sewer Line Construction Exp. Growth: 7%, Act. Growth: -52%					
237110 Water and sewer line and related structures construction	20	154	231	67%	77
Local Retailing of Clothing and General Merchandise					
Apparel Retailing Exp. Growth: 13%, Act. Growth: 9%					

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
448110 Men's clothing stores	9	44	51	87%	7
448120 Women's clothing stores	51	355	433	82%	78
448130 Children's and infants' clothing stores	9	57	88	65%	31
448140 Family clothing stores	59	950	1,038	92%	88
448150 Clothing accessories stores	9	24	88	27%	64
448190 Other clothing stores	12	149	205	73%	56
448210 Shoe stores	36	270	318	85%	48
General Merchandise Retailing Exp. Growth: 38%, Act. Growth: -31%					
452111 Department stores (except discount department stores)	8	677	643	105%	
452112 Discount department stores	6	634	726	87%	92
452910 Warehouse clubs and supercenters	8	2,196	2,208	99%	12
452990 All other general merchandise stores	60	529	521	102%	
453310 Used merchandise stores	64	416	345	120%	
Jewelry Retailing Exp. Growth: 0%, Act. Growth: 19%					
448310 Jewelry stores	37	205	163	126%	
Luggage Retailing Exp. Growth: 9%, Act. Growth: -53%					
448320 Luggage and leather goods stores	2	10	8	118%	
Sewing, Needlework, and Piece Goods Retailing Exp. Growth: -10%, Act. Growth: -20%					
451130 Sewing, needlework, and piece goods stores	12	109	61	180%	
Local Utilities					
Communications Services Exp. Growth: -5%, Act. Growth: -47%					
517110 Wired telecommunications carriers	43	598	791	76%	193
517911 Telecommunications resellers	3	8	104	7%	97
Electric Power Distribution Exp. Growth: -2%, Act. Growth: 23%					
221122 Electric power distribution	13	296	441	67%	145
Heating Oil and Other Fuel Dealers Exp. Growth: -8%, Act. Growth: -29%					
454310 Fuel dealers	28	206	81	254%	
Natural Gas Distribution Exp. Growth: 2%, Act. Growth: -7%					
221210 Natural gas distribution	3	112	127	88%	16
Sanitary Services Exp. Growth: 2%, Act. Growth: 11%					
221320 Sewage treatment facilities	1	15	27	53%	13
562212 Solid waste landfill	2	17	24	72%	7
562910 Remediation services	4	47	75	62%	28

TRADED CLUSTER IMPORT/EXPORT ANALYSIS

Table 14 identifies traded cluster industries (green highlight) that have a high likelihood of experiencing economic leakage and are candidates for import substitution. The traded cluster industries exceeding the national average (blue highlight) are most likely to export their goods and services to other regions outside of the Asheville MSA.

High Performing Traded Cluster Industries

The following are examples of the traded cluster industries in the Asheville MSA exceeding the national average:

- Executive search services (742%)
- Curtain and linen mills (663%)
- Recreation and vacation camps (except campgrounds) (591%)
- Textile bags and canvas mills (569%)
- Museums (460%)
- Art dealers (319%)
- Packaging and labeling services (292%)
- Graphic design services (277%)
- Jewelry and silverware manufacturing (262%)
- Industrial building construction (261%)
- Integrated record production/distribution (232%)
- Breweries (224%)
- Tour operators (211%)
- Nonwoven fabric mills (199%)
- Bed and breakfast inns (189%)
- Carter bus industry (188%)
- Sound recording studios (186%)
- Employment placement agencies (183%)
- Marketing consulting services (181%)
- Independent artists, writers and performers (171%)
- Theater companies and dinner theaters (137%)
- Book publishers (126%)
- Amusement arcades (125%)
- Landscape architectural services (114%)
- Fruit and vegetable canning (111%)

Traded Cluster Candidates for Import Substitution

The following are examples of the traded cluster industries in the Asheville MSA that are much lower than the national average, have a high probability of economic leakage, and are good candidates to consider for import substitution. The examples selected also have positive national growth and actual Asheville MSA growth rates from 2010 to 2015. :

- Amusement and theme parks (1%)
- Zoos and botanical gardens (2%)
- Junior colleges (3%)
- Grain and field bean merchant wholesalers (3%)
- Other computer related services (3%)
- Men's and boys' clothing and furnishings merchant wholesalers (6%)
- Flour milling (7%)
- Cookie and cracker manufacturing (7%)
- Pharmaceutical preparation manufacturing (8%)
- Research and development in the physical, engineering, and life sciences (except biotechnology) (9%)
- Farm labor contractors and crew leaders (12%)
- Coffee and team manufacturing (15%)
- Research and development in biotechnology (16%)

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- Piece goods, notions, and other dry goods merchant wholesalers (18%)
- Mail-order houses (21%)
- Rooming and boarding houses (23%)
- Engineering services (26%)
- Other spectator sports (27%)
- RV (recreational vehicle) parks and campgrounds (29%)
- Distilleries (33%)
- Data processing, hosting, and related services (34%)
- Paint and coating manufacturing (34%)
- Historical sites (42%)
- Custom computer programming services (42%)
- Computer systems design services (49%)
- Music publishers (50%)
- Promoters of performing arts, sports, and similar events without facilities (58%)
- Educational support services (60%)
- Agents and managers for artists, athletes, entertainers, and other public figures (61%)
- Electronic shopping (67%)

Table 14: Traded Cluster Import/Export Index (Source: US Census Bureau)

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
Aerospace Vehicles and Defense					
Aircraft Exp. Growth: 7%, Act. Growth: 0%					
336412 Aircraft engine and engine parts manufacturing	1	375	185	203%	
Search and Navigation Equipment Exp. Growth: -15%, Act. Growth: 100%					
334511 Search, detection, navigation, guidance, aeronautical, and nautical system and instrument manufacturing	1	750	750	100%	
Agricultural Inputs and Services					
Agricultural Services Exp. Growth: -4%, Act. Growth: 13%					
115112 Soil preparation, planting, and cultivating	1	15	66	22%	51
115114 Postharvest crop activities (except cotton ginning)	1	15	283	5%	269
115210 Support activities for animal production	3	5	25	20%	20
Farm Management and Labor Services Exp. Growth: 24%, Act. Growth: 45%					
115115 Farm labor contractors and crew leaders	1	15	123	12%	109
Fertilizers Exp. Growth: 6%, Act. Growth: -30%					
325314 Fertilizer (mixing only) manufacturing	1	7	26	27%	19
Apparel					
Accessories and Specialty Apparel Exp. Growth: 2%, Act. Growth: -36%					

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Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
314999 All other miscellaneous textile product mills	10	192	38	506%	
315280 Other cut and sew apparel manufacturing	1	3	76	3%	73
315990 Apparel accessories and other apparel manufacturing	1	175	117	149%	
Apparel Contractors Exp. Growth: -21%, Act. Growth: -91%					
315210 Cut and sew apparel contractors	3	8	13	59%	5
Automotive					
Automotive Parts Exp. Growth: 33%, Act. Growth: 48%					
336340 Motor vehicle brake system manufacturing	2	764	764	100%	
336350 Motor vehicle transmission and power train parts manufacturing	1	375	111	338%	
Gasoline Engines and Engine Parts Exp. Growth: 28%, Act. Growth: -29%					
336310 Motor vehicle gasoline engine and engine parts manufacturing	1	175	232	75%	58
Metal Mills and Foundries Exp. Growth: 13%, Act. Growth: -72%					
331523 Nonferrous metal die-casting foundries	2	17	25	67%	8
331524 Aluminum foundries (except die-casting)	1	3	250	1%	247
Motor Vehicles Exp. Growth: 39%, Act. Growth: -5%					
336370 Motor vehicle metal stamping	2	10	279	3%	270
Small Vehicles Exp. Growth: 26%, Act. Growth: 670%					
336999 All other transportation equipment manufacturing	2	77	40	193%	
Biopharmaceuticals					
Biopharmaceutical Products Exp. Growth: 5%, Act. Growth: 85%					
325412 Pharmaceutical preparation manufacturing	2	37	435	8%	398
Business Services					
Architectural and Drafting Services Exp. Growth: 4%, Act. Growth: -24%					
541310 Architectural services	55	167	136	123%	
541320 Landscape architectural services	19	50	44	114%	
541340 Drafting services	2	5	144	3%	139
Business Support Services Exp. Growth: 27%, Act. Growth: -11%					
533110 Lessors of nonfinancial intangible assets (except copyrighted works)	2	5	22	23%	17
541199 All other legal services	8	8	37	22%	29
541214 Payroll services	2	5	131	4%	126
541930 Translation and interpretation services	2	5	174	3%	169

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Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
541990 All other professional, scientific, and technical services	18	53	70	76%	17
561210 Facilities support services	11	378	262	145%	
561330 Professional employer organizations	9	51	199	26%	148
561421 Telephone answering services	2	37	39	94%	2
561422 Telemarketing bureaus and other contact centers	6	433	533	81%	100
561920 Convention and trade show organizers	9	48	43	112%	
Computer Services Exp. Growth: 23%, Act. Growth: 47%					
518210 Data processing, hosting, and related services	8	144	429	34%	285
541511 Custom computer programming services	84	164	393	42%	229
541512 Computer systems design services	52	366	752	49%	386
541513 Computer facilities management services	4	122	100	122%	
541519 Other computer related services	7	3	93	3%	90
Consulting Services Exp. Growth: 32%, Act. Growth: -8%					
541611 Administrative management and general management consulting services	123	350	397	88%	47
541612 Human resources consulting services	10	52	67	77%	15
541614 Process, physical distribution, and logistics consulting services	9	12	89	14%	77
541618 Other management consulting services	5	9	20	45%	11
541690 Other scientific and technical consulting services	17	60	132	45%	72
Corporate Headquarters Exp. Growth: 17%, Act. Growth: 50%					
551112 Offices of other holding companies	6	7	91	8%	84
551114 Corporate, subsidiary, and regional managing offices	46	1,709	1,934	88%	225
Employment Placement Services Exp. Growth: 24%, Act. Growth: 71%					
561311 Employment placement agencies	9	394	216	183%	
561312 Executive search services	15	129	17	742%	
Engineering Services Exp. Growth: 11%, Act. Growth: 2%					
541330 Engineering services	75	465	1,811	26%	1,346
Ground Passenger Transportation Exp. Growth: 22%, Act. Growth: -73%					
485310 Taxi service	3	24	21	113%	
485320 Limousine service	4	15	24	62%	9
485999 All other transit and ground passenger transportation	2	5	11	45%	6
Communications Equipment and Services					

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
■ - Potential for Import Substitution ■ - Probable Export					
Communications Equipment Exp. Growth: -18%, Act. Growth: 99%					
334220 Radio and television broadcasting and wireless communications equipment manufacturing	2	349	417	84%	68
Communications Services Exp. Growth: -5%, Act. Growth: -47%					
515210 Cable and other subscription programming	1	3	3	100%	
517210 Wireless telecommunications carriers (except satellite)	19	173	270	64%	97
517410 Satellite telecommunications	1	3	4	68%	1
517919 All other telecommunications	2	5	33	15%	28
Construction Products and Services					
Construction Exp. Growth: 24%, Act. Growth: 90%					
236210 Industrial building construction	4	260	100	261%	
237120 Oil and gas pipeline and related structures construction	3	8	233	3%	225
237130 Power and communication line and related structures construction	11	216	232	93%	16
237990 Other heavy and civil engineering construction	3	212	75	284%	
Construction Components Exp. Growth: 11%, Act. Growth: 33%					
327991 Cut stone and stone product manufacturing	5	40	73	54%	33
Construction Materials Exp. Growth: 0%, Act. Growth: -5%					
324121 Asphalt paving mixture and block manufacturing	2	10	27	35%	18
Construction Products Exp. Growth: 27%, Act. Growth: 500%					
332996 Fabricated pipe and pipe fitting manufacturing	2	5	80	6%	75
Water, Sewage, and Other Systems Exp. Growth: 4%, Act. Growth: 500%					
221310 Water supply and irrigation systems	2	5	139	4%	134
Distribution and Electronic Commerce					
Electronic and Catalog Shopping Exp. Growth: 34%, Act. Growth: 1%					
454111 Electronic shopping	65	178	266	67%	88
454112 Electronic auctions	1	15	16	88%	2
454113 Mail-order houses	7	61	290	21%	229
Rental and Leasing Exp. Growth: 28%, Act. Growth: -42%					
532411 Commercial air, rail, and water transportation equipment rental and leasing	1	3	164	2%	161
532412 Construction, mining, and forestry machinery and equipment rental and leasing	4	30	170	18%	140
532490 Other commercial and industrial machinery and equipment rental and leasing	13	34	151	22%	117

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Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
Support Services Exp. Growth: -8%, Act. Growth: -13%					
561499 All other business support services	4	43	18	237%	
561910 Packaging and labeling services	5	122	42	292%	
Warehousing and Storage Exp. Growth: 24%, Act. Growth: -49%					
493110 General warehousing and storage	7	916	1,314	70%	398
493120 Refrigerated warehousing and storage	2	10	108	9%	98
493190 Other warehousing and storage	2	14	116	12%	102
Wholesale of Apparel and Accessories Exp. Growth: 11%, Act. Growth: 96%					
424310 Piece goods, notions, and other dry goods merchant wholesalers	4	11	60	18%	49
424320 Men's and boys' clothing and furnishings merchant wholesalers	3	5	82	6%	77
424330 Women's, children's, and infants' clothing and accessories merchant wholesalers	4	82	36	230%	
Wholesale of Books, Periodicals, and Newspapers Exp. Growth: -16%, Act. Growth: 70%					
424920 Book, periodical, and newspaper merchant wholesalers	2	17	47	36%	30
Wholesale of Chemical and Allied Products Exp. Growth: 13%, Act. Growth: 69%					
424610 Plastics materials and basic forms and shapes merchant wholesalers	3	40	22	180%	
424690 Other chemical and allied products merchant wholesalers	13	301	195	154%	
Wholesale of Construction and Mining Machinery and Equipment Exp. Growth: 14%, Act. Growth: -77%					
423810 Construction and mining (except oil well) machinery and equipment merchant wholesalers	5	99	164	60%	65
Wholesale of Drugs and Druggists' Sundries Exp. Growth: 16%, Act. Growth: 4%					
424210 Drugs and druggists' sundries merchant wholesalers	13	168	195	86%	27
Wholesale of Electrical and Electronic Goods Exp. Growth: 13%, Act. Growth: 130%					
423610 Electrical apparatus and equipment, wiring supplies, and related equipment merchant wholesalers	23	636	238	268%	
423620 Household appliances, electric housewares, and consumer electronics merchant wholesalers	2	209	138	152%	
423690 Other electronic parts and equipment merchant wholesalers	16	121	167	72%	46
Wholesale of Farm and Garden Machinery and Equipment Exp. Growth: 14%, Act. Growth: -49%					
423820 Farm and garden machinery and equipment merchant wholesalers	5	20	133	15%	113
Wholesale of Farm Products and Supplies Exp. Growth: 11%, Act. Growth: -27%					

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
424910 Farm supplies merchant wholesalers	11	75	208	36%	133
424930 Flower, nursery stock, and florists' supplies merchant wholesalers	8	215	131	164%	
424940 Tobacco and tobacco product merchant wholesalers	1	35	110	31%	75
493130 Farm product warehousing and storage	2	10	13	73%	4
Wholesale of Food Products Exp. Growth: 10%, Act. Growth: -37%					
424440 Poultry and poultry product merchant wholesalers	1	3	13	20%	10
424470 Meat and meat product merchant wholesalers	3	32	54	59%	22
424480 Fresh fruit and vegetable merchant wholesalers	9	56	337	17%	281
424820 Wine and distilled alcoholic beverage merchant wholesalers	6	163	203	80%	40
Wholesale of Furniture and Home Furnishing Exp. Growth: 12%, Act. Growth: 1%					
423210 Furniture merchant wholesalers	7	74	37	199%	
423220 Home furnishing merchant wholesalers	11	72	101	71%	29
Wholesale of Industrial Machinery, Equipment, and Supplies Exp. Growth: 24%, Act. Growth: 13%					
423830 Industrial machinery and equipment merchant wholesalers	29	177	529	33%	352
423840 Industrial supplies merchant wholesalers	8	43	117	37%	74
Wholesale of Jewelry, Watches, Precious Stones, and Precious Metals Exp. Growth: 4%, Act. Growth: 80%					
423940 Jewelry, watch, precious stone, and precious metal merchant wholesalers	9	36	18	202%	
Wholesale of Metals and Minerals (except Petroleum) Exp. Growth: 13%, Act. Growth: -66%					
423510 Metal service centers and other metal merchant wholesalers	8	24	138	17%	114
Wholesale of Other Merchandise Exp. Growth: 3%, Act. Growth: 10%					
424950 Paint, varnish, and supplies merchant wholesalers	3	21	18	120%	
424990 Other miscellaneous nondurable goods merchant wholesalers	14	142	63	224%	
Wholesale of Paper and Paper Products Exp. Growth: -1%, Act. Growth: -71%					
424110 Printing and writing paper merchant wholesalers	2	17	8	221%	
424120 Stationery and office supplies merchant wholesalers	4	28	60	47%	32
424130 Industrial and personal service paper merchant wholesalers	2	5	63	8%	58
Wholesale of Petroleum and Petroleum Products Exp. Growth: -2%, Act. Growth: -28%					
424710 Petroleum bulk stations and terminals	10	100	124	80%	24

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Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
424720 Petroleum and petroleum products merchant wholesalers (except bulk stations and terminals)	2	10	26	36%	17
Wholesale of Professional and Commercial Equipment and Supplies Exp. Growth: -4%, Act. Growth: -20%					
423420 Office equipment merchant wholesalers	9	119	88	135%	
423430 Computer and computer peripheral equipment and software merchant wholesalers	8	22	126	17%	104
423440 Other commercial equipment merchant wholesalers	10	64	36	178%	
423450 Medical, dental, and hospital equipment and supplies merchant wholesalers	10	83	172	48%	89
423460 Ophthalmic goods merchant wholesalers	1	15	18	83%	3
423490 Other professional equipment and supplies merchant wholesalers	5	63	22	282%	
Wholesale of Service Establishment Equipment, and Supplies Exp. Growth: 2%, Act. Growth: 80%					
423850 Service establishment equipment and supplies merchant wholesalers	5	36	76	48%	40
Wholesale of Sporting and Recreational Goods and Supplies Exp. Growth: 17%, Act. Growth: -12%					
423910 Sporting and recreational goods and supplies merchant wholesalers	6	84	103	81%	19
Wholesale of Transportation Equipment and Supplies (except Motor Vehicles) Exp. Growth: -5%, Act. Growth: -75%					
423860 Transportation equipment and supplies (except motor vehicle) merchant wholesalers	2	5	58	9%	53
Wholesale Trade Agents and Brokers Exp. Growth: 0%, Act. Growth: 69%					
425120 Wholesale trade agents and brokers	49	248	308	81%	60
Downstream Chemical Products					
Dyes, Pigments and Coating Exp. Growth: 24%, Act. Growth: 45%					
325510 Paint and coating manufacturing	1	15	43	34%	29
Lubricating Oils and Greases Exp. Growth: 28%, Act. Growth: -30%					
324191 Petroleum lubricating oil and grease manufacturing	1	7	15	48%	8
Personal Care and Cleaning Products Exp. Growth: 2%, Act. Growth: -20%					
325611 Soap and other detergent manufacturing	1	3	6	45%	3
325612 Polish and other sanitation good manufacturing	1	3	21	12%	19
325620 Toilet preparation manufacturing	3	3	7	44%	4
Downstream Metal Products					
Ammunition Exp. Growth: 13%, Act. Growth: -88%					
332994 Small arms, ordnance, and ordnance accessories manufacturing	1	3	18	14%	15

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
Fabricated Metal Structures Exp. Growth: 8%, Act. Growth: 6%					
332312 Fabricated structural metal manufacturing	4	74	210	35%	136
Metal Products Exp. Growth: 6%, Act. Growth: 10%					
332215 Metal kitchen cookware, utensil, cutlery, and flatware (except precious) manufacturing	1	3	11	23%	8
332510 Hardware manufacturing	1	3	51	5%	49
332999 All other miscellaneous fabricated metal product manufacturing	3	40	51	78%	11
Education and Knowledge Creation					
Colleges, Universities, and Professional Schools Exp. Growth: 8%, Act. Growth: 17%					
611210 Junior colleges	1	3	88	3%	85
611310 Colleges, universities, and professional schools	14	2,567	892	288%	
Educational Support Services Exp. Growth: 30%, Act. Growth: 50%					
611710 Educational support services	19	45	75	60%	30
Professional Organizations Exp. Growth: 11%, Act. Growth: -5%					
813920 Professional organizations	4	19	26	74%	7
Research Organizations Exp. Growth: 10%, Act. Growth: 24%					
541711 Research and development in biotechnology	2	5	31	16%	26
541712 Research and development in the physical, engineering, and life sciences (except biotechnology)	13	76	873	9%	797
541720 Research and development in the social sciences and humanities	2	17	12	139%	
Training Programs Exp. Growth: 1%, Act. Growth: -4%					
611420 Computer training	4	10	139	7%	129
611430 Professional and management development training	17	159	55	290%	
611630 Language schools	1	15	32	46%	17
611691 Exam preparation and tutoring	11	46	76	60%	30
611699 All other miscellaneous schools and instruction	26	133	57	235%	
Electric Power Generation and Transmission					
Alternative Electric Power Exp. Growth: -1%, Act. Growth: -88%					
221111 Hydroelectric power generation	1	3	33	8%	30
Electric Power Transmission Exp. Growth: 29%, Act. Growth: -30%					
221121 Electric bulk power transmission and control	1	7	73	10%	66
Fossil Fuel Electric Power Exp. Growth: 4%, Act. Growth: 218%					
221112 Fossil fuel electric power generation	4	191	130	147%	
Environmental Services					

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Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
■ - Potential for Import Substitution ■ - Probable Export					
Other Waste Management Services Exp. Growth: 18%, Act. Growth: -75%					
562998 All other miscellaneous waste management services	1	3	9	27%	7
Waste Processing Exp. Growth: 27%, Act. Growth: -28%					
562920 Materials recovery facilities	1	15	27	54%	13
Financial Services					
Credit Intermediation Exp. Growth: 1%, Act. Growth: -1%					
522120 Savings institutions	27	509	90	563%	
522210 Credit card issuing	1	3	58	4%	55
522220 Sales financing	6	17	30	57%	13
522291 Consumer lending	13	55	85	65%	30
522292 Real estate credit	19	45	114	40%	69
522298 All other nondepository credit intermediation	17	139	95	146%	
522320 Financial transactions processing, reserve, and clearinghouse activities	5	16	21	77%	5
522390 Other activities related to credit intermediation	1	3	89	3%	87
Financial Investment Activities Exp. Growth: 13%, Act. Growth: 7%					
523910 Miscellaneous intermediation	4	19	28	67%	9
523920 Portfolio management	24	139	100	139%	
523930 Investment advice	37	91	60	151%	
523991 Trust, fiduciary, and custody activities	3	80	36	221%	
Securities Brokers, Dealers, and Exchanges Exp. Growth: -7%, Act. Growth: 17%					
522310 Mortgage and nonmortgage loan brokers	11	21	47	45%	26
523110 Investment banking and securities dealing	2	14	11	126%	
523120 Securities brokerage	92	332	208	159%	
523130 Commodity contracts dealing	1	7	5	145%	
523140 Commodity contracts brokerage	2	5	34	15%	29
Food Processing and Manufacturing					
Baked Goods Exp. Growth: 32%, Act. Growth: 17%					
311211 Flour milling	1	3	37	7%	34
311821 Cookie and cracker manufacturing	1	15	195	7%	181
Candy and Chocolate Exp. Growth: 19%, Act. Growth: 740%					
311352 Confectionery manufacturing from purchased chocolate	3	84	35	238%	
Coffee and Tea Exp. Growth: 29%, Act. Growth: 20%					
311920 Coffee and tea manufacturing	3	12	79	15%	67

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Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
Dairy Products Exp. Growth: 3%, Act. Growth: 1%					
311511 Fluid milk manufacturing	1	375	177	212%	
311513 Cheese manufacturing	1	3	227	1%	224
Distilleries Exp. Growth: 76%, Act. Growth: 300%					
312140 Distilleries	1	3	8	33%	5
Farm Wholesalers Exp. Growth: 2%, Act. Growth: 300%					
424510 Grain and field bean merchant wholesalers	1	3	83	3%	80
Malt Beverages Exp. Growth: 80%, Act. Growth: 149%					
311213 Malt manufacturing	1	7	7	100%	
312120 Breweries	17	222	99	224%	
Packaged Fruit and Vegetables Exp. Growth: 8%, Act. Growth: 2%					
311421 Fruit and vegetable canning	5	189	170	111%	
Soft Drinks and Ice Exp. Growth: 11%, Act. Growth: -43%					
312111 Soft drink manufacturing	1	35	27	127%	
Specialty Foods and Ingredients Exp. Growth: 2%, Act. Growth: -30%					
311941 Mayonnaise, dressing, and other prepared sauce manufacturing	2	5	50	10%	45
311942 Spice and extract manufacturing	1	3	126	2%	124
311999 All other miscellaneous food manufacturing	1	35	78	44%	44
Wineries Exp. Growth: 40%, Act. Growth: 5%					
312130 Wineries	4	194	192	101%	
Forestry Exp. Growth: 6%, Act. Growth: -28%					
113310 Logging	9	24	46	52%	22
115310 Support activities for forestry	2	5	21	24%	16
Furniture					
Household Furniture Exp. Growth: 1%, Act. Growth: 63%					
337121 Upholstered household furniture manufacturing	2	17	27	64%	10
337122 Nonupholstered wood household furniture manufacturing	8	32	13	253%	
Institutional Furniture Exp. Growth: -8%, Act. Growth: 48%					
337127 Institutional furniture manufacturing	3	177	68	262%	
Wood Cabinets and Woodwork Exp. Growth: 7%, Act. Growth: -74%					
337110 Wood kitchen cabinet and countertop manufacturing	10	21	67	31%	46
Hospitality and Tourism					

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Cluster/Subcluster/NAICS Industry	2015	2015 Est.	2015	Import Index	No. New Jobs
	No. Firms	No. Paid Employees	National MSA Average		
■ - Potential for Import Substitution ■ - Probable Export					
Accommodations and Related Services Exp. Growth: 11%, Act. Growth: 28%					
561591 Convention and visitors bureaus	2	5	16	31%	11
721110 Hotels (except casino hotels) and motels	130	3,748	2,567	146%	
721191 Bed-and-breakfast inns	45	170	90	189%	
721199 All other traveler accommodation	9	33	54	62%	21
721211 RV (recreational vehicle) parks and campgrounds	8	28	95	29%	67
721310 Rooming and boarding houses	2	5	22	23%	17
Amusement Parks and Arcades Exp. Growth: 35%, Act. Growth: 1%					
713110 Amusement and theme parks	1	3	260	1%	257
713120 Amusement arcades	5	78	63	123%	
Cultural and Educational Entertainment Exp. Growth: 14%, Act. Growth: 3%					
453920 Art dealers	26	76	24	319%	
712110 Museums	11	820	178	460%	
712120 Historical sites	3	4	10	42%	6
712130 Zoos and botanical gardens	1	3	157	2%	155
Gambling Facilities Exp. Growth: -12%, Act. Growth: 300%					
713290 Other gambling industries	1	3	102	2%	99
Other Tourism Attractions Exp. Growth: 13%, Act. Growth: -31%					
713920 Skiing facilities	1	175	443	39%	268
713990 All other amusement and recreation industries	29	284	181	157%	
721214 Recreational and vacation camps (except campgrounds)	20	197	33	591%	
Spectator Sports Exp. Growth: 8%, Act. Growth: 190%					
711211 Sports teams and clubs	3	24	28	85%	4
711219 Other spectator sports	2	5	19	27%	14
Tourism Related Services Exp. Growth: 4%, Act. Growth: -49%					
487110 Scenic and sightseeing transportation, land	1	15	10	151%	
487990 Scenic and sightseeing transportation, other	2	5	10	49%	5
532292 Recreational goods rental	2	10	20	48%	10
561510 Travel agencies	12	82	166	49%	84
561520 Tour operators	13	54	26	211%	
561599 All other travel arrangement and reservation services	6	120	86	139%	
Information Technology and Analytical Instruments					
Audio and Video Equipment Exp. Growth: 5%, Act. Growth: -43%					

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
334310 Audio and video equipment manufacturing	1	35	184	19%	150
Computers and Peripherals Exp. Growth: -38%, Act. Growth: -73%					
333316 Photographic and photocopying equipment manufacturing	1	3	9	28%	6
334118 Computer terminal and other computer peripheral equipment manufacturing	2	14	26	54%	12
Electronic Components Exp. Growth: -9%, Act. Growth: -55%					
334412 Bare printed circuit board manufacturing	1	15	57	26%	42
334418 Printed circuit assembly (electronic assembly) manufacturing	1	15	245	6%	230
334419 Other electronic component manufacturing	1	3	122	2%	120
Process and Laboratory Instruments Exp. Growth: 13%, Act. Growth: -55%					
334513 Instruments and related products manufacturing for measuring, displaying, and controlling industrial process variables	3	66	77	86%	11
334515 Instrument manufacturing for measuring and testing electricity and electrical systems	1	7	25	28%	18
334519 Other measuring and controlling device manufacturing	2	22	196	11%	174
334413 Semiconductor and related device manufacturing	1	3	41	6%	38
Software Publishers Exp. Growth: 29%, Act. Growth: -4%					
511210 Software publishers	12	108	230	47%	122
Software Reproducing Exp. Growth: -35%, Act. Growth: 0%					
334614 Software and other prerecorded compact disc, tape, and record reproducing	1	750	378	198%	
Insurance Services					
Insurance Carriers Exp. Growth: 5%, Act. Growth: -69%					
524113 Direct life insurance carriers	3	20	84	23%	65
524114 Direct health and medical insurance carriers	7	22	238	9%	216
524126 Direct property and casualty insurance carriers	8	38	236	16%	198
524127 Direct title insurance carriers	6	15	63	24%	48
524128 Other direct insurance (except life, health, and medical) carriers	1	7	6	121%	
Insurance Related Services Exp. Growth: 25%, Act. Growth: -73%					
524291 Claims adjusting	6	8	17	48%	9
524298 All other insurance related activities	1	3	27	9%	25
Jewelry and Precious Metals					
Jewelry and Precious Metals Products Exp. Growth: -1%, Act. Growth: -73%					

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
■ - Potential for Import Substitution ■ - Probable Export					
339910 Jewelry and silverware manufacturing	8	24	9	262%	
Leather and Related Products					
Personal Leather Goods and Luggage Exp. Growth: -9%, Act. Growth: 210%					
316998 All other leather good and allied product manufacturing	3	31	23	135%	
Textile Bags and Canvas Products Exp. Growth: 5%, Act. Growth: -5%					
314910 Textile bag and canvas mills	6	185	33	569%	
Lighting and Electrical Equipment					
Electrical Components Exp. Growth: 5%, Act. Growth: 76%					
335931 Current-carrying wiring device manufacturing	2	109	47	233%	
335999 All other miscellaneous electrical equipment and component manufacturing	2	14	63	22%	49
Electrical Equipment Exp. Growth: 7%, Act. Growth: 47%					
335312 Motor and generator manufacturing	1	75	76	99%	1
335313 Switchgear and switchboard apparatus manufacturing	3	755	145	520%	
335314 Relay and industrial control manufacturing	2	449	129	348%	
Lighting Fixtures and Parts Exp. Growth: -4%, Act. Growth: -56%					
335121 Residential electric lighting fixture manufacturing	2	49	35	139%	
335122 Commercial, industrial, and institutional electric lighting fixture manufacturing	1	3	84	3%	82
335129 Other lighting equipment manufacturing	1	750	170	441%	
Livestock Processing					
Livestock Merchant Wholesalers Exp. Growth: -12%, Act. Growth: 45%					
424520 Livestock merchant wholesalers	1	15	14	103%	
Marketing, Design, and Publishing					
Advertising Related Services Exp. Growth: 12%, Act. Growth: -33%					
541810 Advertising agencies	25	53	92	58%	39
541850 Outdoor advertising	4	21	34	61%	13
541860 Direct mail advertising	1	3	45	6%	42
541870 Advertising material distribution services	2	5	18	28%	13
541890 Other services related to advertising	6	14	78	18%	64
Design Services Exp. Growth: 7%, Act. Growth: -15%					
541410 Interior design services	20	44	36	123%	
541420 Industrial design services	1	3	14	18%	12
541430 Graphic design services	38	93	34	277%	

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
541490 Other specialized design services	5	12	20	61%	8
Other Marketing Related Services Exp. Growth: 25%, Act. Growth: -21%					
541613 Marketing consulting services	67	176	97	181%	
541820 Public relations agencies	6	13	24	53%	11
541830 Media buying agencies	1	3	32	8%	29
541840 Media representatives	2	5	31	16%	26
541910 Marketing research and public opinion polling	5	15	38	39%	23
Publishing Exp. Growth: 14%, Act. Growth: -34%					
511120 Periodical publishers	6	75	87	87%	12
511130 Book publishers	5	29	23	125%	
511199 All other publishers	3	3	9	33%	6
519110 News syndicates	1	3	60	4%	57
519130 Internet publishing and broadcasting and web search portals	12	60	114	52%	54
519190 All other information services	2	10	18	54%	8
Medical Devices					
Optical Instruments and Ophthalmic Goods Exp. Growth: 6%, Act. Growth: -30%					
339115 Ophthalmic goods manufacturing	1	7	32	22%	25
Surgical and Dental Instruments and Supplies Exp. Growth: -4%, Act. Growth: 11%					
339112 Surgical and medical instrument manufacturing	1	75	181	41%	107
339113 Surgical appliance and supplies manufacturing	7	382	135	283%	
Metalworking Technology					
Fasteners Exp. Growth: 26%, Act. Growth: 70%					
332721 Precision turned product manufacturing	11	327	92	357%	
332722 Bolt, nut, screw, rivet, and washer manufacturing	1	7	18	39%	11
Machine Tools and Accessories Exp. Growth: 18%, Act. Growth: -60%					
333515 Cutting tool and machine tool accessory manufacturing	1	15	28	52%	14
333517 Machine tool manufacturing	3	46	342	13%	296
Metal Processing Exp. Growth: 15%, Act. Growth: 55%					
327910 Abrasive product manufacturing	2	37	59	62%	22
332313 Plate work manufacturing	1	3	45	6%	42
332813 Electroplating, plating, polishing, anodizing, and coloring	1	35	73	47%	39
Metalworking Machinery Exp. Growth: 13%, Act. Growth: -3%					

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
333511 Industrial mold manufacturing	7	108	77	141%	
333514 Special die and tool, die set, jig, and fixture manufacturing	4	123	71	173%	
Music and Sound Recording Exp. Growth: 22%, Act. Growth: 6%					
512220 Integrated record production/distribution	2	17	7	232%	
512230 Music publishers	1	3	5	50%	3
512240 Sound recording studios	5	26	14	186%	
Nonmetal Mining Exp. Growth: 8%, Act. Growth: -45%					
212312 Crushed and broken limestone mining and quarrying	1	7	52	14%	45
212313 Crushed and broken granite mining and quarrying	3	44	29	150%	
212321 Construction sand and gravel mining	1	35	40	86%	6
212399 All other nonmetallic mineral mining	1	3	65	4%	62
Oil and Gas Production and Transportation					
Oil and Gas Extraction Exp. Growth: 24%, Act. Growth: 245%					
211111 Crude petroleum and natural gas extraction	1	35	225	15%	191
Support Activities for Oil and Gas Operations Exp. Growth: 63%, Act. Growth: -50%					
213112 Support activities for oil and gas operations	1	3	892	0%	890
541360 Geophysical surveying and mapping services	1	3	26	10%	23
Paper and Packaging					
Packaging Exp. Growth: 0%, Act. Growth: 5%					
322211 Corrugated and solid fiber box manufacturing	1	75	302	25%	227
322212 Folding paperboard box manufacturing	1	175	139	126%	
322219 Other paperboard container manufacturing	2	209	244	86%	35
322220 Paper bag and coated and treated paper manufacturing	3	502	144	348%	
Paper Mills Exp. Growth: -5%, Act. Growth: 0%					
322121 Paper (except newsprint) mills	1	750	750	100%	
Paper Products Exp. Growth: -14%, Act. Growth: -30%					
322230 Stationery product manufacturing	1	7	45	16%	38
Performing Arts					
Performing Artists Exp. Growth: 6%, Act. Growth: -32%					
711110 Theater companies and dinner theaters	10	98	71	137%	
711120 Dance companies	1	3	4	57%	2
711130 Musical groups and artists	11	33	48	69%	15

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
711510 Independent artists, writers, and performers	43	65	38	171%	
Promoters and Managers Exp. Growth: 27%, Act. Growth: 17%					
711310 Promoters of performing arts, sports, and similar events with facilities	10	93	145	64%	52
711320 Promoters of performing arts, sports, and similar events without facilities	10	18	31	58%	13
711410 Agents and managers for artists, athletes, entertainers, and other public figures	4	7	12	61%	5
Plastics					
Plastic Materials and Resins Exp. Growth: 15%, Act. Growth: 29%					
325211 Plastics material and resin manufacturing	6	420	178	236%	
326112 Plastics packaging film and sheet (including laminated) manufacturing	1	75	83	90%	8
326113 Unlaminated plastics film and sheet (except packaging) manufacturing	2	182	88	207%	
326121 Unlaminated plastics profile shape manufacturing	2	5	64	8%	59
326130 Laminated plastics plate, sheet (except packaging), and shape manufacturing	2	757	396	191%	
Plastic Products Exp. Growth: 10%, Act. Growth: -12%					
326122 Plastics pipe and pipe fitting manufacturing	1	175	85	206%	
326150 Urethane and other foam product (except polystyrene) manufacturing	1	35	142	24%	107
326160 Plastics bottle manufacturing	2	29	204	14%	175
326191 Plastics plumbing fixture manufacturing	1	15	100	15%	85
326199 All other plastics product manufacturing	10	1,059	310	342%	
Printing Services Exp. Growth: -10%, Act. Growth: -47%					
323111 Commercial printing (except screen and books)	24	302	374	81%	72
323113 Commercial screen printing	10	47	65	73%	18
323117 Books printing	1	3	82	3%	79
Support Activities for Printing Exp. Growth: -20%, Act. Growth: -18%					
323120 Support activities for printing	2	49	21	239%	
Production Technology and Heavy Machinery					
Agricultural and Construction Machinery and Components Exp. Growth: 18%, Act. Growth: 69%					
333112 Lawn and garden tractor and home lawn and garden equipment manufacturing	1	15	11	135%	
333120 Construction machinery manufacturing	1	3	31	8%	28
333611 Turbine and turbine generator set units manufacturing	1	3	336	1%	333

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
333612 Speed changer, industrial high-speed drive, and gear manufacturing	1	35	51	68%	17
333613 Mechanical power transmission equipment manufacturing	1	175	105	166%	
333618 Other engine equipment manufacturing	3	755	328	230%	
Air Handling Equipment Exp. Growth: 9%, Act. Growth: 704%					
333413 Industrial and commercial fan and blower and air purification equipment manufacturing	2	49	39	127%	
333414 Heating equipment (except warm air furnaces) manufacturing	1	3	18	14%	16
333415 Air-conditioning and warm air heating equipment and commercial and industrial refrigeration equipment manufacturing	2	1,075	312	345%	
Commercial and Service Industry Machinery Exp. Growth: 10%, Act. Growth: -5%					
333318 Other commercial and service industry machinery manufacturing	2	10	61	16%	51
Industrial Machinery Exp. Growth: 12%, Act. Growth: 126%					
333241 Food product machinery manufacturing	1	35	35	98%	1
333249 Other industrial machinery manufacturing	10	116	56	208%	
333993 Packaging machinery manufacturing	1	15	107	14%	93
333999 All other miscellaneous general purpose machinery manufacturing	4	335	154	218%	
Moving and Material Handling Equipment Exp. Growth: 27%, Act. Growth: -48%					
333922 Conveyor and conveying equipment manufacturing	1	35	54	64%	19
333924 Industrial truck, trailer, and stacker machinery manufacturing	1	7	88	8%	81
Process Equipment and Components Exp. Growth: 16%, Act. Growth: -3%					
332911 Industrial valve manufacturing	1	175	122	143%	
332919 Other metal valve and pipe fitting manufacturing	1	3	3	100%	
333913 Measuring and dispensing pump manufacturing	1	35	35	100%	
339991 Gasket, packing, and sealing device manufacturing	2	37	185	20%	148
Recreational and Small Electric Goods					
Electric Housewares Exp. Growth: 20%, Act. Growth: 300%					
335210 Small electrical appliance manufacturing	1	3	7	38%	4
Games, Toys, and Children's Vehicles Exp. Growth: -27%, Act. Growth: -50%					
339930 Doll, toy, and game manufacturing	2	5	53	9%	48
Motorcycles and Bicycles Exp. Growth: 23%, Act. Growth: 340%					

WNC NEC ASHEVILLE MSA ECONOMIC LEAKAGE STUDY

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	Import Index	No. New Jobs
■ - Potential for Import Substitution ■ - Probable Export					
336991 Motorcycle, bicycle, and parts manufacturing	3	44	154	29%	110
Recreational and Decorative Goods Exp. Growth: -15% , Act. Growth: 31%					
339992 Musical instrument manufacturing	5	85	77	110%	
339999 All other miscellaneous manufacturing	3	20	105	19%	85
Sporting and Athletic Goods Exp. Growth: -3% , Act. Growth: 700%					
339920 Sporting and athletic goods manufacturing	1	7	626	1%	619
Textile Manufacturing					
Fabric Mills Exp. Growth: -4% , Act. Growth: -2%					
313220 Narrow fabric mills and schiffli machine embroidery	1	35	35	100%	
313230 Nonwoven fabric mills	6	574	288	199%	
Fibers Exp. Growth: -4% , Act. Growth: -75%					
325220 Artificial and synthetic fibers and filaments manufacturing	1	3	3	100%	
Household Textile Products Exp. Growth: -1% , Act. Growth: 58%					
314110 Carpet and rug mills	1	15	15	100%	
314120 Curtain and linen mills	4	294	44	663%	
Textile and Fabric Finishing Exp. Growth: -4% , Act. Growth: -53%					
313310 Textile and fabric finishing mills	2	10	8	121%	
Yarn and Thread Mills Exp. Growth: -8% , Act. Growth: 10%					
313110 Fiber, yarn, and thread mills	2	77	69	112%	
Trailers, Motor Homes, and Appliances					
Trailers and Motor Homes Exp. Growth: 67%, Act. Growth: 14%					
336214 Travel trailer and camper manufacturing	3	80	31	255%	
Transportation and Logistics					
Air Transportation Exp. Growth: 8%, Act. Growth: -10%					
481111 Scheduled passenger air transportation	4	81	127	64%	46
488119 Other airport operations	2	5	60	8%	55
488190 Other support activities for air transportation	3	4	186	2%	182
Bus Transportation Exp. Growth: 8%, Act. Growth: 1%					
485510 Charter bus industry	2	89	47	188%	
Ground Transportation Support Activities Exp. Growth: 24%, Act. Growth: -30%					
488490 Other support activities for road transportation	2	77	38	203%	
488510 Freight transportation arrangement	11	21	199	11%	178
Specialty Air Transportation Exp. Growth: 12%, Act. Growth: -75%					

Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
481211 Nonscheduled chartered passenger air transportation	1	3	54	5%	52
Trucking Exp. Growth: 13%, Act. Growth: -36%					
484121 General freight trucking, long-distance, truckload	42	202	461	44%	259
484230 Specialized freight (except used goods) trucking, long-distance	8	59	466	13%	407
Upstream Chemical Products					
Industrial Gas Exp. Growth: 100%, Act. Growth: -75%					
325120 Industrial gas manufacturing	1	3	94	3%	91
Inorganic Chemicals Exp. Growth: 26%, Act. Growth: -30%					
325180 Other basic inorganic chemical manufacturing	1	7	129	5%	122
Upstream Metal Manufacturing					
Iron and Steel Mills and Forging Exp. Growth: 11%, Act. Growth: 85%					
332111 Iron and steel forging	2	37	22	168%	
Metal Processing Exp. Growth: 15%, Act. Growth: 55%					
331221 Rolled steel shape manufacturing	1	175	105	167%	
331410 Nonferrous metal (except aluminum) smelting and refining	1	15	7	223%	
Metal Products Exp. Growth: 6%, Act. Growth: 10%					
332119 Metal crown, closure, and other metal stamping (except automotive)	1	175	111	157%	
Wires and Springs Exp. Growth: 5%, Act. Growth: -52%					
331222 Steel wire drawing	1	75	150	50%	76
332618 Other fabricated wire product manufacturing	1	15	141	10%	127
Video Production and Distribution Exp. Growth: 62%, Act. Growth: -75%					
512110 Motion picture and video production	13	20	22	93%	2
Vulcanized and Fired Materials					
Clay Products and Refractories Exp. Growth: 3%, Act. Growth: -70%					
327110 Pottery, ceramics, and plumbing fixture manufacturing	7	6	19	32%	13
Glass Products Exp. Growth: 11%, Act. Growth: -42%					
327212 Other pressed and blown glass and glassware manufacturing	1	3	99	3%	97
327215 Glass product manufacturing made of purchased glass	4	8	76	11%	68
Rubber Products Exp. Growth: 10%, Act. Growth: 598%					
326211 Tire manufacturing (except retreading)	1	3	108	2%	105

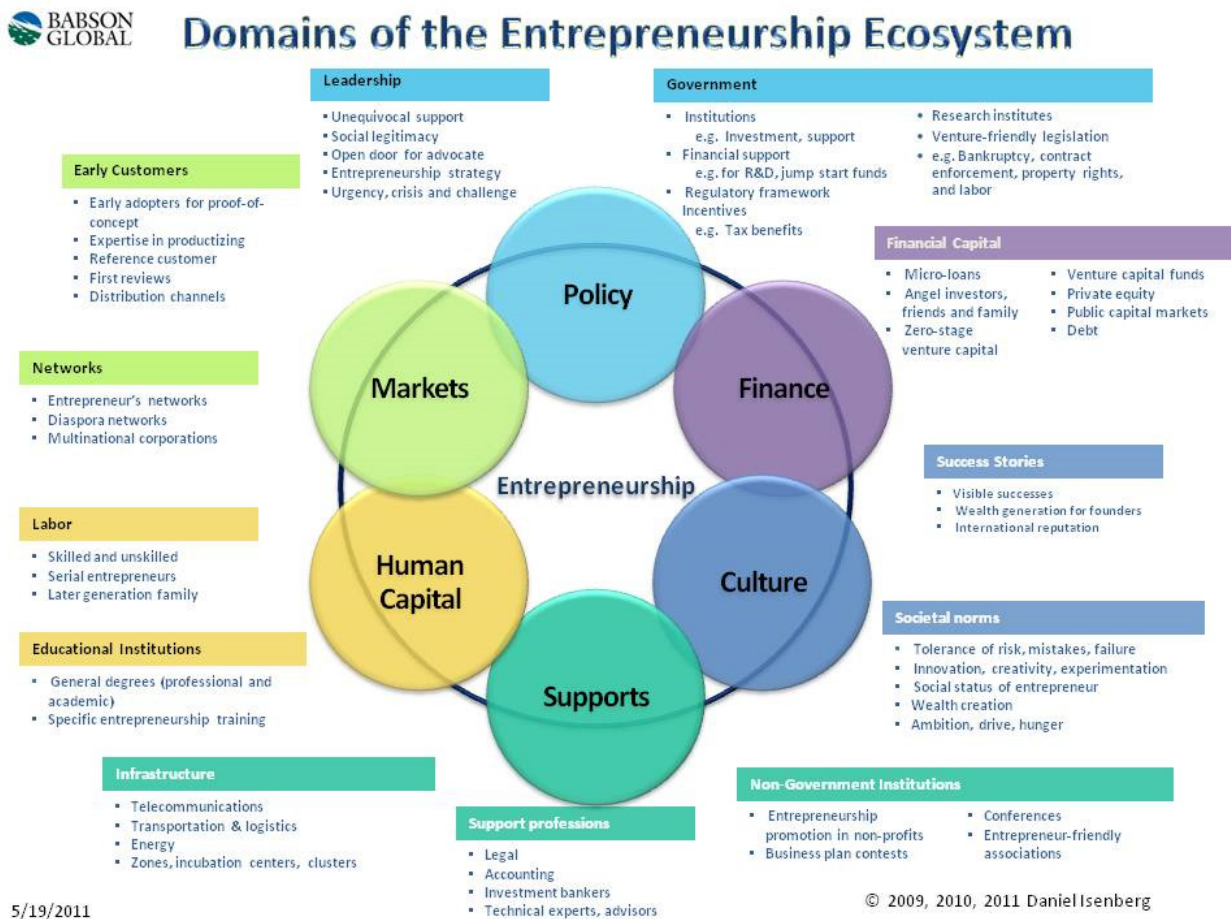
Cluster/Subcluster/NAICS Industry	2015 No. Firms	2015 Est. No. Paid Employees	2015 National MSA Average	2015	
				Import Index	No. New Jobs
				■ - Potential for Import Substitution	■ - Probable Export
326212 Tire retreading	1	7	24	29%	17
326291 Rubber product manufacturing for mechanical use	1	35	22	157%	
326299 All other rubber product manufacturing	1	375	115	325%	
Water Transportation					
Boat Building and Repairing Exp. Growth: 12%, Act. Growth: 500%					
336611 Ship building and repairing	1	3	233	1%	231
336612 Boat building	1	3	129	2%	127
Wood Products					
Prefabricated Wood Building Exp. Growth: -8%, Act. Growth: -44%					
321992 Prefabricated wood building manufacturing	3	40	24	167%	
Wood Components and Products Exp. Growth: 8%, Act. Growth: -50%					
321214 Truss manufacturing	1	15	134	11%	119
321918 Other millwork (including flooring)	1	7	16	45%	9
321920 Wood container and pallet manufacturing	2	37	88	42%	51
321999 All other miscellaneous wood product manufacturing	7	42	10	407%	
Wood Processing Exp. Growth: 10%, Act. Growth: -14%					
321113 Sawmills	7	75	58	129%	
321912 Cut stock, resawing lumber, and planning	1	3	41	6%	39

Asheville MSA Entrepreneurial Ecosystem

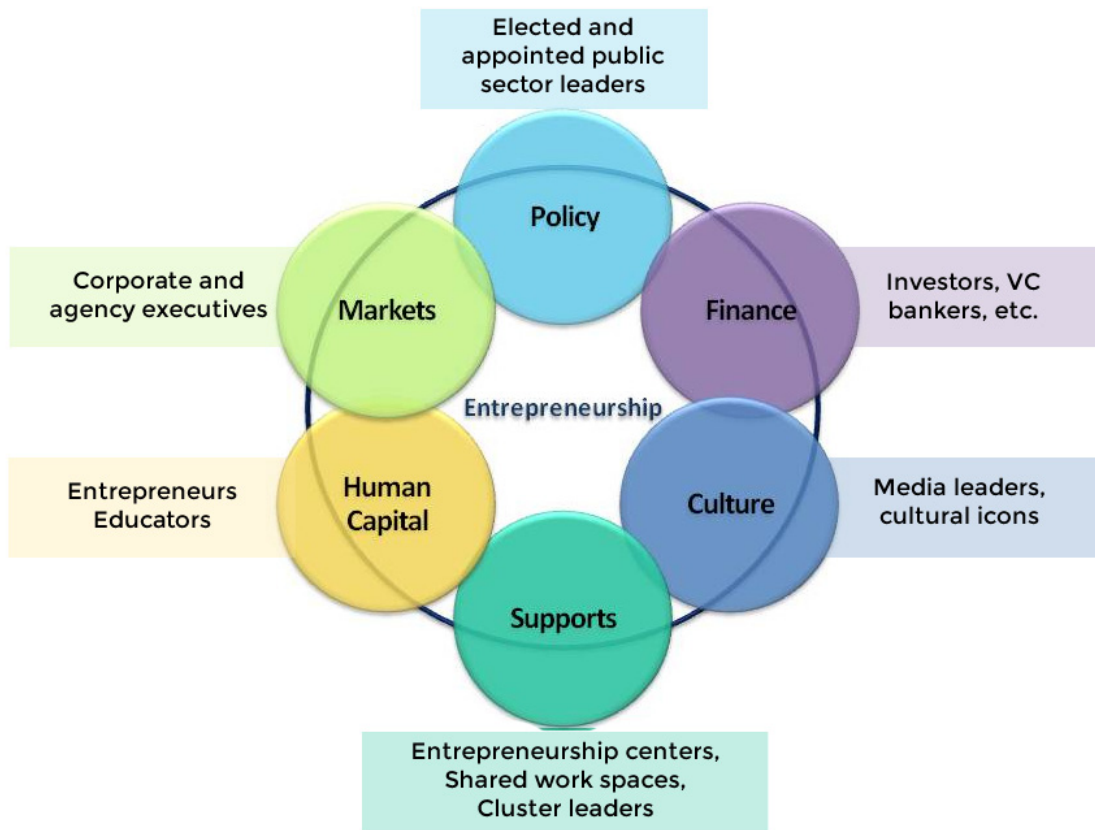
ED3 Group conducted 33 interviews to get anecdotal information from minority business owners, business development organizations, supplier diversity professionals, and community stakeholders throughout the Asheville MSA. The interview questions and discussions focused on the entrepreneurial ecosystem in the Asheville MSA and its support of minority businesses in general.

The ecosystem model used to categorize the responses is illustrated in Figure 1.

Figure 34: Entrepreneurship Ecosystem Domains (Source: Babson College)



To foster strong entrepreneurial ecosystems, this model emphasizes the importance of a committed coalition of local leaders from each of the domains as illustrated below:



The following is a summary by category of comments from the interviews:

Policy

- Not enough visible political will or commitment in the Asheville region to advance minority business
- Not convinced that political leaders see value in advancing the Asheville economy by expanding minority businesses
- The City of Asheville should establish a set aside program to help cultivate minority businesses
- Educational system needs to have a greater focus on developing entrepreneurial minds
- It would be great if the Earned Income Disregard (EID) program could be re-introduced. It allows for the freezing of rent for 1-2 years, if HACA residents are receiving more income. It helps to incentivize entrepreneurship rather than punish people for trying to be more self-sufficient.
- The government is seeking to consolidate the mental health industry. Small businesses have a very difficult time. It feels as though the government is working against them, wanting to put them out of business in order to achieve their objective of consolidation. This effort eliminates/minimizes the diversity of mental health care providers.

Finance

- Capital is the number one challenge for minority businesses
- Need more creative sources of capital. No matter the lender, the criteria is still the same (i.e. credit, collateral, etc.) and too great of a hindrance.
- Funding may be available, however navigation of the system and overcoming the barriers of the system are the challenges
- Self Help and Carolina Small Business Fund have been extremely helpful. Could not have survived without them.
- When dealing with banking institutions, it is very difficult to overcome the biases.
- Lack of collateral and/or home ownership is a problem
- The more trafficked locations are not affordable (i.e. downtown). Location can make it difficult to survive as a business.
- Fear of not being able to feed your family is a huge barrier to starting a business. It is difficult to take the risk when you already feel financially unfit.

Culture

- More exposure to successful entrepreneurs of color is needed in order to grow an entrepreneurial culture in minority communities. Exposure to a few successful minority businesses can spawn other minority businesses.
- For minority businesses, it feels as though power is concentrated in a few hands in the Asheville region and there is a silent intent to keep it that way.
- Although there are quite a few individuals and organizations that want to help advance minority businesses, at times it feels very paternalistic. The heart is in the right place, but there is a disconnect with the approach.
- Need more minority and minority entrepreneur leadership in advancing minority entrepreneurship.
- There is low minority participation in outreach, networking, and training events across many organizations. Minority business owners fault the organization for not having effective training and/or outreach. Organizations express concerns about the drive of minority business owners.
- We need to find a way to create “space” for innovation. When you’re in survival mode, you’re innovative with your resources, but desire opportunities or space to think more creatively and innovatively about business opportunities
- Long-term mentors are needed. Unfortunately, many professionals of color move from the area. Be great to try to do more to keep them in the community.
- The Asheville region’s minority business culture needs to also be understood from a historical perspective. Most of the business class has come from outside of the area. A divide exists in the community that needs to be bridged.
- When attempting to learn more about my industry from other businesses in the industry, it was very difficult to find anyone willing to share. No matter your level of education, it was difficult to get anyone to open up about procedures, challenges, etc. Even offered money to people in the business in order to try to get advice. Finally met another person of color in the industry and they were tremendously helpful. Minority businesses need more resources they can access for practical advice from other business owners.

Supports

- Youth need more exposure to entrepreneurship, innovation, and technology
- Need more diversity in the provision of business development services.
- Want support resources who can speak specifically to the challenges/nuances facing minority start ups and emerging businesses
- The focus seems to be on low wealth communities only. Although poverty is an issue in minority communities, the community is not monolithic. If there is a focus on minority business creation and expansion (not just the most difficult cases), it helps the entire community. It gives others models to connect with, relate to, and network with at a deeper level that isn't readily available or accessible now.
- Minority businesses do not feel welcome at the Chamber of Commerce
- When attending Chamber events, it is difficult to establish a connection within the Chamber culture unless you are extremely successful
- Minority startups need to see other successful minority businesses and learn from them.
- It might be helpful to create a coalition of minority businesses. A minority chamber would be nice, however, it would be great if the existing Chamber could establish a program that placed more of an emphasis on inclusion.
- Minority entrepreneurs need support and true allies. Ask entrepreneurs what they need.
- There needs to be greater collaboration between support organizations. Often, it feels like a silo'd approach.
- Access to technology is a challenge for youth and adults
- Need more Spanish speaking business development resources
- Minority civic organizations are not active in minority economic development
- In the Hispanic community, we're witnessing more instances where individuals are pooling their monies to open up small businesses.
- Networking at government-sponsored events has not produced any fruit. Does not feel like a good use of time when time is at a premium.

Human Capital

- The availability of minority businesses in the region ready, willing, and able is very low. How can we increase the pool?
- Training modules need to be more culturally relevant
- Need to create condensed consolidated training protocol that is easier to understand and help demystify the business startup process
- Personal budgeting education is needed. Many are nervous about branching out although research has shown a net positive gain over benefits lost. The unknown is scary when additional income may affect food, transportation, and childcare.
- Classroom style training does not work for everyone. Need to consider small group/one-on-one training as well as cohort/peer training
- MountainBiz Works' *BirdsEye* (formerly *Foundations*) program is really great for start ups.

Markets

- Buncombe county is absent from working with minority businesses.

- There needs to be more outreach to minority businesses from the largest industries in the region.
- In addition to entrepreneurial opportunities for low wealth communities, there should be an initiative that seeks to create and expand business opportunities for minorities of all educational levels and socio-economic classes.
- Need to explore more acquisition opportunities of existing businesses that already have a solid track record. The solid track record may aid in overcoming some of the financial hurdles facing minority business owners.
- Micro sectors are prevalent, but limiting. Difficult to build family wealth. Need a program that helps to transition micro sectors.
- Minority businesses need to consider markets outside of the Asheville region. There's more trade than buying.

Minority Businesses in the Asheville MSA Region

ED3 Group has included a listing of 387 minority businesses in the Asheville region in the Appendix. This listing is a compilation of the various lists reviewed for the economic leakage study. An electronic version of this list with more detailed information accompanies this report.

Please Note: Some businesses listed were labeled as MBE without a specific race designation.

Data Sources, Limitations, and Interactive Charts

Sources

Delgado, M., Porter, M. E., & Stern, S. (2013). U.S. Cluster Benchmark Definitions.

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U.S. Census Bureau, Population Division. (2017, June). Annual Estimates of the Resident Population by Race, Sex, and Hispanic Origin for the United States, States, and Counties: April 1, 2010 to July 1, 2016.

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Data Limitations

The data used in this analysis are publicly available sources. The analysis is therefore constrained by the data available including restrictive industry and regional definitions, estimated data, and currency.

MULTIPLE SOURCES

The primary data sources used for this study are the U.S. Census Bureau and Harvard Business School's Institute for Strategy and Competitiveness. Some of the differences between these two sources include the level of granularity and industry definitions. We have attempted to achieve as much one-to-one mapping as possible given the state of the data. Although in some cases, we could not achieve an exact one-to-one mapping from one source to the other, the final analysis provides the data accuracy necessary to provide guidance on the status of industry clusters and economic leakage in the Asheville MSA.

CONFIDENTIALITY

The U.S. Census Bureau's County Business Patterns (CBP) data serves as the primary source of information for economic leakage. Some CBP data has been coded by the Census Bureau to protect firm

confidentiality. To overcome this limitation, the ED3 Group calculated estimates using midpoints of ranges where necessary. These estimations do not impact the results in aggregate.

CURRENCY

The U.S. Census Bureau data has a lag of at least two years making it impossible to include the most current economic activity in the analyses. For example, the latest Survey of Business Owners is based on 2012 data. Economic patterns and trends, however, change slowly, therefore, the lag does not significantly reduce the value of the data for economic leakage and evaluation purposes.

INTERACTIVE CHARTS

A Tableau public site has been set up of interactive charts used in this report. The site is located at: <https://public.tableau.com/profile/western.north.carolina.new.economy.coalition#!/>

Additionally, these reports can be accessed individually by clicking on the links below:

- [Asheville MSA County Populations, 2015](#)
- [Asheville MSA Number of Employer Establishments by NAICS Industry Sector, 2015](#)
- [Distribution of Paid Employees by NAIC Industry Sector, 2015](#)
- [Local Cluster-TierI-1](#)
- [Local Cluster-TierI-2](#)
- [Local Cluster-TierII-1](#)
- [Local Cluster-TierII-2](#)
- [Local Cluster-TierIII-1](#)
- [Local Cluster -TierIII-2](#)
- [Local Cluster -TierIV-1](#)
- [Local Cluster -TierIV-2](#)
- [Traded Cluster -TierI-1](#)
- [Traded Cluster -TierI-2](#)
- [Traded Cluster -TierI-3](#)
- [Traded Cluster -TierI-4](#)
- [Traded Cluster -TierII-1](#)
- [Traded Cluster -TierII-2](#)
- [Traded Cluster -TierIII-1](#)
- [Traded Cluster -TierIII-2](#)
- [Traded Cluster -TierIV-1](#)
- [Traded Cluster -TierIV-2](#)
- [Asheville MSA Local Clusters: 2015 Job Creation \(Actual Growth\) and Projected Growth by Cluster and SubCluster](#)
- [Asheville MSA Traded Clusters: 2015 Job Creation \(Actual Growth\) and Projected Growth by Cluster and SubCluster](#)
- [Local Cluster Industry Sizes by Number of Paid Employees](#)
- [Traded Cluster Industry Sizes by Number of Paid Employees](#)
- [Traded Cluster Job Growth](#)
- [Local Cluster Job Growth](#)
- [Traded Wages](#)
- [Local Wages](#)

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Table A-1: Minority Business Listing in Asheville MSA	A-2
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